

Cleaning and Maintenance Recommendation

LG Hausys floors NATURELIFE / LG Hausys floors DECOTILE

1. Preventive Measures

Dirt being carried inside can be avoided by installing matting zones or gratings in the entrance area. These areas should be included in the cleaning routine. Sand carried inside can have an abrasive effect on the flooring surface and can cause irreparable damage.

2. Initial Cleaning

Newly installed flooring must be cleaned before first use to remove any residues left over from the installation process as well as dirt. Loose dirt should be carefully removed (sweeping, vacuum cleaning or wet wiping). When cleaning, use agents such as CC PU-Cleaner according to user instructions. Apply the cleaning agent to the flooring and work according to manufacturer's instructions. Remove all scum and rinse the floor with clean water until all cleaning agent residue has been removed.

3. Consolidation Treatment

LG Hausys floors NATURELIFE and LG Hausys floors DECOTILE are provided at the factory with an additional UV-cured PUR reinforcement. This reinforcement protects the flooring during installation and later during use. Using a consolidation treatment is not necessary but however possible if required.

Note: If the PUR reinforcement seems worn after long or intensive periods of use, consolidation treatment of the flooring is advised to ensure long-term, proactive protection. The flooring should be cleaned first by using the basic cleaning procedure.

4. Routine Cleaning and Maintenance

- 4.1 Removal of loose dirt and dust: Clean the flooring by wet wiping using suitable micro fibre wipe covers.
- 4.2 Manual or mechanical wet cleaning: To remove stubborn dirt use agents such as CC PU-Cleaner and clean the surface according to the manufacturer's instructions. Areas which require regular disinfection can be treated with agents such as CC Disinfectant Cleaner.
- 4.3 Intermediate cleaning: If stubborn dirt can not be removed using a wet cleaning process, intermediate cleaning is advised using agents such as CC PU-Cleaner in a concentration recommended by the manufacturer. Clean the flooring using a mop/ cleaning machine or the cleaner process.
- 4.4 Polish and refreshment: It is recommended to polish the flooring regularly using a single disk polisher with a white pad or a polishing brush in order to ensure optimal preservation of value of the cleaned flooring. To refresh worn or scratched surfaces use agents such as CC Floor mat according to the manufacturer's instructions.

5. Basic Cleaning

Basic cleaning may be required to remove especially stubborn dirt and residues which affect the appearance of the surface and can not be removed using routine cleaning methods, or to prepare the floor for renovating in case of signs of wear, using agents such as CC PU-Sealer.

Use agents such as CC Basic Cleaner R as recommended by the manufacturer and work the floor using a single disk machine with a green pad. Remove all scum and rinse the floor with clean water until all cleaning agent residue has been removed. If a consolidation treatment after cleaning is not required, a scrubbing brush or red pad should be used instead of the green pad.

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6. Proactive Long-Term Protection / Refurbishment

The PUR reinforcement protects the flooring, reduces the adhesion of dirt and it makes routine cleaning easier. In order to maintain these benefits in the long run, it is advisable to ensure proactive, long-term protection and prompt repair of any damage of the surface.

- 6.1 Proactive long-term protection: The factory-applied PUR reinforcement should be renewed by using agents such as the CC PU-Sealer after long and intensive periods of use and after signs of wear. Please follow the manufacturer's recommendations.
- 6.2 Refurbishment: If obvious signs of wear to the factory-applied PUR reinforcement begin to show apply agents such as CC PU-Sealer twice according to the manufacturer's instructions.

7. Maintenance in Special Property Areas

If flooring requires protection in special property areas such as doctor's practices, hair salons, car dealerships (e.g. to minimise floor discolouration due to contact with coloured substances such as disinfectants, hair dye and plasticizer) or if the use of a normal, removable hard sealant such as CC Hard Sealer mat is considered due to specific property-related requirements, please contact us for technical advice.

8. General Note

Castor chairs compliant with EN 12529 Type W or protective soft mats should be used on LG Hausys flooring. Sufficiently sized components or pressure distribution mats should be fitted underneath moveable furniture/ equipment. The use of felt or plastic glides is recommended. These glides should be regularly serviced. Chemicals such as solvents, medicines and disinfectants, hair dye, bleach, etc., can lead to permanent discolouration or damage of the flooring. These substances should be tested on a reference sample before use. If adhesive tapes are used on the flooring, please check the compatibility with the respective manufacturers. Rubber materials into direct contact with the flooring can cause to discolouration. Contact surfaces should be suitably protected. Stubborn stains and scuff marks from rubber components can be removed with agents such as undiluted CC PU-Cleaner and a cloth or scratch-free white pad and then rinsed with clean water. Smouldering cigarettes and embers can damage PVC flooring.

Most manufacturers of cleaning and maintenance products supply matching cleaning systems. It is recommended to use the system of only one manufacturer.

The cleaning and maintenance recommendations have been drawn up in collaboration with CC Dr. Schutz and are conform to current design standards. LG Hausys does not accept any liability for maintenance procedures or the use of any cleaning and maintenance products and their associated effects. If the products of other cleaning/ maintenance product manufacturers are to be used, prior written approval should be sought from the relevant manufacturer and LG Hausys. By supplying the client with these cleaning and maintenance recommendations at the time of laying new flooring, the foorer has fulfilled the regulations according to DIN 18 365.

If you have further queries concerning the correct cleaning and maintenance of LG Hausys flooring, please contact CC Dr. Schutz, Holbeinstr. 17, 53175 Bonn, Tel.: +49 (0) 228 95352-0, Fax: +49 (0) 228 95352 28

With the publication of these cleaning and maintenance recommendations, all previous versions shall become invalid.