


# WIT 17-25K-HU Hybrid Inverter
# User Manual

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# 1 Notes on this manual

## 1.1 Introduction

This manual is intended to introduce the WIT 17-25K-HU Hybrid Inverters manufactured by Shenzhen Growatt New Energy Co., Ltd. (hereinafter referred to as Growatt) in terms of their installation, operation, commissioning, maintenance and troubleshooting. Please read this manual carefully before using the product and keep it in a convenient place for further reference. The content of this manual is continually reviewed and amended, where necessary. Growatt reserves the right to make changes to the material at any time and without notice.

**Note:**
"WIT" refers to the product name. "17-25K" refers to the power range.

## 1.2 Target Group

This document is intended for qualified technicians. Only qualified and well-trained technicians are allowed to install and operate the WIT inverter. Should any questions arise during installation, you can visit en.growatt.com to leave a message.

## 1.3 Product Range

WIT 17-25K-HU (AC 380V/400V/415V) inverters offering seven power options: 17KW, 18KW, 20KW, 22KW and 25kW. In total, there are 5 products available in this series. This manual is valid for the following models:

Table 1.1 WIT 4-25K-XHU series model introduction

| | |
|---|---|
| WIT 17K-HU | 3-Phase Hybrid Inverter with UPS function |
| WIT 18K-HU | |
| WIT 20K-HU | |
| WIT 22K-HU | |
| WIT 25K-HU | |

# Safety Precautions 2

## 2.1 Safety Instructions

1) Please read this manual carefully before installation. Damages caused by failure to follow the instructions in the manual are beyond the warranty scope.
2) Only qualified and trained electrical technicians are allowed to perform operations on the WIT Inverter.
3) During installation, please do not touch other parts inside the equipment other than the wiring terminals.
4) Ensure that all electrical connections comply with local electrical standards.
5) Only designated personnel are permitted to perform maintenance on the inverter.
6) Before operating the WIT Inverter in on-grid mode, ensure that you have obtained any permission needed from the local grid operator.

**Transportation:**

| | |
|---|---|
|  **WARNING** | • Risk of injury when lifting the WIT Inverter, or injury caused by a falling inverter as it is heavy. Please transport and lift the inverter carefully. |

**Installation:**

| | |
|---|---|
|  **NOTICE** | • Please read this manual carefully before installation. Damages caused by failure to observe instructions specified in this manual are not covered under any warranty. |
|  **DANGER** | • Do not connect any cables before installation. |
|  **WARNING** | • Please observe the installation instructions specified in this manual, including the installation environment and clearance requirements.<br>• Install the WIT Inverter in a dry and well-ventilated location; otherwise, performance de-rate may be initiated due to excessive temperature.<br>• Please read the installation instructions and safety precautions carefully before installation. |

**Electrical Connections:**

| | |
|---|---|
|  **DANGER** | • Before connecting cables, ensure that the DC switches of the WIT Inverter are OFF, and turn off the switch and breaker on the AC side and the battery side. Otherwise, high voltages may cause severe injuries.<br>• It must be operated by qualified and trained electrical technicians. Technicians should observe instructions in this manual and local regulations.<br>• High voltages may cause electric shocks and serious injury. Please do not touch the WIT Inverter in operation.<br>• Do not install the inverter in potentially explosive and flammable atmospheres. |
|  **WARNING** | • Each WIT Inverter must be equipped with an AC circuit breaker. Multiple WIT Inverters cannot connect to the same AC circuit breaker.<br>• Do not connect the load between the WIT Inverter and the circuit breaker.<br>• If the cable is thick, do not shake the cable terminals after tightening them. Otherwise, the loose connection may cause overheating and device damage. Ensure that the terminals are properly connected before starting the WIT Inverter.<br>• Ensure the correct polarity of the terminals before connecting the PV array to the WIT Inverter. |

**Maintenance and replacement:**

| | |
|---|---|
|  **DANGER** | • It must be operated by qualified and trained electrical technicians. Technicians should observe instructions in this manual and local regulations.<br>• After turning off the DC switches and the AC breakers, wait for at least five minutes before performing any operations to avoid risks.<br>• When the OLED screen indicates “PV Isolation low” , do not touch the chassis as a ground fault may have been detected.<br>• Beware of high voltages which may cause electric shocks. |
|  **WARNING** | • To ensure good dissipation, clean the fan regularly.<br>• Do not use the air pump to clean the fan. Otherwise, the fan may be damaged. |

**Others:**

| | |
|---|---|
|  | • Upon receiving the product, check if the contents are intact and complete. If any damage is found or any component is missing, please contact your distributor. |
|  WARNING | • The maximum PV input voltage cannot exceed 1000V. The battery input voltage cannot exceed 60V.<br>• For the WIT Inverter that will not be put into operation in the future, you should properly dispose of them by yourself. |

## 2.2 Symbol Conventions

| Symbol | Description |
|---|---|
|  DANGER | **DANGER** indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury. |
|  WARNING | **WARNING** indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury. |
|  CAUTION | **CAUTION** indicates a hazard with potential risk which, if not avoided, could result in minor or moderate injury. |
|  NOTICE | **NOTICE** indicates that under certain circumstances, improper operations could result in property damage. |
|  | **Remind** operators to check the instructions before installing or operating the WIT Inverter. |

## 2.3 Label Description

| Symbol | Name | Meaning |
|---|---|---|
|  | High voltage | High voltages exist after the WIT Inverter is powered on. Only qualified and trained electrical technicians are allowed to perform operations. |
|  | Burn warning | Do not touch a running inverter because it generates high temperatures on the shell. |
|  | Grounding | Indicates the position for connecting the PE cable. |
|   | Delay discharge mark | Residual voltage exists after the WIT Inverter is powered off. It takes 5 minutes to discharge to the safe voltage. |
|  | Refer to the manual | Remind operators to refer to the manual before installing and operating the WIT Inverter. |
|  | DC | Direct Current. |
|  | AC | Alternating Current. |

# Product Description 3

| | |
|---|---|
| NOTICE | The following figure shows the appearance of the WIT 17-25K-HU. |

## 3.1 Overview

Front view:

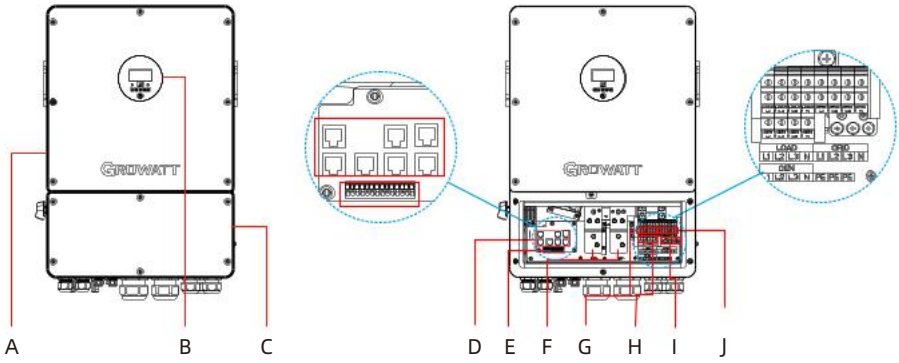



Fig 3.1 Front view

Bottom view:

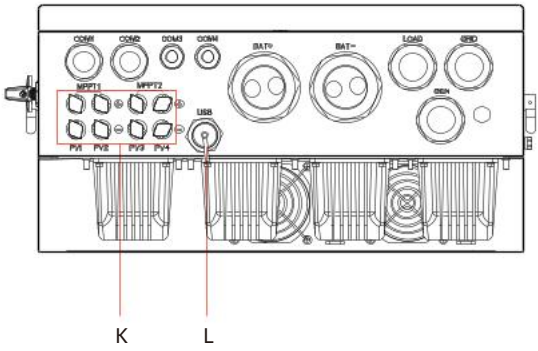



Fig 3.2 Bottom view

Left view:

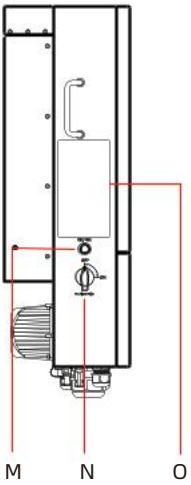



Fig 3.3 Left view

Right view:

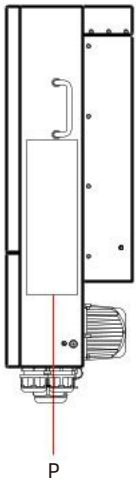



Fig 3.4 Right view

Table 3.1 Component description

| NO. | Descriptions | NO. | Descriptions |
|---|---|---|---|
| A | Top cover plate | B | Display screen |
| C | Bottom cover plate | D | Network Port Terminal |
| E | Signal terminal | F | Battery Terminal Blocks |
| G | Load wiring terminal | H | GEN connection terminal |
| I | PE wiring terminal | J | Power grid connection terminal |
| K | PV terminal | L | USB interface |
| M | Battery switch | N | PV Switch |
| O | Nameplate | P | Indicator description label |

## 3.2 Battery Switch Status Description

When The WIT is connected to the energy storage battery, turn on the switch of the energy storage battery in advance, and press the battery button after 30 seconds, and the button is closed as shown in Fig 3.5 below. When the battery is disabled, close the battery button, as shown in Fig 3.6.

**NOTE:**

1. Before using the battery to wake up The WIT, make sure the battery button is turned on.
2. Regardless of whether the battery is connected, the battery button should be turned on when The WIT is operating in any mode.

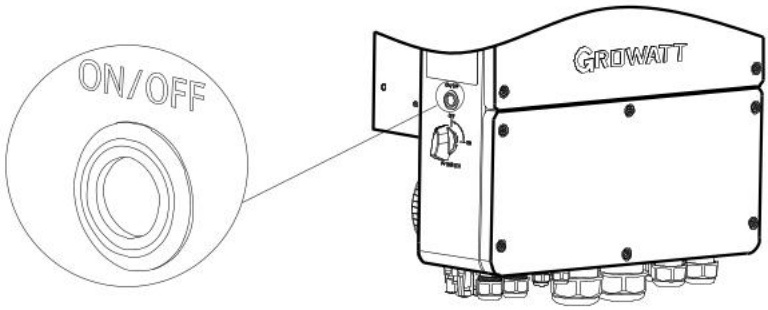



Fig 3.5 Battery Switch-On

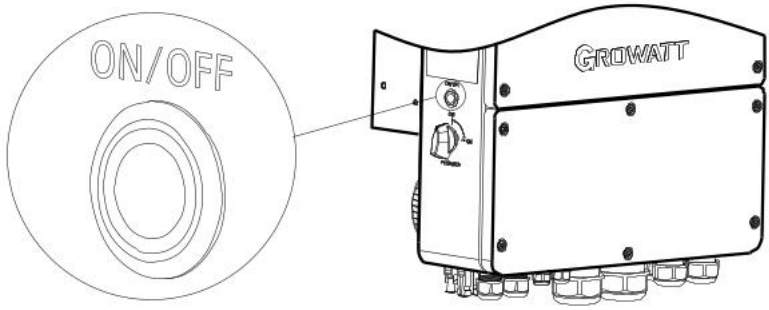



Fig 3.6 Battery Switch-Off

## 3.3 Basic Data

Table 3.2 Dimensions and weight

| | Model | Size (mm) | | | Weight (kg) |
|---|---|---|---|---|---|
| | | Height | Width | Depth | |
| The WIT Inverter without package | WIT 17-25K-HU | 695 | 475 | 241 | 58 |
| The WIT Inverter with package | WIT 17-25K-HU | 870 | 660 | 403 | 66 |

unit: mm

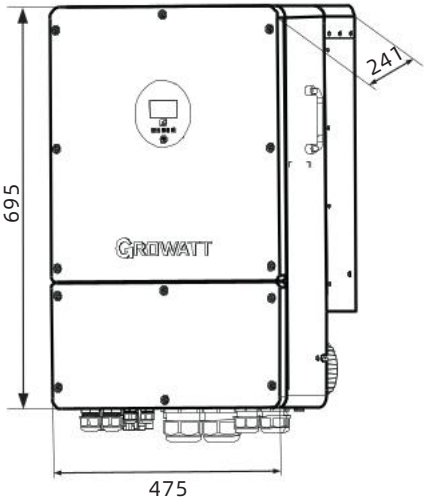



Fig 3.7 Inverter Dimensions

unit: mm

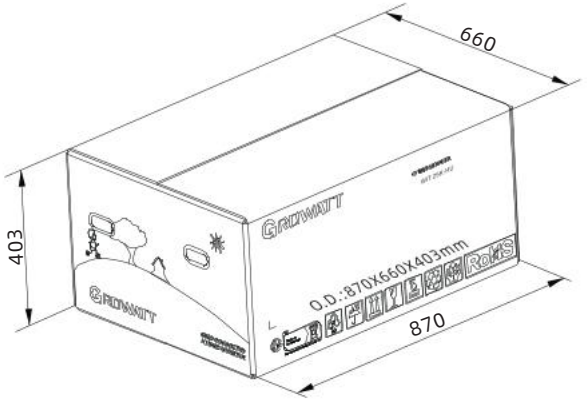



Fig 3.8 Package Dimensions

## 3.4 Nameplate

The figure below shows the nameplate of WIT 25K-HU as an example. The nameplate figure is for reference only. The actual nameplate prevails. For the specifications, please refer to Section 10 Product Specifications.

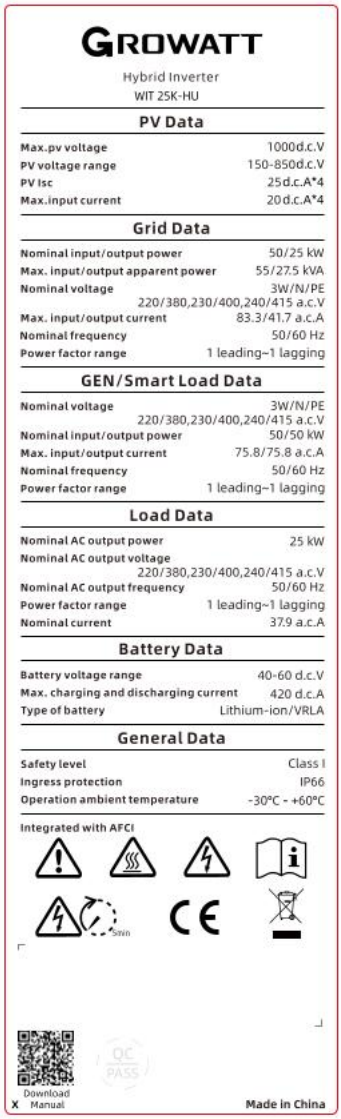



Fig 3.9 Nameplate

## 3.5 WIT 17-25K-HU Operating Principles

1) The hybrid inverter receives DC inputs from PV strings which go through the MPPT routes. The DC power is then converted into AC power through the inverter circuit to power the loads and feed power into the grid;
2) The PV strings can supply power to charge the battery through the MPPT routes;
3) Convert battery power to AC power supplies for the loads and feeding to the grid;
4) Charge the battery from the grid through a rectifier circuit;
5) Convert the DC power from PV strings and the battery power into AC power through the inverter circuit to power critical loads;
6) When the GEN port is connected to the generator and set to the GEN mode, the generator can supply power to the loads or charge the battery;
7) When the GEN port is connected to loads and set to "Smart Load" mode; during on-grid operation, it will supply grid power to the loads connected via the GEN port; during off-grid operation, the power supply to smart loads will be cut off when the battery SOC is below "SOC under secondary load " Set Value;
8) When the GEN port is connected to the PV inverter and set to "AC Couple" mode, during on-grid operation, the PV inverter will be connected to the grid and output power; during off-grid operation, the PV inverter will remain connected and generating power together with the WIT inverter.

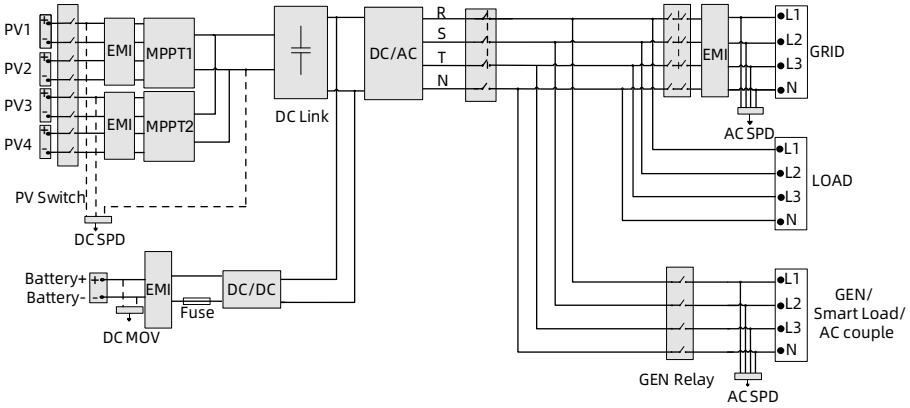



Fig 3.10 WIT 17-25K-HU Grid-connected conceptual diagram

## 3.6 Storing the WIT Inverter

1> Put the WIT Inverter in the original package and place it in a dry and well-ventilated place.
2> Keep the storage temperature from -40°C to +70°C and the humidity from 0%-95% RH.
3> A maximum of five WIT Inverters can be stacked. Do not stack the inverters without package.
4> If the WIT Inverter has been long-term stored, inspections and tests should be conducted by qualified personnel before installation.

| | |
|---|---|
| | Wrong time and date may occur if the WIT Inverter has been stored for over one month. Fix the time and date before connecting the inverter to the grid. For details, see Fig 7.1 Commissioning the WIT Inverter. |

## 3.7 Supported Grid Types

Grid connection modes for WIT 17-25K-HU Hybrid Inverters are shown in Fig 3.11.

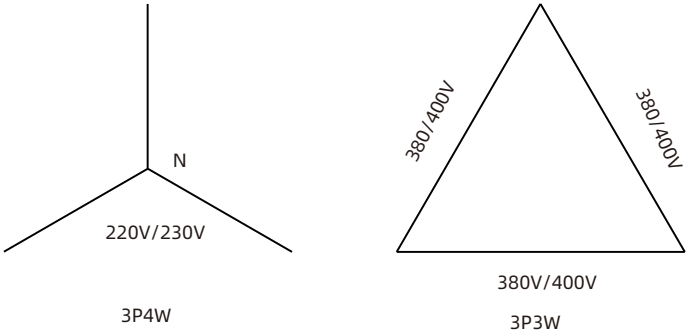



Fig 3.11 380V / 400V system (type Y/△)

## 3.8 AFCI Function

### 3.8.1 AFCI function Description

An AFCI, or Arc-Fault Circuit Interrupter, is a solution designed to detect and mitigate the risk of electrical arcing in a photovoltaic (PV) system, supported by intelligent arc detection algorithm. Arcing can occur when there is a high voltage breakdown in the electrical insulation or when conductive materials come into contact with each other. This can pose a fire hazard and damage the system components. The AFCI continuously monitors the system for potential arc faults and, if detected, interrupts the circuit to prevent a fire or other damage. AFCIs are required by the National Electrical Code (NEC) in certain parts of a PV system, such as the DC side of the inverter, to improve safety and reduce the risk of fires.

**NOTE:**

1. The AFCI Function of the WIT Inverter is disabled by default. If you want to enable the AFCI, please contact Growatt support.
2. Do not connect the Maximum Power Point Trackers (MPPTs) on the DC side in parallel as it might trigger the AFCI mistakenly.

### 3.8.2 Clearing the Alarm

In the event that the WIT Inverter reports "AFCI Fault" and the PV indicator turns red, an arc fault might have been detected. Please perform the following steps to clear the alarm.

**Step 1:** Disconnect the WIT inverter from all power sources. Turn off the battery switch and the AC output circuit breaker, then turn the DC switches to the OFF position. Wait until the error message disappears.

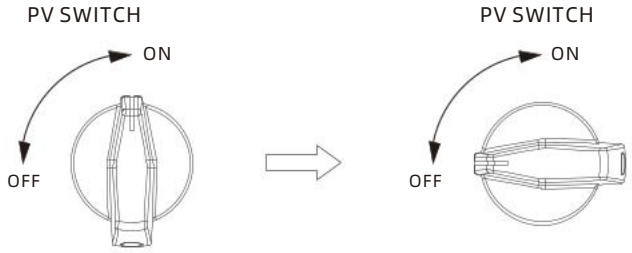



Fig 3.12

**Step 2:** Troubleshooting. Check if the open-circuit of all PV strings are within the permissible range.
**Step 3:** After the fault is cleared, restart the inverter. Turn on the battery switch and the AC breaker, and turn the DC switch to the ON position. Wait until the system is working properly.

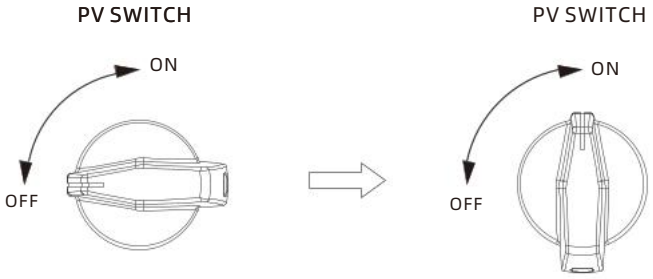



Fig 3.13

If the WIT Inverter passes the AFCI self-test, it will work in the normal mode and the PV indicator will be green. If it fails, the inverter will report "Error 425". In this case, please reboot the system and perform Step 1 to Step 3. If it failed again, please disconnect all power sources and contact Growatt support.

# Inspection upon delivery 4

Unpacking and inspection

1> Before unpacking the WIT Inverter, check the shipping box for any externally visible damage. If any damage is found, contact the shipping company as soon as possible.

2> After unpacking the WIT Inverter, check if the scope off delivery is intact and complete. If any damage is found or any component is missing, contact your distributor.

Check the following items:

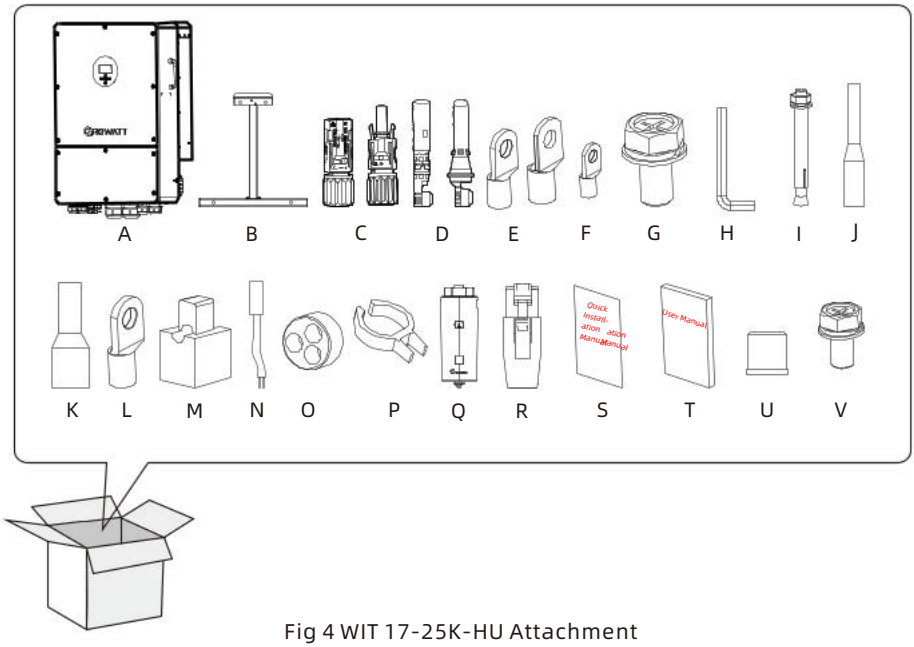



Fig 4 WIT 17-25K-HU Attachment

Table 4.1 Packing list

| NO. | Descriptions | Quantity | NO. | Descriptions | Quantity |
|---|---|---|---|---|---|
| A | The WIT Inverter | 1 | L | SC16-6 Terminal | 3 |
| B | Wall mount kit | 1 | M | CT (100A/40mA) | 3 |
| C | PV+(-) connector | 4/4 | N | External lead-acid battery NTC cable | 2 |
| D | PV+(-) metal contact | 4/4 | O | Plug/3-Φ16 | 2 |
| E | Battery terminal SC95-8/SC50-8 | 4/6 | P | PV connector disconnect tool | 1 |
| F | SC4-6 terminal | 1 | Q | ShineWiLan-X2 (Optional) | 1 |
| G | M8*16 screw | 6 | R | RJ45 | 7 |
| H | Hex key | 1 | S | Quick Guide | 1 |
| I | M8*80 screw | 4 | T | User Manual | 1 |
| J | Communication Crimp Terminal | 14 | U | Plug/Φ16 | 4 |
| K | AC Side Rail Crimp Terminals | 12 | V | M6*16 screw | 2 |

**NOTE:**

1) Sturdy and durable though the packing carton is, please carry and handle it with caution.
2) When connecting 3-channel battery on the battery input side, use the attached rubber plug to ensure reliable sealing;
3) Normal use of the machine accessory CT for backflow prevention and other energy flow control, customers do not need to purchase a separate meter and CT, just connect the CT's secondary side wiring to the corresponding terminals of the WIT 17-25K-HU machine.

# Installation 5

## 5.1 Basic Installation Requirements

A. The installation location must be suitable for WIT's weight for a long period time. (Refer to Table 3.2 for the weight of the WIT Inverter).
B. Ensure that the installation position is suitable for the dimensions of the WIT Inverter.
C. Do not install the WIT Inverter in areas with flammable or non heat-resistant materials.
D. The WIT Inverter is protected to IP66 and can be installed indoors or outdoors.
E. Do not expose the WIT Inverter to direct sunlight. Otherwise, excessive temperature may lead to power reduction.
F. Keep the humidity at 0% to 95% RH.
G. Keep the ambient temperature at -30℃ to 60℃.
H. The WIT inverter can be installed vertically or backward tilted. Please refer to the figures below:

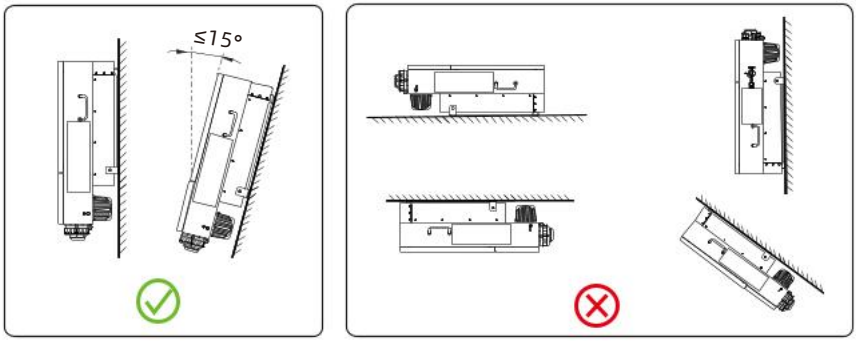



Fig 5.1

I. Reserve enough clearance around the WIT Inverter to ensure sufficient space for heat dissipation and operation. Leave a clearance of0.6 m on both sides, approximate 0.6 m above and below the WIT Inverter, and 1 m in front of the inverter.

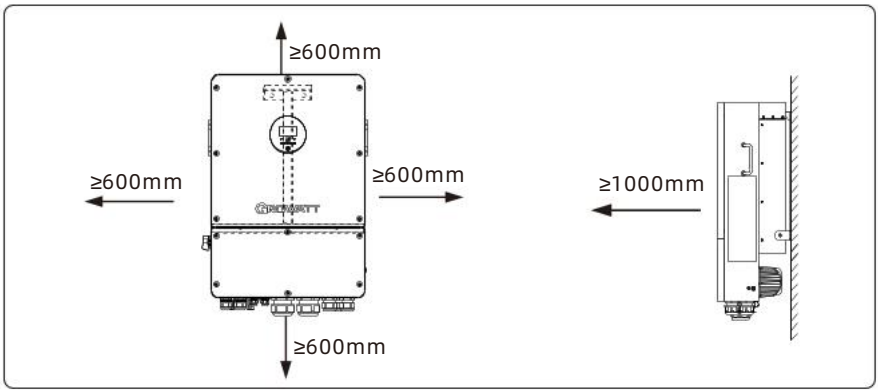



Fig 5.2

J. Keep the WIT Inverter away from strong interference sources.
K. Ensure that the WIT Inverter is not accessible to children.

## 5.2 Installation Environment Requirements

A. Though the WIT Inverter is protected to IP66, do not expose it to direct sunlight, rain and snow. Please refer to the figures below:



Fig 5.3

B. To reduce the de-rate performance of the inverter and extend inverter's life span, we strongly recommend you install an awning. For the distance between an awning and inverter, please refer to following figure:

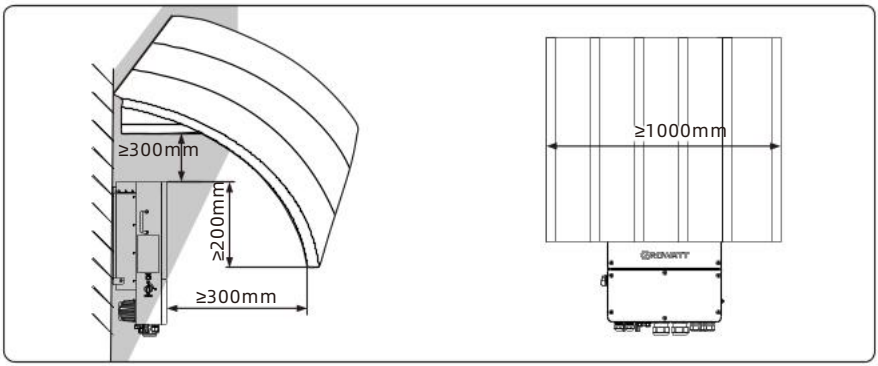
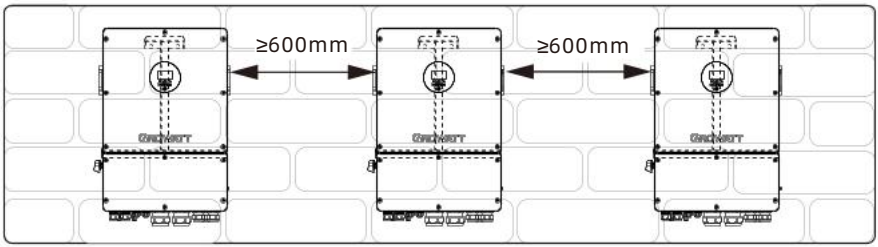



Fig 5.4

C. When you install multiple WIT inverters on one surface, inverters should be installed as following drawing. (Choose one of the two options below).



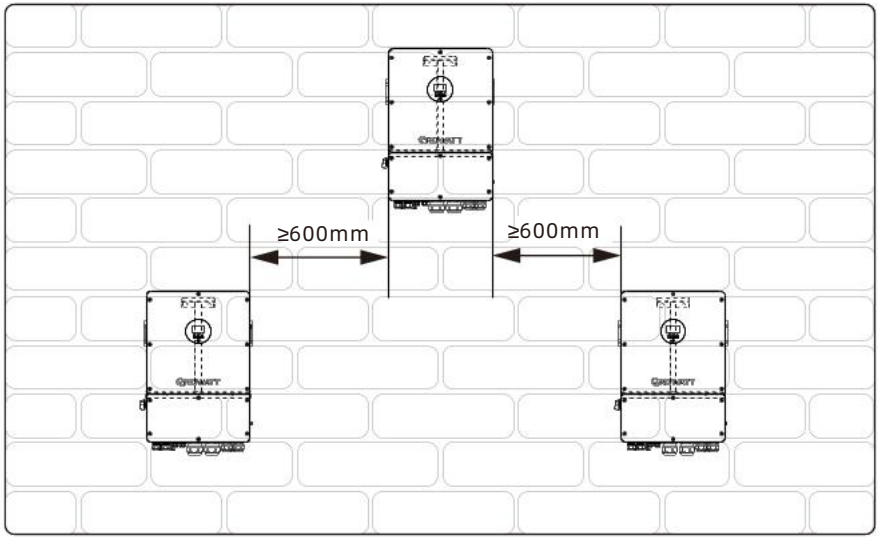



Fig 5.5

D. Do not place the WIT Inverter in an enclosed and narrow space for operation.

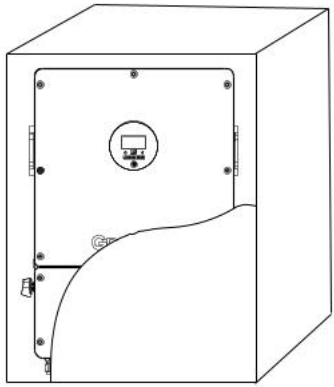


Fig 5.6

## 5.3 Moving the WIT Inverter

| | |
|---|---|
| **CAUTION** | • The inverter is heavy, please move it with care and keep balance to avoid personnel injury.<br>• Do not place the inverter with its wiring and signal terminals at the bottom contacting with floor or any other object because the terminals are not designed to support the weight of inverter. |

1> As shown in Fig 5.7, two persons are required to lift the inverter out of the package and transport it to the installation position.
2> When you are moving the inverter, please keep the balance.

**Note:** There will be front and bottom mark on the package.

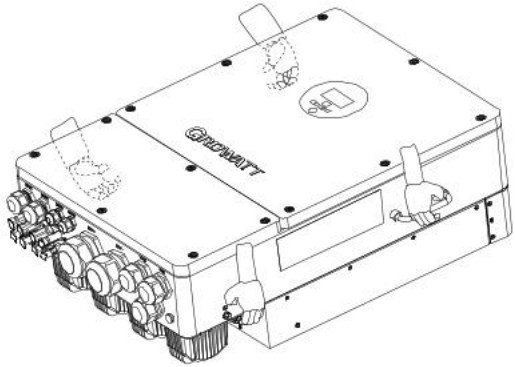


Fig 5.7

## 5.4 Wall Mount Bracket Installation

Before installing the inverter, you need install the wall mount bracket so that the inverter can be securely mounted on the wall.

Wall mount bracket (unit: mm):

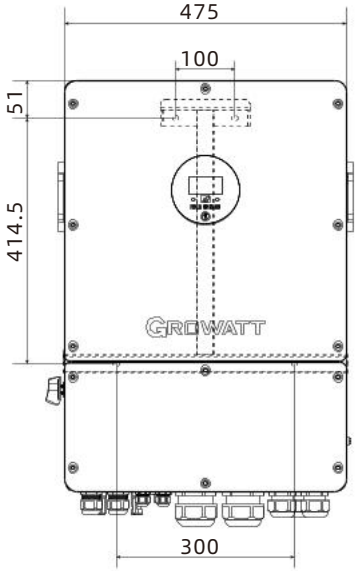



Fig 5.8

**STEP 1:** Use the wall mount plate as a template, drill holes into the wall and insert the expansion bolts as Fig 5.9 show;

**STEP 2:** Tighten the bolts to attach the wall mount bracket onto the wall securely as illustrated below.

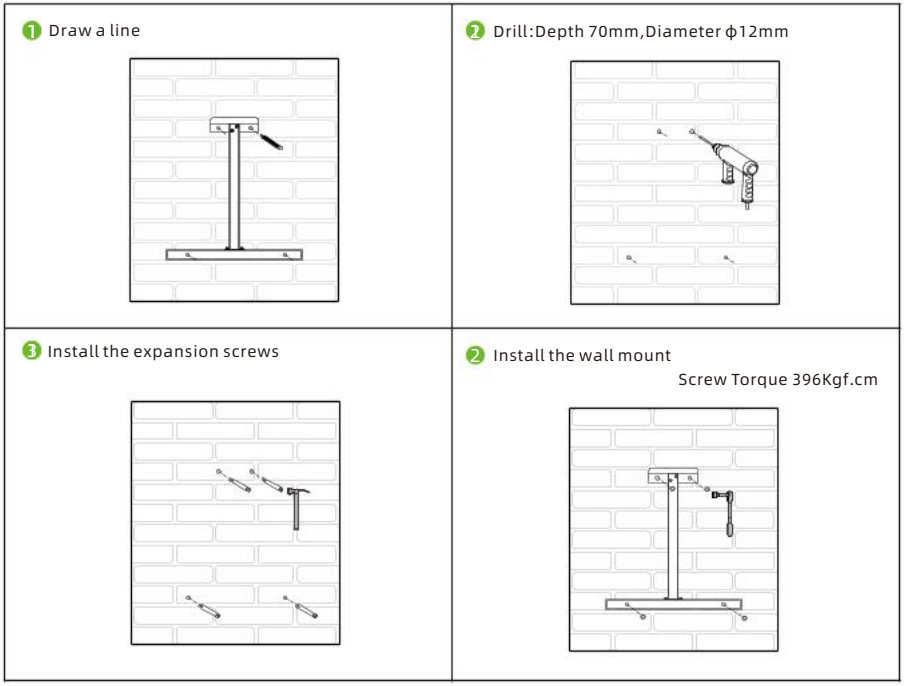



Fig 5.9

**Note:**

1> The wall where the expansion bolts are installed should be a solid concrete or brick wall with a thickness of at least 100 mm.

2> Ensure that the bracket has been firmly installed before mounting the inverter onto it.

## 5.5 Installing the Inverter

After verifying that the wall mount bracket has been firmly installed on the wall, mount the inverter onto the bracket.

1> The installer uses both hands to lift the machine as shown in Fig 5.10 below.

2> Hang the inverter onto the wall mount bracket and install the bolts. Please keep balance when moving the inverter.

3> Check if the inverter has been properly mounted and tighten all screws.

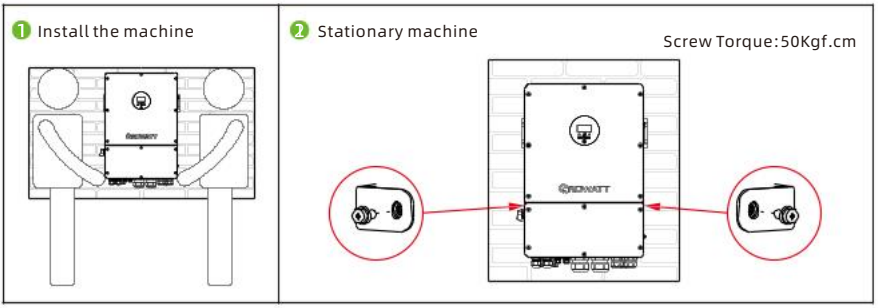



Fig 5.10 Wall-mounted installation

| | |
|---|---|
| **NOTICE** | Ensure that the wall meets the load-bearing requirements of the equipment. For details about the weight, see Table 3.2. |

# Electrical Connection 6

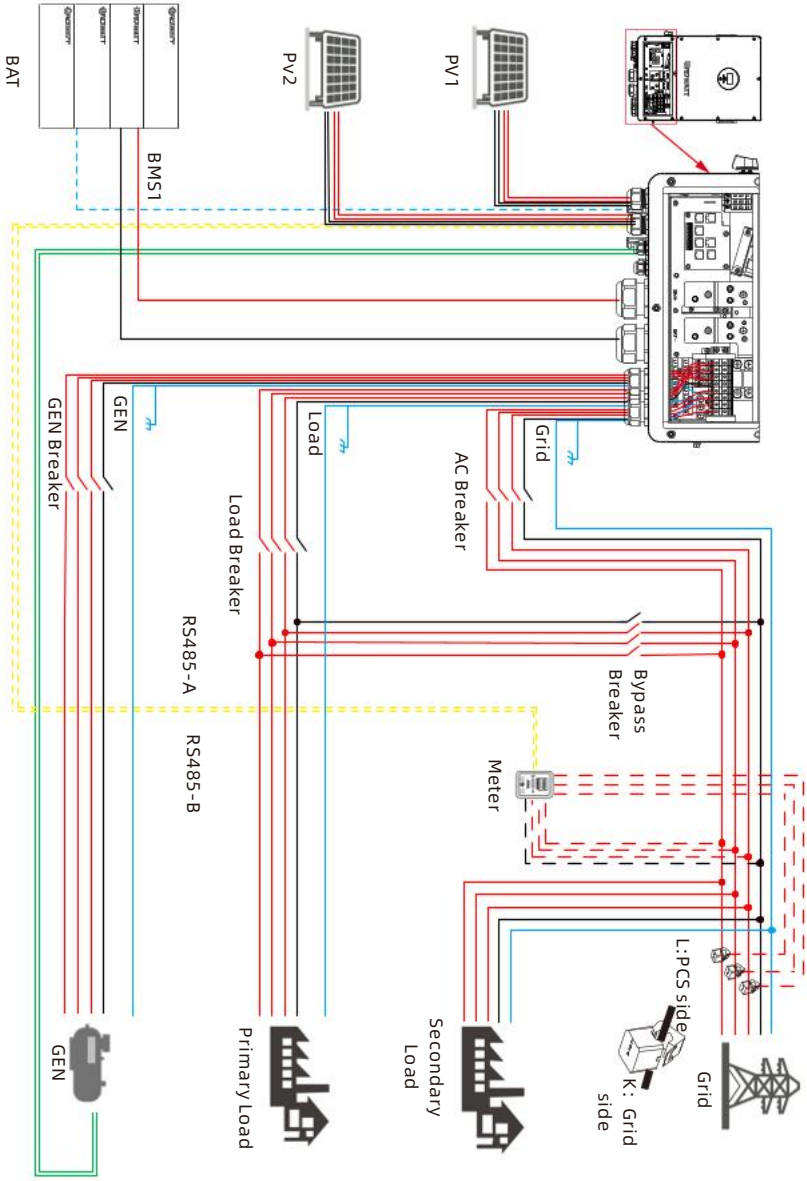



Fig 6.1 Wiring diagram of the system with a single WIT 25K-HU inverter (Gen mode)

**NOTE:**

1. Connect the signal wires of the generator and the meter to the relevant positions of the COM Board terminal according to Table 6.5/ Table 6.6
2. The CT in the machine accessories can be used for anti-reverse power flow control, simply by connecting the secondary side wiring of the CT to the corresponding terminals of the WIT 17-25K-HU machine; if an external electricity meter is required, the electricity meter and CT need to be purchased separately.
3. Set the parameters on the client. Take ShinePhone as an example:
   Tap Control > Off grid parameter settings > Related settings for grid connection and off grid> Grid connected/off grid setup> Generator;
   Tap Control > Advanced > Microgrid system> Types of Access for GEN Port Devices>Generator and >Generator Enable>Enable, And set other parameters as required.

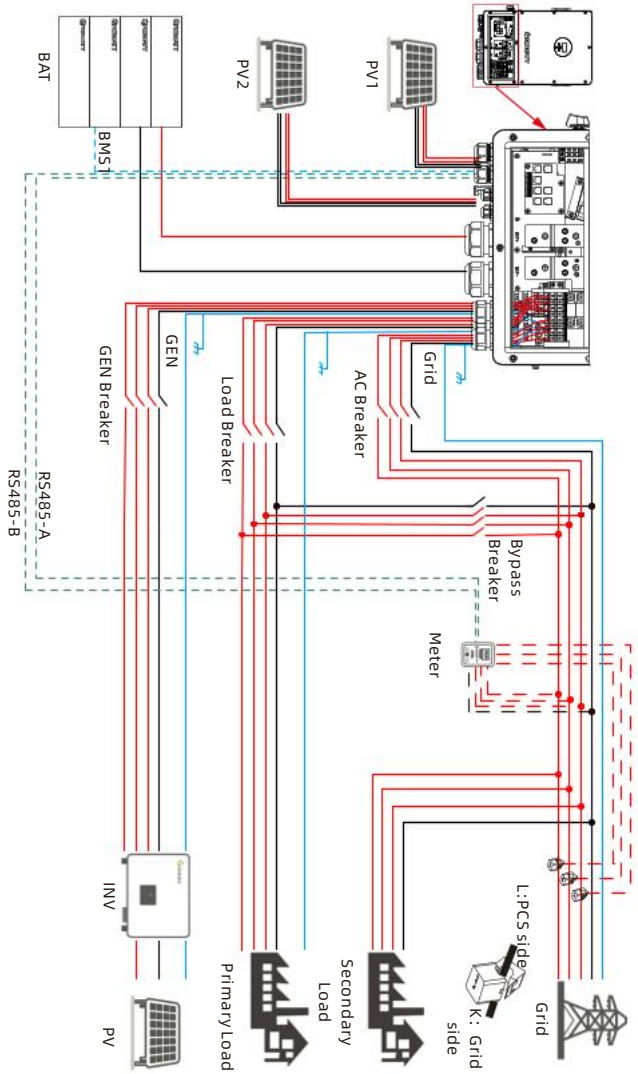



Fig 6.2 Wiring diagram of the system with a single WIT 25K-HU inverter (AC couple mode)

**NOTE:**

1. Connect the signal wires of the meter to the relevant positions of the COM Board terminal according to Table 6.5/Table 6.6.
2. Proform related Settings on the client. Take ShinePhone as an example: Tap Control > Advanced > Microgrid system> Types of Access for GEN Port Devices>Inverter and >AC Couple Enable> Enable, And set other parameters as required.

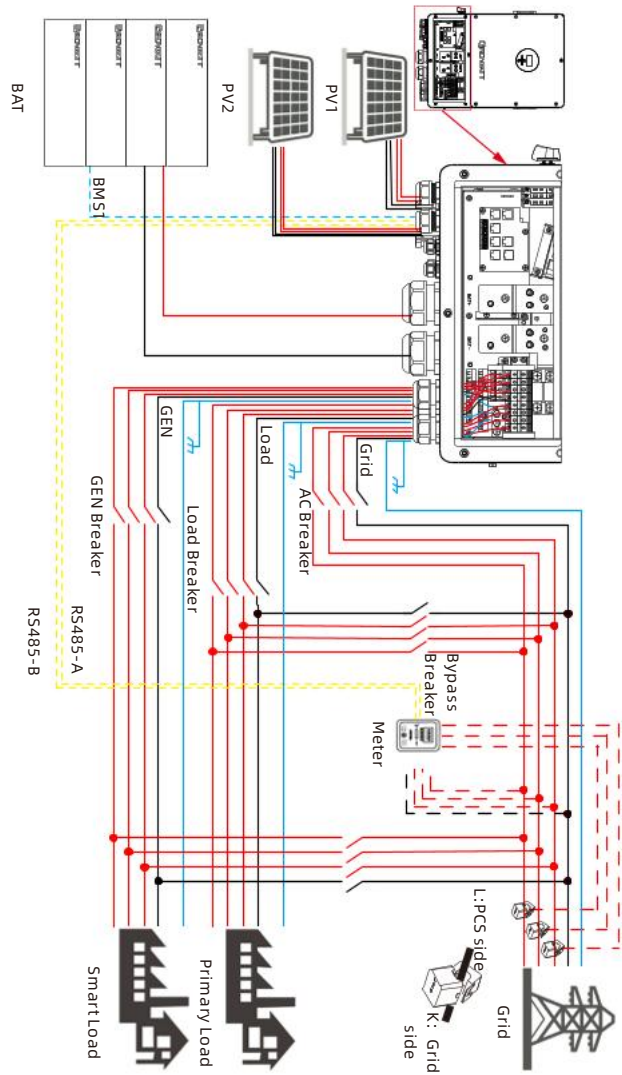



Fig 6.3 Wiring diagram of the system with single WIT 25K-HU inverters in smart load mode

**NOTE:**

1. Connect the signal wires of the meter to the relevant positions of the COM Board terminal according to Table 6.5/Table 6.6.
2. Proform related Settings on the client. Take ShinePhone as an example: Tap Control > Advanced > Microgrid system> Types of Access for GEN Port Devices>Smart Load.

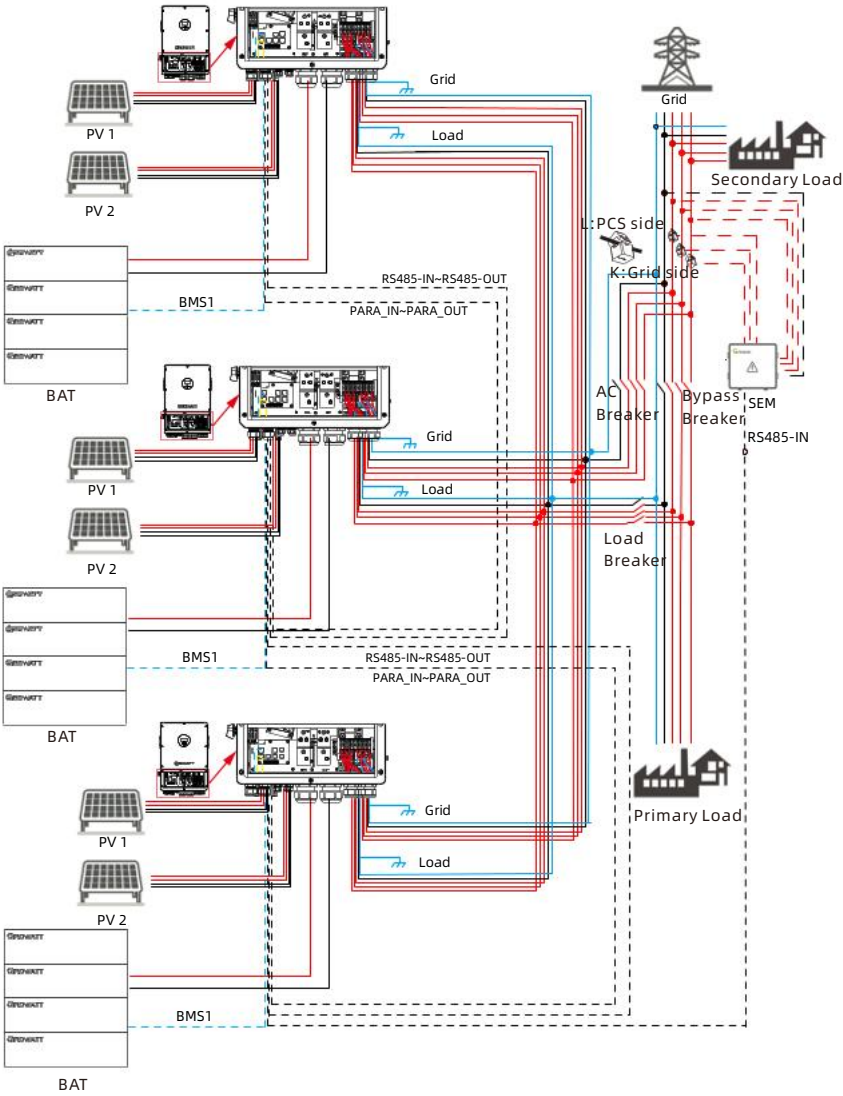
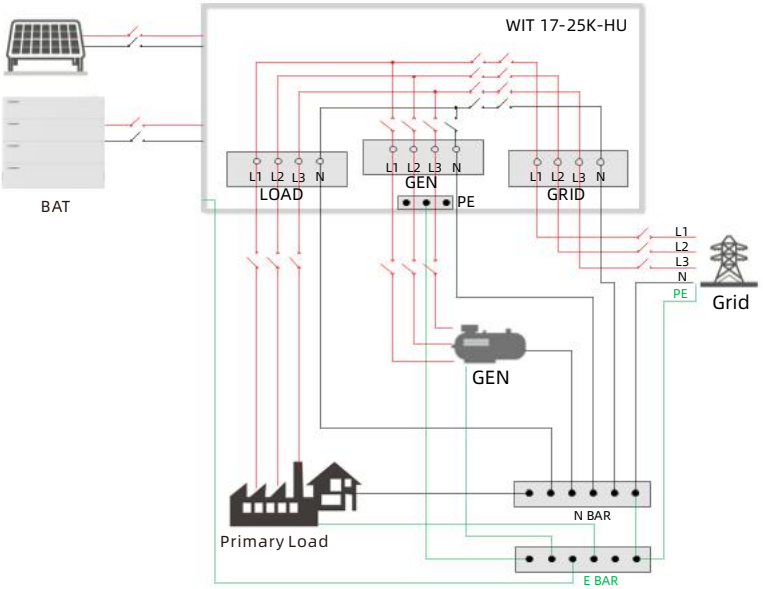


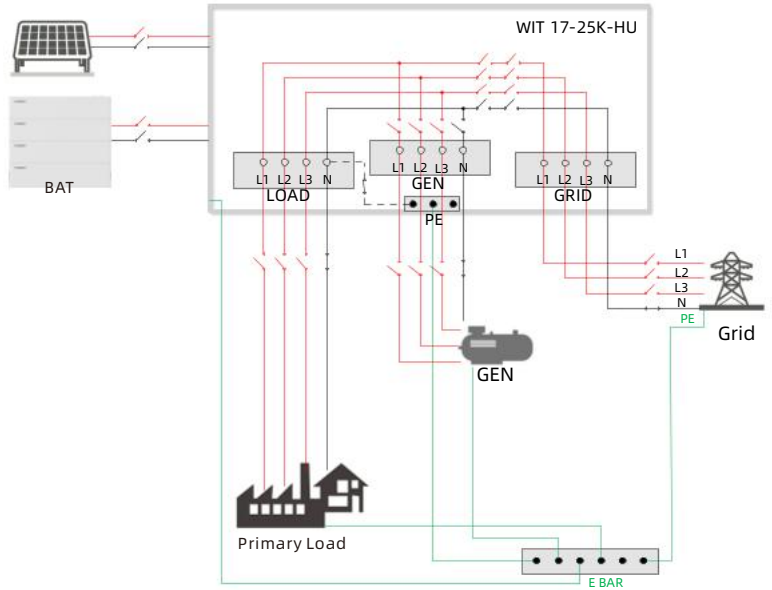

Fig 6.4 Wiring diagram of the system with three WIT 25K-HU inverters connected in parallel

**NOTE:**

1. Proform related Settings on the client. Take ShinePhone as an example: Tap Control > Parallel parameter setting > Parallel enable> Enable..
2. The wiring methods for different regions are shown in Fig 6.5 below, please select the wiring method according to the local safety regulations.
3. The SEM box for parallel communication needs to be purchased separately.




(a) AU/NZ area wiring




(b) Other area wiring

Fig 6.5 N-PE Wiring in Different Areas

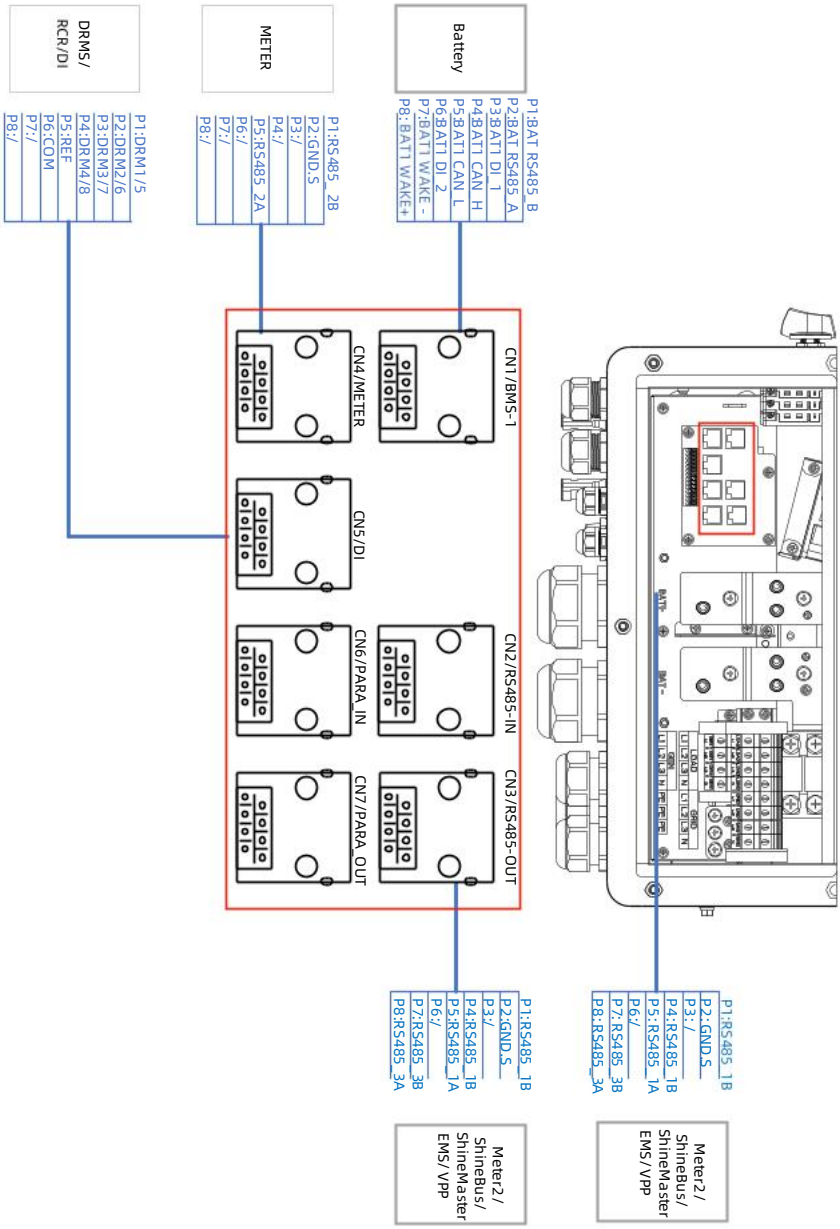



Fig 6.6 Communication network port Detailed information

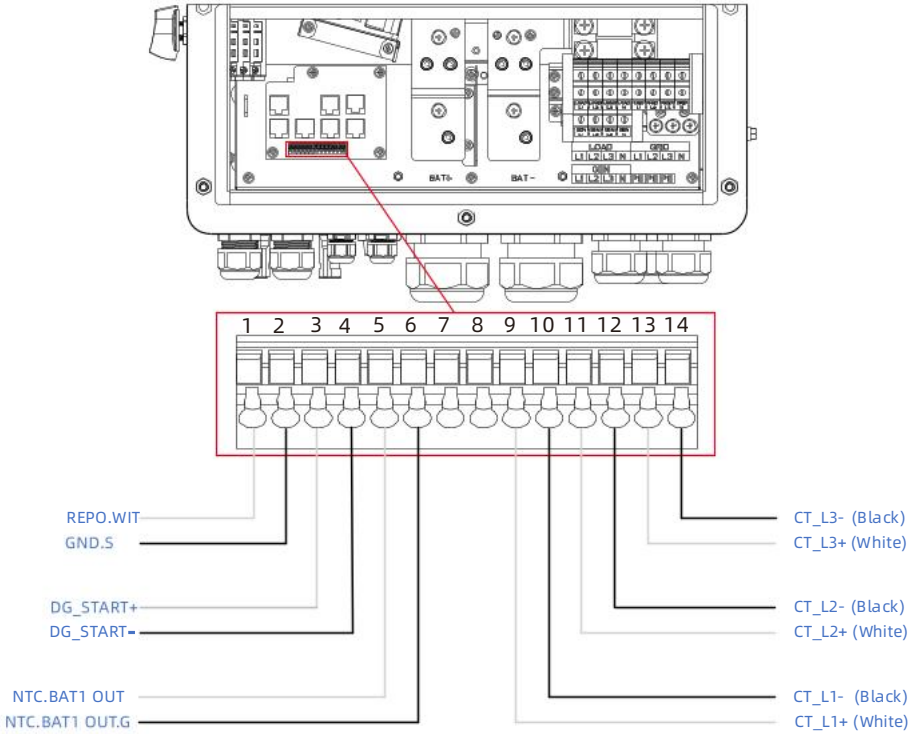



Fig 6.7 Signal termianal

## 6.1 Shell Connecting The Ground Cables

1) It is essential to connect the ground cable to the WIT inverter before connecting other cables to prevent personal injury or device damage.
2) All non-current-carrying metal parts and the enclosures of the devices of the energy storage system, including the rack and the enclosures of the combing box, the distribution panel, the inverter and the battery should be properly grounded.
3) For a single WIT inverter, connect a ground cable to the ground point on the chassis shell. For a system with multiple WIT inverters connected in parallel ensure that the enclosures of the WIT Inverters, the metal racks of the modules and the batteries should be connected to the same area to achieve equipotential bonding.
4) The position of the ground points of the WIT 17-25K-HU Hybrid Inverter is shown in Fig 6.8.

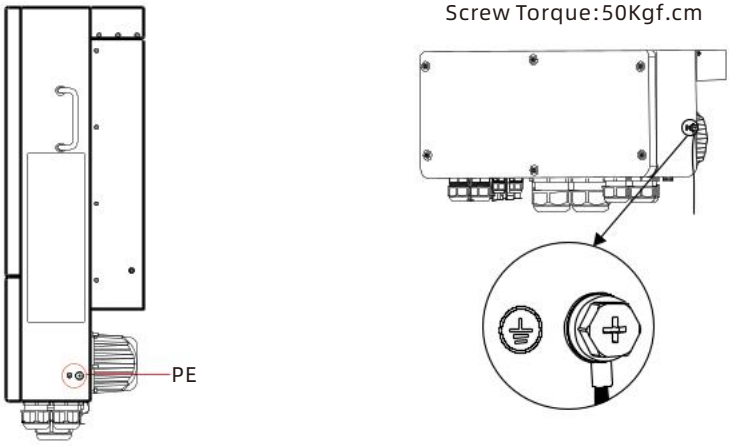



Fig 6.8 Protective earthing position

**Attention:**

1) Keep the lightning protection grounding at the greatest possible distance from the protective grounding.
2) Protect the terminals of the ground cables against rain and do not expose the them to open air.
3) Tighten the screws to a torque of 50 kgf·cm.

## 6.2 Internal Connecting The Ground Cables

| | |
|---|---|
| **DANGER** | • Before connecting cables, ensure that the DC switches on the WIT Inverter are OFF. Turn off the switches and breakers on the GRID side, GEN side and the battery side. Otherwise, the high voltages of the WIT Inverter may result in electric shocks.<br>• Only qualified and trained electrical technicians are allowed to perform operations. Technicians must observe instructions in this manual and local regulations.<br>• High voltages may cause electric shocks and serious injury. Please do not touch the inverter in operation.<br>• Do not place inflammable and explosive materials around the WIT Inverter. |

**The Internal Ground Cables connection steps:**

1) Open the lower cover and the cover position is shown in Fig 6.9;

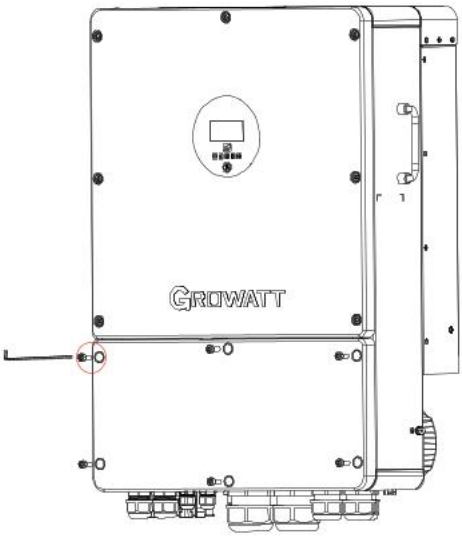



Fig 6.9 Lower cover

2) Connect a ground cable to the copper grounding bar. Fig 6.10 shows the position of the grounding bar;

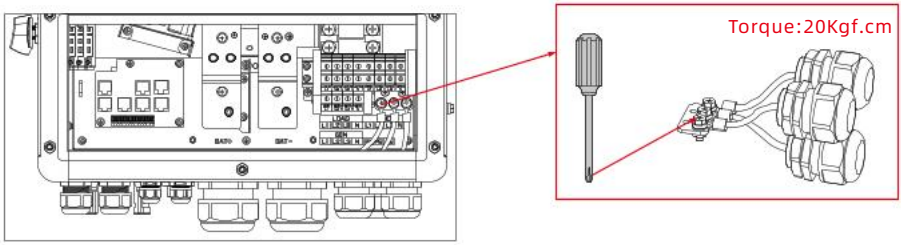



Fig 6.10 Grounding Schematic

## 6.3 Connection on the AC Side

| | |
|---|---|
| **DANGER** | • Before connecting cables, ensure that the DC switches on the WIT Inverter are OFF. Turn off the switches and breakers on the GRID side, GEN side and the battery side. Otherwise, the high voltages of the WIT Inverter may result in electric shocks.<br>• Only qualified and trained electrical technicians are allowed to perform operations. Technicians must observe instructions in this manual and local regulations.<br>• High voltages may cause electric shocks and serious injury. Please do not touch the inverter in operation.<br>• Do not place inflammable and explosive materials around the WIT Inverter. |
| **WARNING** | • Each WIT Inverter must be equipped with a separate AC circuit breaker. Multiple WIT Inverters cannot connect to the same AC circuit breaker (not applicable to off-grid mode).<br>• Please do not connect loads between the WIT Inverter and the circuit breaker.<br>• If the cable is thick, do not wiggle the cable after tightening the cable terminals. Otherwise, the loose connection may cause overheating that will damage the device. Ensure that the terminals are properly connected before starting the WIT Inverter.<br>• Upon completion of the AC wiring, remember to seal the waterproof silicone mat with the fireproof mud in order to ensure good waterproof performance. |

Preparation:

1) Ensure the grid voltage and the grid frequency are within the acceptable range;
2) Disconnect the DC switches and the AC breakers on the grid side, generator side and the battery side.

**The circuit breaker on the AC side:**
AC circuit breaker needs to be installed on the grid side, ensuring a safe disconnection between the WIT Inverter and the upstream input when an exception occurs.

1. Recommended AC breaker specifications for WIT 17-25K-HU models

| Device type | Rated voltage of the circuit breaker | Rated current of the circuit breaker |
|---|---|---|
| WIT 17/18/20/22/25K-HU | 400V | 125A |

2. Recommended load breaker specifications for WIT 17-25K-HU models

| Device type | Rated voltage of the circuit breaker | Rated current of the circuit breaker |
|---|---|---|
| WIT 17/18/20/22/25K-HU | 400V | 100A |

3. Recommended bypass breaker specifications for WIT 4-25K-XHU models

| Device type | Rated voltage of the circuit breaker | Rated current of the circuit breaker |
|---|---|---|
| WIT 17/18/20/22/25K-HU | 400V | 100A |

4. Recommended Gen breaker specifications for WIT 17-25K-HU models

| Device type | Rated voltage of the circuit breaker | Rated current of the circuit breaker |
|---|---|---|
| WIT 17/18/20/22/25K-HU | 400V | 125A |

**NOTE**:
For the PCS to operate in Smart Load mode, select the appropriate AC breaker based on the smart load power.

**Recommended power cable specifications:**
Recommended AC power cables for WIT 17-25K-HU models(include bypass)

| Device type | Cable specification (Grid) | Cable specification (Load) | Cable specification (Gen) |
|---|---|---|---|
| WIT 17/18/20/22 /25K-HU | 16mm² | 16mm² | 16mm² |

**Note**: The wire should be well tinned and free from splits and breaks.

**AC side connection method:**

Connect the main power cables according to the label. Fig 6.11 shows the position of the label and the AC terminals;

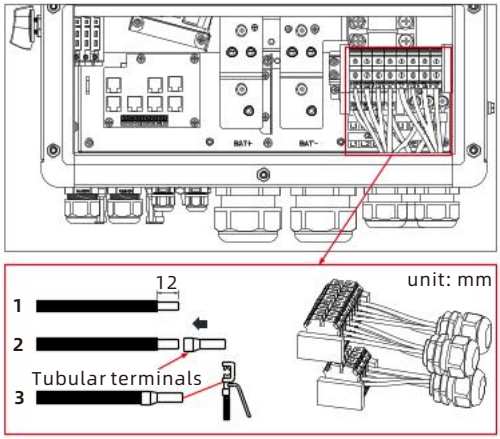



Fig 6.11 AC Terminal Wiring Locations and Schematics

**Note:**

1. Determine the stripped length based on the wiring terminal specifications (recommended length: 11-13 mm). Crimp the cable and terminal using a crimper as shown below. Loosen the PG type cable gland and route the cables through it. Then connect the cables to the corresponding terminals. Secure the cables by tightening the screws.

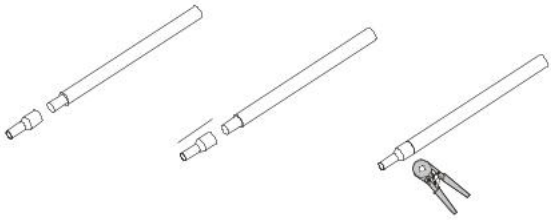


Fig 6.12 Schematic diagram of cable crimp terminals

2. Cold-pressed terminals are delivered with the package. Select terminals based on the cable specifications;

| | |
|---|---|
| **WARNING** | • Any device damage caused by failure to seal the output terminal gaps as instructed is beyond the scope of warranty and Growatt shall not be liable for the damage. |

## 6.4 Connection on the PV Side

| | |
|---|---|
|  **DANGER** | • Before connecting cables, ensure that the DC switches of the WIT Inverter are OFF, and turn off the breakers on the AC side and the battery side. Otherwise, the high voltages of the WIT Inverter may cause electric shocks.<br>• Only qualified and trained electrical technicians are allowed to perform operations. Technicians must observe instructions in this manual and local regulations.<br>• Check the positive and negative terminals before connecting the PV module to the WIT Inverter.<br>• High voltages may cause electric shocks and serious injury. Please do not touch the inverter in operation.<br>• Please do not place inflammable and explosive materials around the WIT Inverter. |
|  **WARNING** | • The maximum open-circuit voltage of each string should not exceed 1000Vdc.<br>• Ensure that the following conditions are met; Otherwise, fire hazard or inverter damage may occur. Growatt is not liable for the consequence and it is beyond the warranty scope. |

**NOTE:**

1. When exposed to sunlight, PV modules will generate voltage. High voltages presented in the PV strings connected in series could be fatal. Therefore, shield the PV modules from sunlight before connecting the DO input power cable and ensure that the DC switches on the WIT Inverter are OFF.
2. The PV modules connected in series should be of the same model.
3. The maximum short-circuit current of each PV string must be lower than or equal to 50A
4. The total panel power should not exceed twice the WIT inverter input power.
5. For optimal system configuration, it is recommended to connect two DC inputs with an equal number of PV modules.

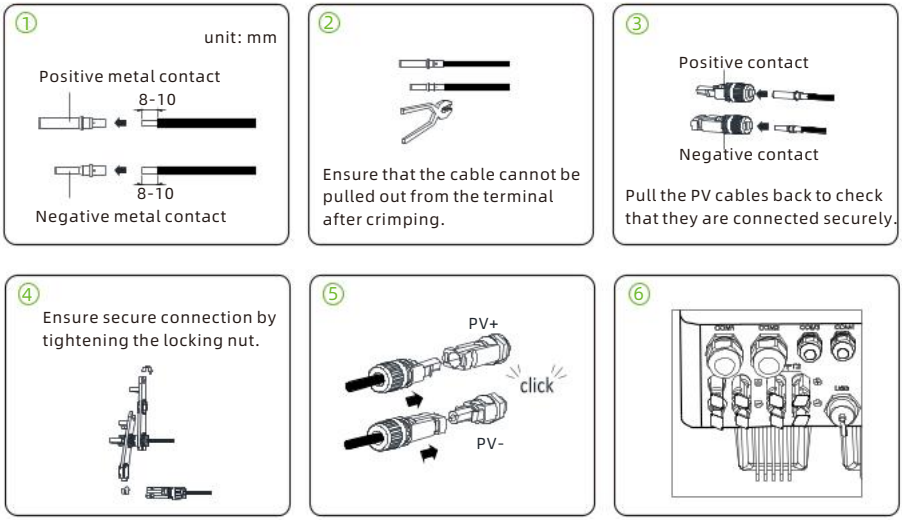



Fig 6.13 PV Terminal

**Procedure for connecting cables on the PV side:**

1. Strip 8-10 mm of the insulation layer of the PV cables;
2. Insert the exposed core wires into the crimping area of the wiring terminal and crimp them using a crimping plier;
3. Route the cable through the cable sealing sleeve and insert the insulation sleeve until it snaps. Slightly pull the cable back to ensure that it is securely connected. Then tighten the locking nut;
4. Insert the positive and negative connectors of the PV modules to the corresponding terminals on the inverter. For the maximum input current of different models, please see Table 6.1. For the cable specifications, please see Table 6.2.

Table 6.1 Maximum current of a single MPPT route

| Device type | Max. current of a single MPPT route |
|---|---|
| WIT 17-25K-HU | 40A |

Table 6.2 Cable specifications on the PV side

| Device type | Recommendation cable specifications |
|---|---|
| WIT 17-25K-HU | 4-6mm$^2$ |

**NOTE:**

1) For a single WIT Inverter, connect the ground cable of the inverter. For a system with multiple WIT Inverters connected in parallel, connect the ground cables of all inverters and the metal racks of the PV modules to the same area to ensure equipotential bonding. Before connecting the PV cables, ensure that the ground cables on the PV side are properly connected.
2) Use male and female connectors in pair. Ensure the correct polarity before connecting the PV string to the inverter.
3) The total current of all strings cannot exceed the WIT Inverter's maximum input current;
4) Do not touch the solar panels in operation;
5) The wires should be tinned and are not frayed or cracked.

## 6.5 Connection on the Battery Side

| | |
|---|---|
|  **DANGER** | • Before connecting cables, ensure that the DC switches of the WIT Inverter are OFF, and turn off the breakers on the AC side and the battery side. Otherwise, the high voltages of the WIT Inverter may cause electric shocks.<br>• Only qualified and trained electrical technicians are allowed to perform operations. Technicians must observe instructions in this manual and local regulations.<br>• High voltages may cause electric shocks and serious injury. Please do not touch the inverter in operation.<br>• Please do not place inflammable and explosive materials around the WIT Inverter. |
|  **WARNING** | • Ensure that all cables are securely connected before powering on the WIT Inverter. Loose connection may cause overheating that will damage the device. |

**NOTE:**

Recommended battery voltage 51.2V.

Table 6.3 Cable specifications on the Battery side

| Device type | Recommended Cable Specifications |
|---|---|
| WIT 17-25K-HU | 95mm²x2 OR 50mm²x3 |

### 6.5.1 Connecting the Main Power Cable of the Battery

**Preparation:**

1. Turn off the DC switch, AC side switch and battery side switch of The WIT;
2. Find the battery OT terminal from the delivery accessories. See Accessories Diagram in Chapter 4 for the terminal picture.

**Procedure for connecting the main battery power:**

1. Strip the insulation layer of the DC cable, Select an appropriate cable stripping length based on the OT terminal。
2. Use crimping pliers to crimp the battery cable on the battery terminal, and then cover the heat shrink tube for insulation protection;
3. Connect the crimping terminal of the battery cable to the battery input terminal and lock it using M8 screws, as shown in Fig 6.14.

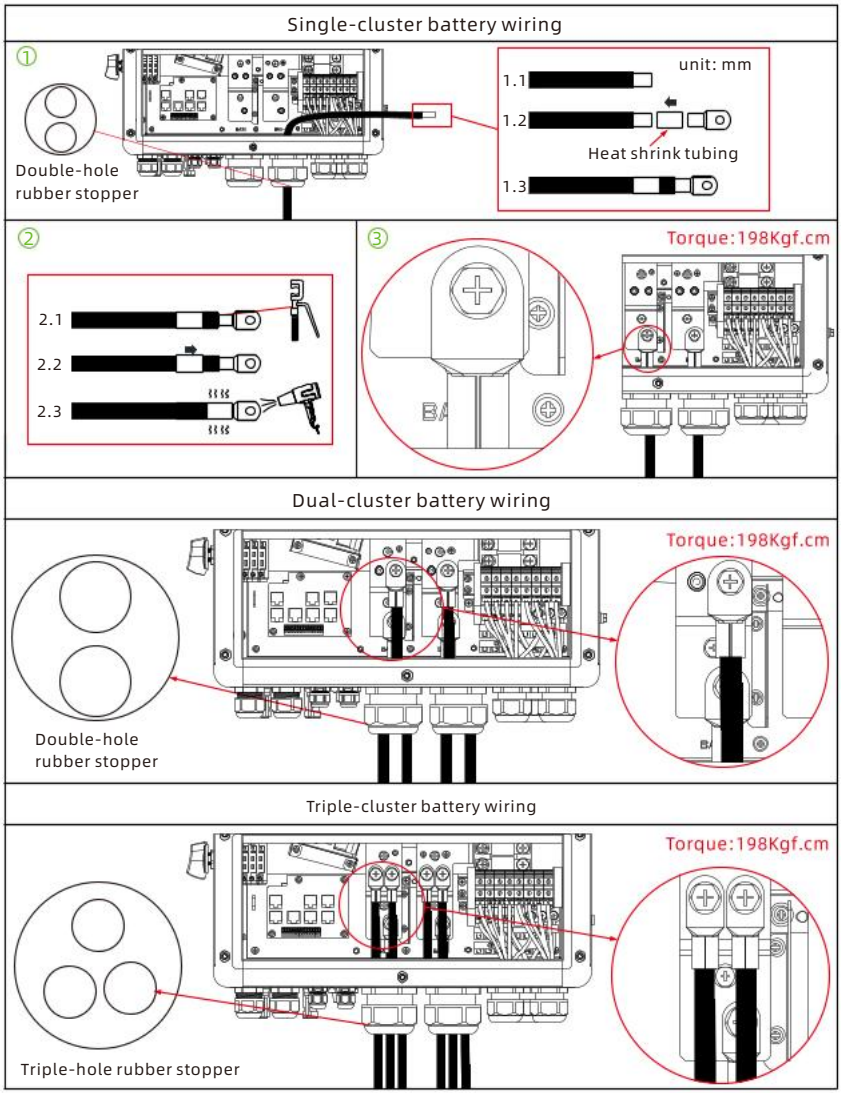



Fig 6.14 Step-by-step diagram of battery terminal wiring

**Note:**

1. Connect the ground cable before connecting the battery cable; the ground point is shown in Fig 6.10.
2. The length of the battery cable is recommended to be no more than 10m.

## 6.6 Connecting Communications Cables

### 6.6.1 COM1/COM2 Connection

WIT 17-25K-HU Inverter includes 7RJ45 ports. It is used for parallel connection via PARA-IN and PARA-OUT communication terminals, battery communication via BMS1 terminals, and external equipment communication via RS485 and DRMS function Connect the communication cables to the corresponding terminals as required. For details, see Table 6.5.

**Procedure for connecting the terminal:**

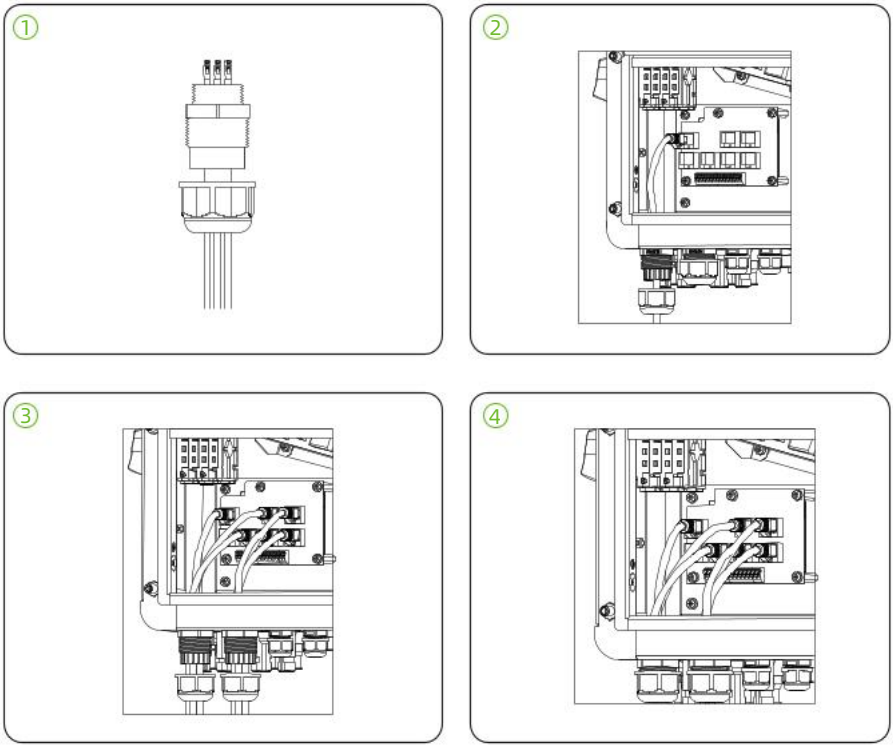



Fig 6.15

1> Unscrew the PG head to remove the rubber plugs according to the number of communication cables, keep the rubber plugs with unused holes, and then pass the communication cables through the PG head. The steps are shown in Step1-4;

2> Crimp the communication cables as shown below.

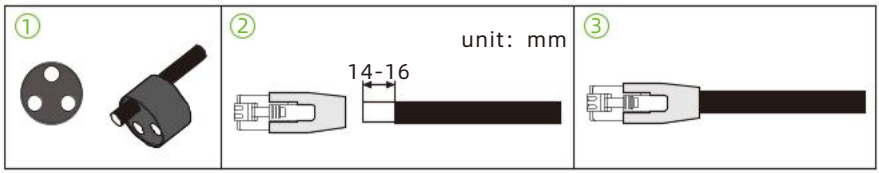



Fig 6.16

3> Connect the communication cable terminals according to the single board silkscreen as shown in Fig 6.17.

4> Tighten the PG head after connecting.

**Detailed information of COM1**

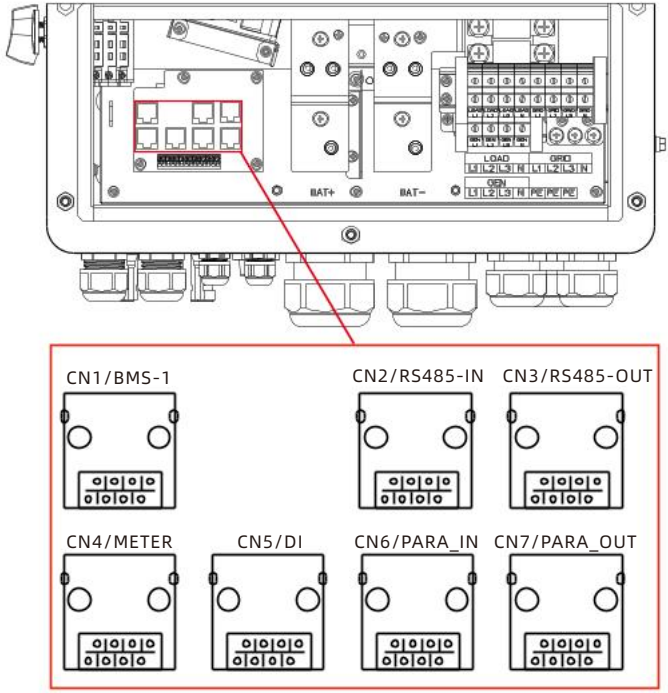



Fig 6.17 Communication network port

Table 6.5 Communication network port terminal description

| Definition of battery communication terminal | | | |
|---|---|---|---|
| **Silk screen** | **Pin** | **Definition of signal** | **Function and Note** |
| BMS1 | 1 | BAT RS485_B | Communication of battery1 (mandatory) |
| | 2 | BAT RS485_A | |
| | 3 | BAT1 DI_1 | |
| | 4 | BAT1 CAN_H | |
| | 5 | BAT1 CAN_L | |
| | 6 | BAT1 DI_2 | |
| | 7 | BAT1 WAKE-(GND.S) | |
| | 8 | BAT1 WAKE+ | |
| RS485_IN | 1 | RS485_1B | RS485_IN: METER2/ShineBus / ShineMaster (1/4/5) RS485_3: EMS/VPP (7/8) |
| | 2 | GND.S | |
| | 3 | / | |
| | 4 | RS485_1B | |
| | 5 | RS485_1A | |
| | 6 | / | |
| | 7 | RS485_3B | |
| | 8 | RS485_3A | |
| RS485_OUT | 1 | RS485_1B | RS485_OUT: METER2/ShineBus/ ShineMaster (1/4/5) RS485_3: EMS/VPP (7/8) |
| | 2 | GND.S | |
| | 3 | / | |
| | 4 | RS485_1B | |
| | 5 | RS485_1A | |
| | 6 | / | |
| | 7 | RS485_3B | |
| | 8 | RS485_3A | |

| Definition of battery communication terminal | | | |
|---|---|---|---|
| **Silk screen** | **Pin** | **Definition of signal** | **Function and Note** |
| METER | 1 | RS485_2B | RS485_2: METER1 output (export limitation meter wiring port for a single inverter) |
| | 2 | GND.S | |
| | 3 | / | |
| | 4 | / | |
| | 5 | RS485_2A | |
| | 6 | / | |
| | 7 | / | |
| | 8 | / | |
| DI | 1 | DRM1/5 | DRMS/RCR/DI function |
| | 2 | DRM2/6 | |
| | 3 | DRM3/7 | |
| | 4 | DRM4/8 | |
| | 5 | REF | |
| | 6 | COM | |
| | 7 | / | |
| | 8 | / | |
| PARA-IN | / | / | Parallel input |
| PARA_OUT | / | / | Parallel output |

### 6.6.2 COM3/COM4 Connection (Connecting the signal terminals)

This terminals is used for generator start/stop, machine emergency stop, battery temperature sampling and external CT access signals

**Terminal Connection Procedure.**

1. Strip the outer wire skin of the cable by 5~7mm, and then use crimping pliers to crimp the wire and tubular terminal;
2. Unscrew the corresponding PG head and remove the rubber bar under the corresponding hole, keep the rubber plug for the unused hole;
3. Pass the cable through the PG header and snap it into the corresponding terminal holes of the veneer as shown in Fig 6.18.

**NOTE:**

Note:It is recommended to use the device's original CT and its cables.If extending the CT cable is necessary,do not exceed 20 meters.

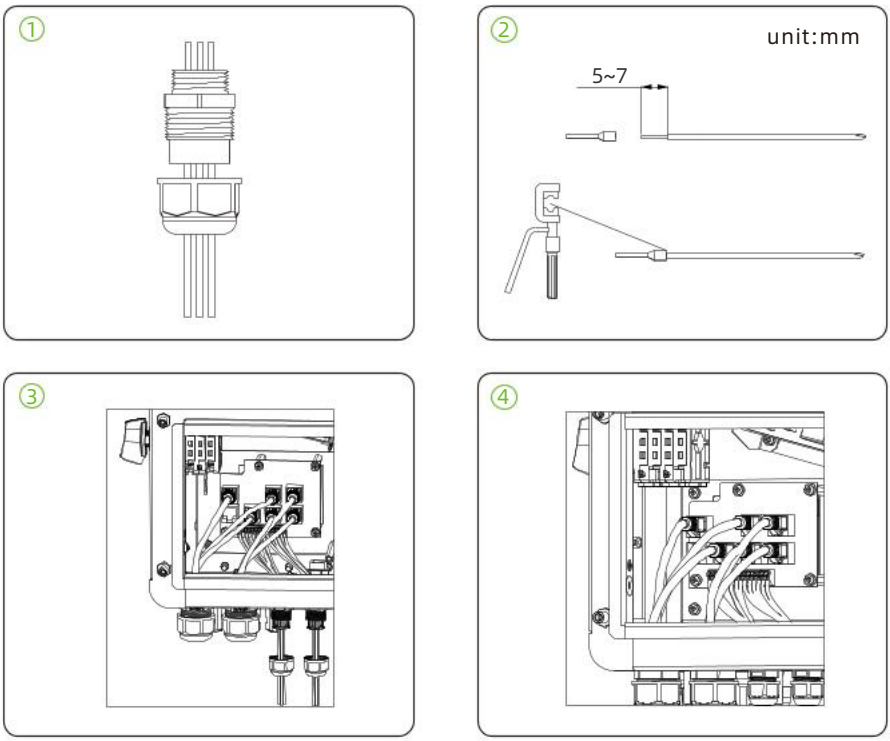



Fig 6.18 Signal terminal connections

4) Install the Bottom cover plate after completing all the above steps.

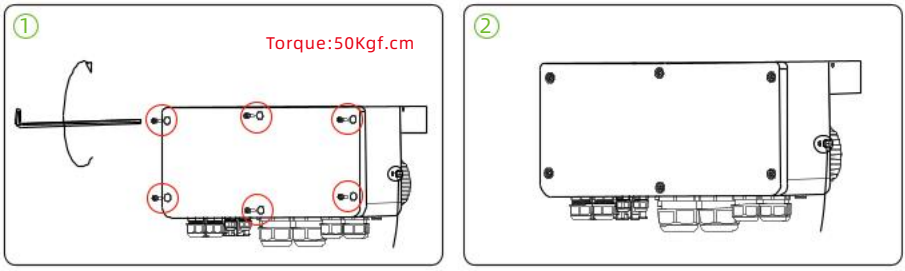



Fig 6.19 Install the Bottom cover plate

**Detailed information:**

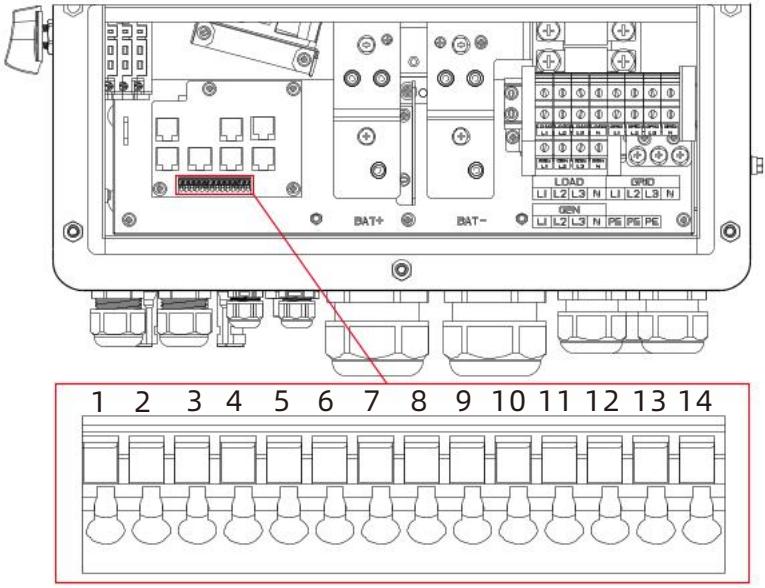



Fig 6.20 Signal Terminal

| Signal Terminal Interface Definition Description | | | |
|---|---|---|---|
| **Silkscreen** | **Pin** | **Signal Definition** | **Features and Remarks** |
| COM3(CN10) | 1 | REPO.WIT | Emergency shutdown input |
| | 2 | GND.S | |
| | 3 | DG_START+ | Oiler start signal |
| | 4 | DG_START- | |
| | 5 | NTC.BAT1 OUT | Battery 1 temperature |
| | 6 | NTC.BAT1 OUT.G | |
| COM4(CN10) | 7 | / | / |
| | 8 | / | |
| | 9 | CT_L1+ (White) | CT Phase L1 |
| | 10 | CT_L1- (Black) | |
| | 11 | CT_L2+ (White) | CT Phase L2 |
| | 12 | CT_L2- (Black) | |
| | 13 | CT_L3+ (White) | CT Phase L3 |
| | 14 | CT_L3- (Black) | |

### 6.6.3 USB connection

The WIT-HU series inverter is equipped with a USB interface as standard, which can be connected to a USB to WiLAN-X2 monitoring module for remote monitoring. In addition, you can also quickly upgrade the inverter software through the U disk.

Steps to install the monitoring module:

1> Loosen the waterproof cover of the USB interface and remove it.

2> As shown in Fig 6.21, insert the WiLAN-X2 module into the USB interface, and the LED indicator of the WiLAN-X2 module will be on.

3> As shown in Fig 6.21, make sure that the is facing frontwards as the inverter has been wall-mounted, insert the monitoring module into the USB interface, and tighten the lock.

**Note:**

1. If a USB to WiLAN-X2 module is installed, please take the module and the data cable away, and tighten the waterproof cover when the operator leaves to prevent water from entering the interface.
2. System upgrades will cause power outages on load ports of the WIT.

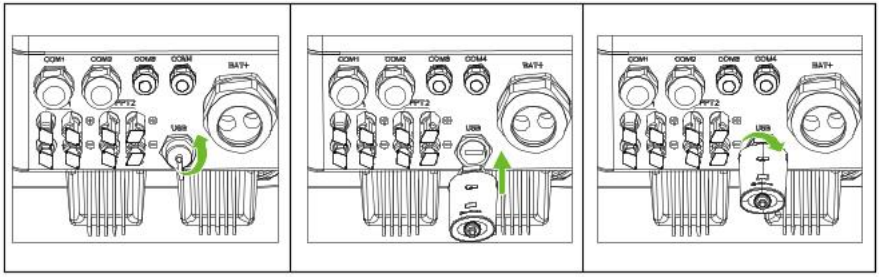


Fig.6.21 USB Connection

## 6.7 Post-installation Checks

The following table lists the post-installation items to be checked:

| Position | Item | Check item |
|---|---|---|
| housings | Ground cable connected to the chassis | Check the cable specifications; ensure that the cable has been securely fastened |
| PV side | Ground cable on the PV side | Check the cable specifications; ensure that the cable has been securely fastened |
| | PV+, PV- | Check the cable specifications; ensure that the cable has been securely fastened; confirm that the number of PV modules matches the rated power |
| Battery side | Ground cable on the battery side | Check the cable specifications; ensure that the cable has been securely fastened |
| | BAT+, BAT- | Check the cable specifications; ensure that the cable has been securely fastened |
| AC Side | Ground cable on the AC side | Check the cable specifications; ensure that the cable has been securely fastened |
| | Grid side | Check the cable specifications; ensure that the cable has been securely fastened |
| | Load side | Check the cable specifications; ensure that the cable has been securely fastened |

| Position | Item | Check item |
|---|---|---|
| AC Side | GEN side | Check the cable specifications; ensure that the cable has been securely fastened |
| | Right cover plate | Re-install the cover and secure it with screws after checking all items on the AC side |
| Communication terminals | Network Port Terminal | Connections are correctly made without loosening and are locked |
| | signal terminal | Connections are correctly made without loosening and are locked |
| | USB | No loosening of the correct insertion, no gaps in the sealing ring |
| bottom cover | bottom cover | Please make sure that the wiring is correct and then cover the lower cover of the machine and lock it tightly |

**Note:**
After the wiring is completed, please make sure to check that the lower cover plate is installed reliably to ensure that the protection level of the machine is not affected by installation problems.

## 7.1 Commissioning the WIT Inverter

| | |
|---|---|
|  | • The WIT Inverter might show wrong time and date if it has been stored for over a month. You need to set the correct time and date before connecting the WIT Inverter to the grid. |
|  WARNING | • When The WIT is only connected to the battery, the battery switch must be pressed until the battery is fully awakened. |

### 7.1.1 Set the Communication Address

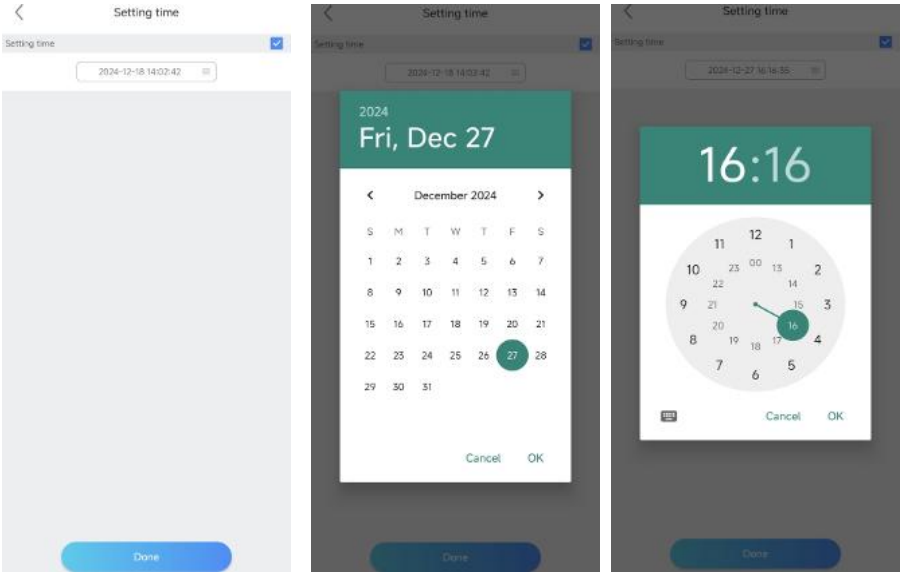
After the WIT Inverter is powered on, you can set the communication address of the WIT Inverter via RS485 communication or the USB to WiLAN-X2 module. When multiple inverters are connected in parallel with RS485 hand-in-hand communication, each inverter should be set to different communication addresses. For a single inverter, the default communication address is set to1.

**NOTE:**
The communication address of the WIT Inverter ranges from 1 to 254.
By connecting the WIT Inverter to the host computer through RS458 communication, you can change its communication address via Shinebus. This operation should be performed by professional personnel.

### 7.1.2 Set the Time and Date

#### 7.1.2.1 Set the time and date on the APP (Shinephone/Shinetools)

Follow the instructions in Section 6.6.3 to connect the datalogger. Take Shinephone APP as an example， When the inverter is powered in, you can set inverter time and date referring to Section 8.1.1.
Tap Control > Set Inverter Time, then enter the password "growatt+date".For instance, if the date is Feb. 28, 2024, the password would be "growatt20240228". After that, tap "Yes".
Set the correct date, then tap "OK". Proceed to set the time, and tap "OK".




#### 7.1.2.2 Set the Date & Time Automatically

Connect the WIT Inverter to the server following the procedure specified in Section 8.1.2 when the inverter is powered on, then the WIT Inverter will update its date and time automatically.

## 7.2 Mode of operation

### 7.2.1 Waiting Mode

When the PV voltage is greater than 150V, the WIT Inverter will be powered on and enters the waiting mode.

In waiting mode, the WIT Inverter performs self-check. If the system is normal and the voltage is greater than or equals to 160V, the WIT Inverter will be powered on.

### 7.2.2 Operating Mode

#### 7.2.2.1 Operating Mode of WIT 17-25K-HU

**Load First:**

In Load First mode, the WIT inverter prioritizes supplying the solar power and battery energy to the loads. If Export Limitation is disabled, the surplus solar power can be fed to the grid, but the battery energy will not be exported to the grid; if Export Limitation is enabled, neither solar power nor battery energy would be sent to the grid.

Priority of power supplied to the loads:

1. Solar panels;
2. Batteries;
3. Grid.

**NOTE:** In Load First mode, one meter or three CTs are required.

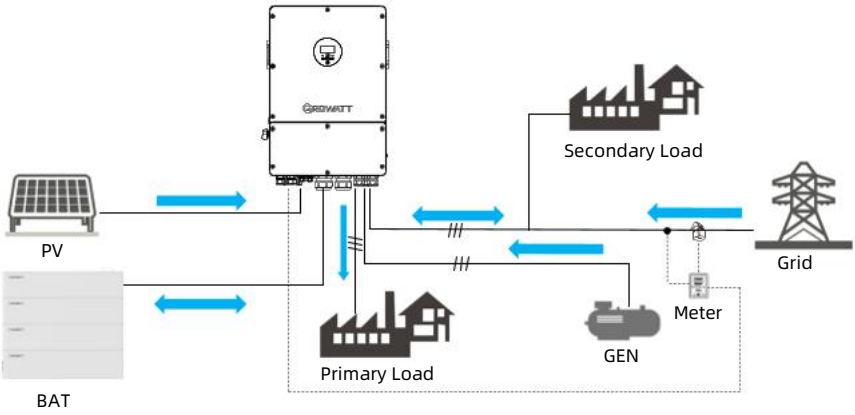
**Battery First:**
In Battery First mode, the solar power is prioritized towards charging the battery until the battery SOC (state of charge) reaches the preset upper threshold. Then it will supply power to the loads. The further excess solar power, if any, can be fed to the grid (Export Limitation disabled). In case that the solar power is insufficient, the WIT inverter will draw power from the grid to charge the battery or supply the loads.
Priority of power directed to charge the battery:
1.Solar panels;
2.Grid.
**Grid First:**
In Grid First mode, the WIT inverter prioritizes supplying the solar power to the loads, exports the excess solar power to the grid, and sends the further surplus power to charge the power. If the solar power is insufficient to support the loads, the battery will discharge to supply power to the loads and the surplus battery power will be sent to the grid for revenue.
Priority of power supplied to the loads:
1.Solar panels;
2.Batteries;
3.Grid.
**Solar only backup:**
In Solar only backup mode, the grid cannot charge the battery, the solar power is prioritizes charging the battery until the SOC of the battery reaches the preset upper threshold, the excess power of solar supplies power to the load. If the excess power of solar is not enough to supply the load, the grid will supplement the power to the load; if the excess power of the solar is greater than the load, the excess power will be exported to the grid(Export Limitation disabled). In Off-grid mode, the PV and battery supply power to the load.
Priority of load power supply:
1.Solar;
2.Grid(On-grid);
3.Battery(Off-grid)
**Idle/Charge from clipped solar:**
In Idle mode, when the solar power is greater the load, the solar supplies power to load first, and the excess power will be exported to the grid(Export Limitation disabled); when the solar power is less than load, the solar and the grid supply the load together. In this mode, the battery is neither charged nor discharged. In Off-grid mode. if the PV power exceeds the load, the excess PV power will charge the battery.
Priority of load power supply:
1.Solar;
2.Grid(On-grid);
3.Battery(Off-grid)

**PTO:**
In PTO mode, PV is only used to charge the battery, and the grid can supply power to the load through the bypass. In this mode, there is no energy interaction between DC and AC.

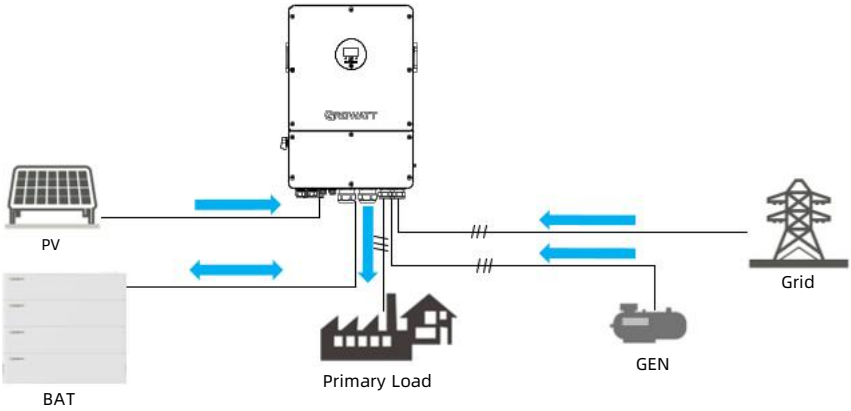
**Grid first(ECO):**
In ECO mode, the solar and the battery prioritize the power to meet the load demand, the excess power of the solar will be exported to the grid(Export Limitation disabled), and if there is excess power, it will charge the battery. If the excess power of the solar is not enough to supply the load, the battery will supplement the power to the load. The excess energy of the battery will not be exported to the grid.
Priority of load power supply:
1. Solar;
2. Battery;
3. Grid.

**zero export to meter(or three external CTs):**
With Export Limitation enabled, no solar power or battery energy will be fed to the grid in this mode. The inverter output is only supplied to the loads connected before the external meter connection point. A meter is required. For the meter wiring mode, please refer to Fig 6.6 in Chapter 6. The external meter will detect power flowing to the grid and regulate the generated power so that only so much energy is generated as is currently consumed by the primary loads, secondary loads and charging the battery.

**NOTE:** The arrow at the bottom of the Meter or external CTs should point to The WIT.




**Zero export to GRID:**
In this mode, there is no output at the inverter's GRID port. The solar and battery power can only by supplied to Primary Loads via the LOAD port. The meter or external CTs is not required.




**Smart Load:**
Smart loads are connected to the GEN port and the Smart Load mode is set: during on-grid operation, it will supply grid power to smart loads; during off-grid operations, the power supply to smart loads is cut off when the battery SOC is below "SOC under secondary load " Set Value.The wiring method is shown in Chapter 6 Fig 6.3.

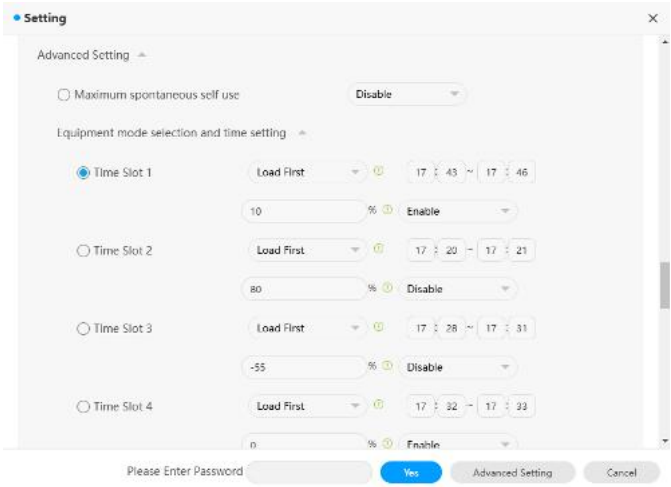
**AC couple:**
The on-grid inverter is connected to the GEN port and the AC Couple mode is set: during on-grid operation, the on-grid inverter will be connected to the grid and generate electricity via the GEN port; during off-grid operation, the on-grid inverter remains connected to the WIT inverter and generating power. The wiring method is shown in Chapter 6 Fig 6.2.

**NOTE:** Limitations for inverter connected to GEN port.

1. Power restriction: The rated power of the inverter shall not exceed the smaller value between the PCS rated power and battery power;
2. Manufacturer requirement: External PV inverter must be manufactured by Growatt;
3. Safety compliance: Safety certification number must be identical to that of the PCS;
4. Communication protocol: In AC Couple mode, the PCS must be connected to lithium batteries equipped with communication functions.

### 7.2.2.2 System Operating Strategies of WIT 17-25K-HU

**TOU (Time of use):**
Configure the system to work in the preset mode during different time segments based on the peak-valley periods and electricity price. Setting items include: the operating mode, enable/disable AC Charging function (charge from grid). During the time not specifically configured, it will operate according to the system settings.



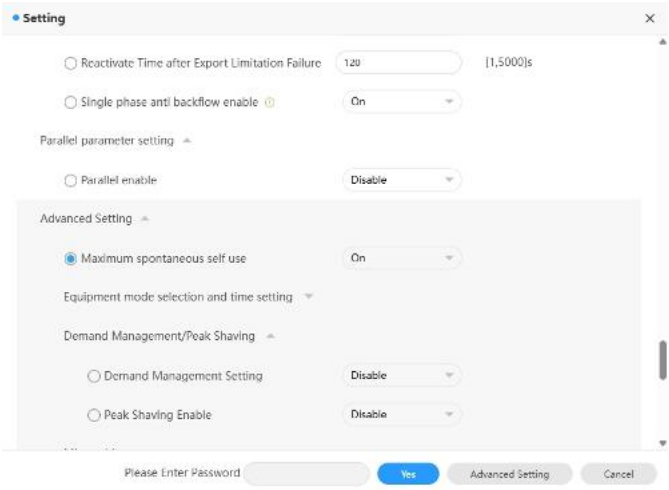

**Self-consumption:**

The WIT inverter prioritizes supplying the solar power and battery energy to the loads. If Export Limitation is disabled, the surplus solar power can be fed to the grid, but the battery energy will not be exported to the grid; if Export Limitation is enabled, neither solar power nor battery energy would be sent to the grid. In case that the solar power is insufficient, the battery will discharge to power the loads.

Priority of power supplied to the loads:

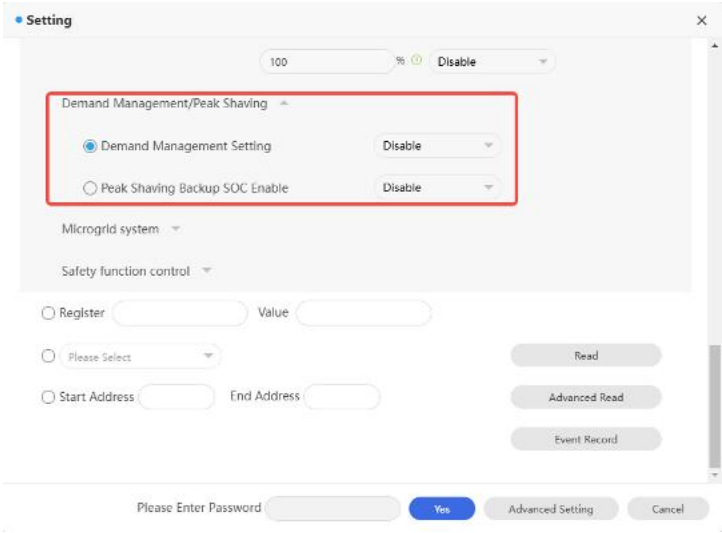
1. Solar panels;
2. Batteries;
3. Grids.

**NOTE:** In Load First mode, a meter is required.



**Grid Peak Shaving:**

Set the forward power flow threshold A: once the load power on the external meter is greater than this value, the inverter will reduce charging power and boost power out until it reaches the maximum operating power of the WIT inverter. Set the reverse power flow threshold B: once the grid feed-in power on the external meter is greater than this value, the inverter will reduce output power and boost charging power until it reaches the maximum operating power of the WIT inverter.




**NOTE:** The priority of system operation modes should be:Demand management >TOU(Time of use)>Parameter settings.

**Micro-grid (PV-ESS-DG Power System):**

A generator is connected to the GEN port;

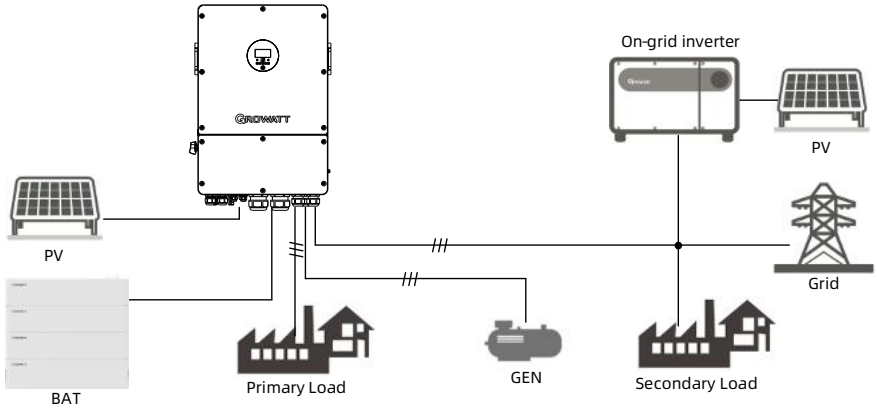
If the grid power is normal, the WIT inverter will work in the on-grid mode:

1. If the power generated by the on-grid inverter is sufficient to support the loads, the surplus power will be used to charge the battery;
2. If the power generated by the on-grid inverter is insufficient, the WIT inverter will supply the solar power to the loads, and direct the surplus power to charge the battery;
3. If the solar power of the WIT inverter is in sufficient, the battery will discharge to power the loads;
4. The battery will stop discharging when the SOC is lower than the cutoff threshold and it will draw the grid power to support the loads

If the grid power is abnormal, the WIT inverter will work in the off-grid mode:

1. The solar power of the WIT inverter is supplied to the loads first, and the surplus power is sent to charge the battery;

2. If the solar power of the WIT inverter is insufficient, thee battery will discharge to power the loads;
3. When the battery SOC is lower than the preset diesel generator startup threshold, the GEN will start automatically to generate power
4. If charging from the GEN is enabled, the GEN will charge the battery;
5. When the battery SOC is higher than the preset diesel generator shutdown threshold, it will disconnect the GEN, and shut down the GEN.




**User-defined dry contact:**

After enabling the user-defined DI port and inputting the DI signal, it will carry out the AC active power and power factor according to the corresponding DI instructions.

**NOTE:** 1. The User-defined dry contact and DRMS share the same port.
2. Only one DI signal can be input at the same time.

### 7.2.3 Fault Mode

The intelligent control system of the WIT Inverter monitors and adjusts the system status in real time. When the WIT Inverter detects an alarm, the corresponding status light will turn red and the OLED will display the alarm. When the WIT Inverter detects a fault, the system status indicator and the corresponding status light will turn red and the OLED will display the fault. After the fault or alarm is cleared, the system recovers and all status indicators will be steady green.

**NOTE:** For details about faults and alarms, please see 9.2 Troubleshooting.

### 7.2.4 Shutdown Mode

When the battery SOC is lower than the discharge cutoff SOC and the PV string output power does not meet the requirements for on-grid power generation, the WIT Inverter will automatically shut down. In shutdown mode, the inverter still consumes a bit energy (PV>Grid>Battery) to wait to start up again when the operating requirements are met.

**NOTE:** When the PV input voltage is less than 150V or the battery input voltage is less than 40V, the WIT inverter will automatically shut down.

## 7.3 LED and OLED Displays Panel

The LED and OLED display panel demonstrating the running status of the WIT Inverter is shown in the Fig 7.8. The symbol description is shown in Table 7.1; The user interfaces are shown in Fig 7.9, and the LED indicator description is shown in Table 7.2.

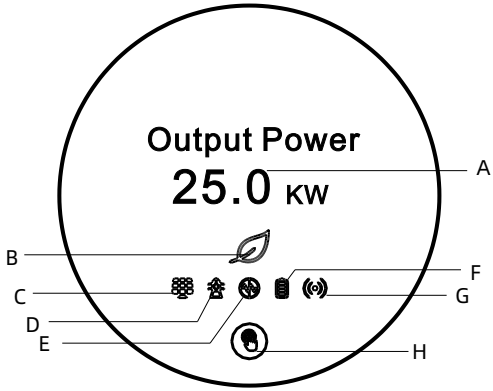



Fig 7.1 Display panel

Table 7.1 Symbol Description

| Position | Description | Note |
|---|---|---|
| A | OLED screen | Displays the main system information |
| B | System indicator | Displays the system status |
| C | indicator | Indicates the operation status on the PV side |
| D | Grid/GEN indicator | Indicates the operation status on the grid side and the GEN port status |
| E | Off-grid indicator | Indicates whether the off-grid mode is enabled |
| F | Battery indicator | Indicates the status of the battery |
| G | Communication | Indicates the communication status and other system faults |
| H | Button | You can switch the information displayed on the OLED by pressing the button |

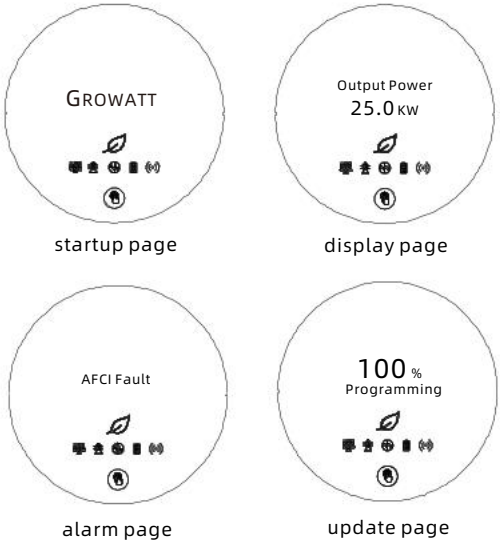
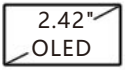



Fig 7.2 User interfaces

Table 7.2 Indicator description

| | Status | Meaning |
|---|---|---|
| | Off | The system is not operating |
| | Steady green | The system is operating properly |
| | Blinking green at long intervals | The system is in standby mode or performing an upgrade |
| | Steady red | System failure |
| | Off | The PV voltage dose not reach the operating voltage |
| | Steady green | The PV voltage reaches the operating voltage |
| | Steady red | A fault or alarm is reported on the PV side |
| | Off | The grid voltage does not reach the operating voltage or the GEN is nomal |
| | Steady green | Successfully connected to the grid |
| | Steady red | A fault or alarm occurs on the grid side |

| | Status | Meaning |
|---|---|---|
|  | Off | Off-grid mode is disabled |
| | Steady green | Off-grid mode is enabled and has no faults or alarms |
| | Steady red | Off-grid mode is enabled and a fault or alarm is reported on the AC side |
|  | Off | The battery voltage is below the operating voltage |
| | Steady green | The battery voltage reaches operating voltage |
| | Steady red | SOC (state of charge) is low;<br>A fault or alarm occurs on the battery side |
|  | Off | The WIT Inverter has no external communication |
| | Steady green | External communication is normal, such as RS485, WiLAN, etc. |
| | Blinking green at long intervals | The WIT Inverter is upgrading or the USB interface is reading and writing data |
| | Steady red | External communication fails or a system fault occurs,such as fan fault |
|  | The OLED displays critical system information. Users can call up and switch the interface by tapping the button.<br>When a fault or alarm occurs in the system, the fault or alarm is displayed. | |
|  | The OLED will wake up when the button is pressed. The OLED will turn off if there is no operaton for 5 minutes. | |

# 8 Monitoring

## 8.1 Remote Monitoring

Growatt WIT 17-25K-HU Hybrid inverters support Bluetooth/remote monitoring, which can be enabled by installing a datalogger. For more information on operation and configuration methods, see the following link.

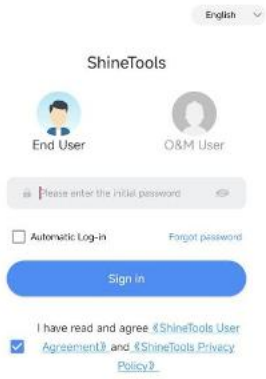
| Compatible Datalogger | Installation & Operation Guide Linkage |
|---|---|
| ShineWiLAN-X2 | https://oss-eu.growatt.com/common/knowledgeShareH5No?lang=en&type=159 |

Scan the following QR code or search for “ShinePhone” and “Shinetools” in Google/Apple Store to download and install the mobile APP.

**NOTE:**
(1) Download and install the latest version of ShinePhone.
(2) See https://server-us.growatt.com/?lang=en for details.
(3) Shinephone and Server accounts are universal .

### 8.1.1 Bluetooth Monitoring on the APP (Shinetools)

1. Open the ShineTools APP. On the login screen, tap "End User" and enter the password, which is in the format of "oss + the current date". E.g. oss20241225. Then tap "Sign in".




正式环境

2.Tap “ShineWiLan-X2”, View connection guide, as the fig shows.









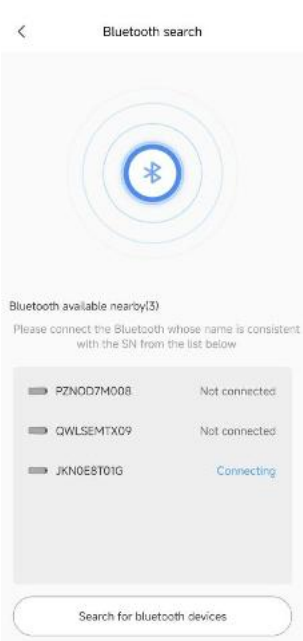


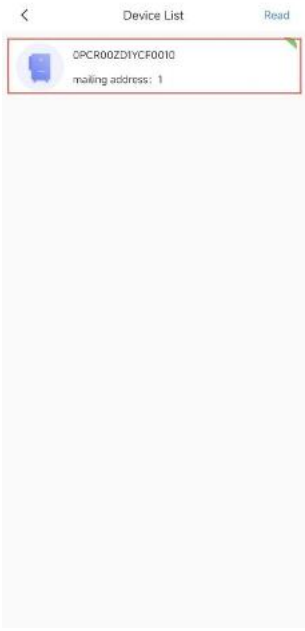

3. After confirming that the Bluetooth of the Datalogger is enabled, scan the two-dimensional code of the Datalogger for connection, as the figure shows.



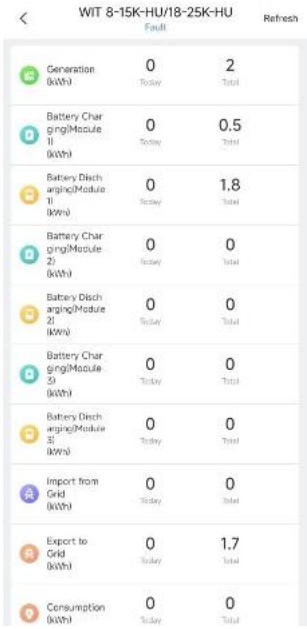


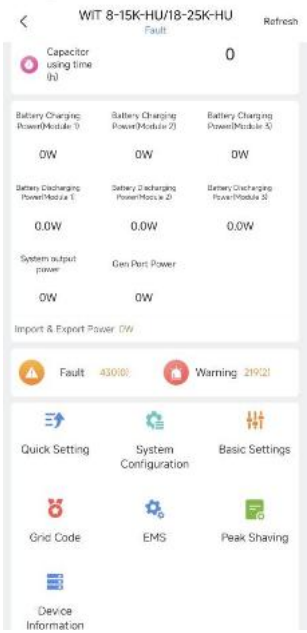

4. Tap "Connect" after the target Bluetooth device is displayed. After successful connection, the screen is shown in the figure.



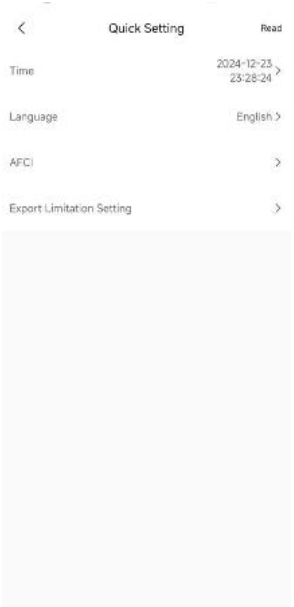




5. When the device is successfully connected, tap the Device you want to check in the Device List to view the relevant status information and set relevant parameters as required. the screen as demonstrated below will appear, ensuring that the communication between the WIT inverter and the mobile phone has been established via Bluetooth.



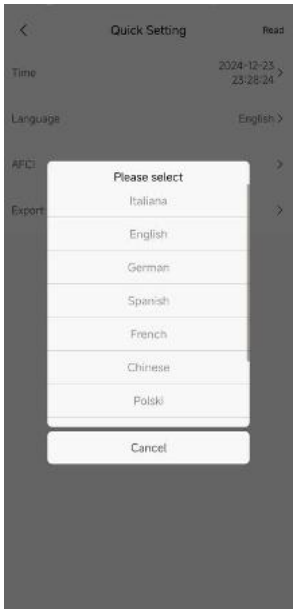




➢ Tap Quick Setting, set time, language, etc., as the figure shows.









➢ Tap System Configuration，you can turn on/off the inverter, set the percentage of active power, etc., as the figure shows.

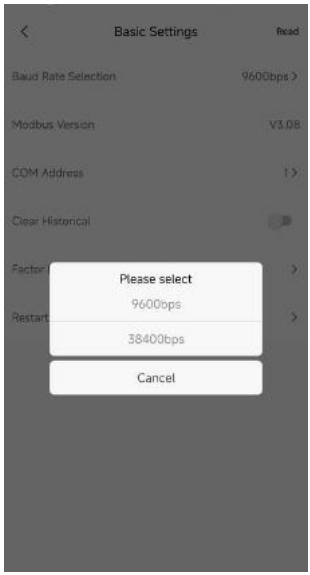




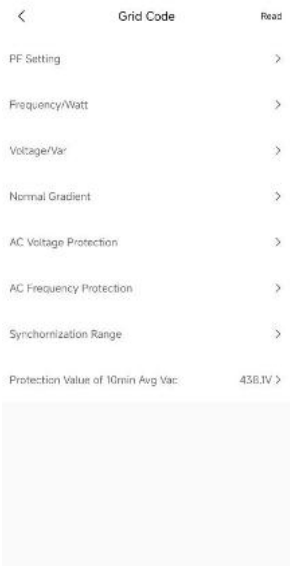


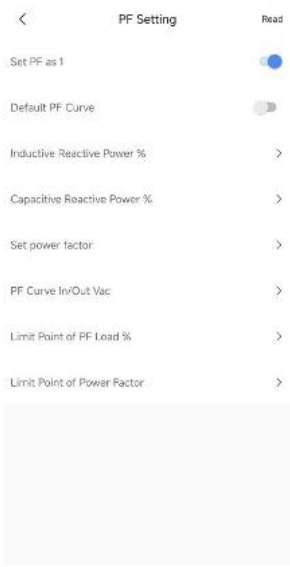
➢ Tap on the Basic Settings，you can set the baud rate, view the network communication protocol version, as the figure shows.



➢ Tap Grid Code,you can check power factor related parameters, Frequency/Watt, etc., as the figure shows.

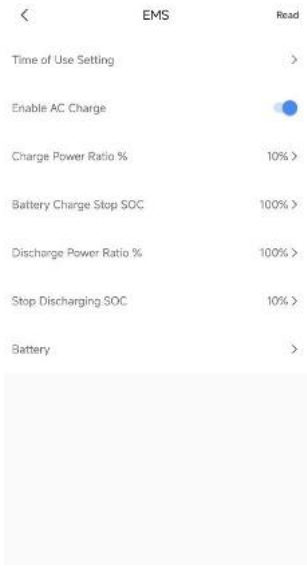


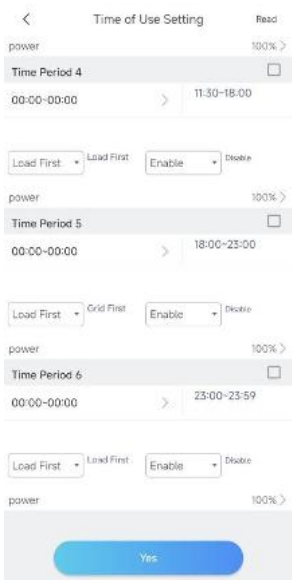







➢ Tap EMS,you can set the use time, AC charging enable and other related information.as the figure shows.

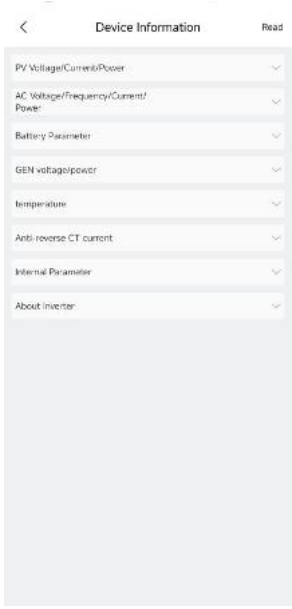


➢ Tap Peak Shaving to Enable/disable Demand management Enable and set Demand Mange Charge Power Limit as the figure shows.




➢ Tap Device Information, and then select the section you want to know, you can view the relevant content on the screen, as the figure shows.





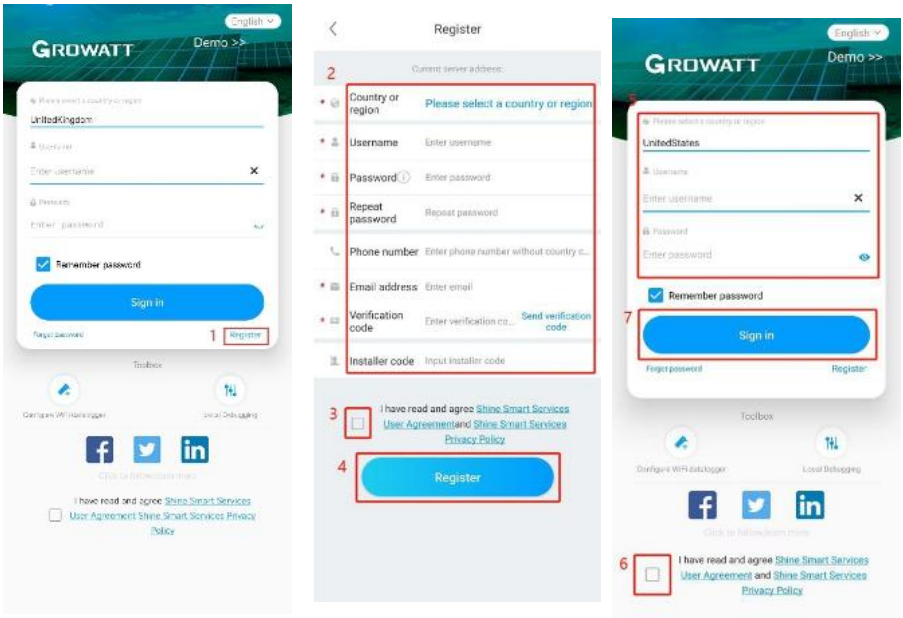

### 8.1.2 Remote Monitoring on the APP (ShinePhone)

**NOTE:**

(1) Download and install the latest version of ShinePhone.
(2) See https://server.growatt.com/?lang=en for details.
(3) Shinephone and Server accounts are universal.

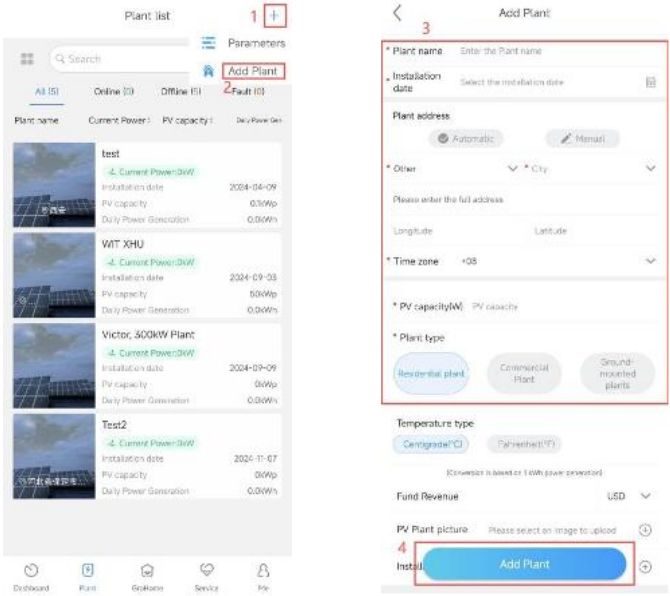
Account Registration on ShinePhone

Run the APP and tap "Register" on the login page. Fill in the information as required. Fields marked with * are mandatory. Tick the checkbox to agree to the Privacy Policy. Once the account is successfully registered, you can log in to the home screen. The registration page is shown below:



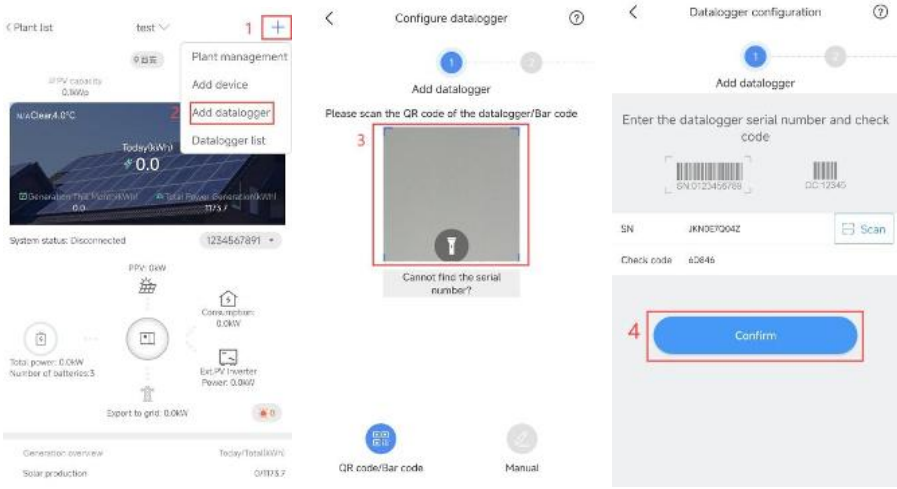
Add Plant:

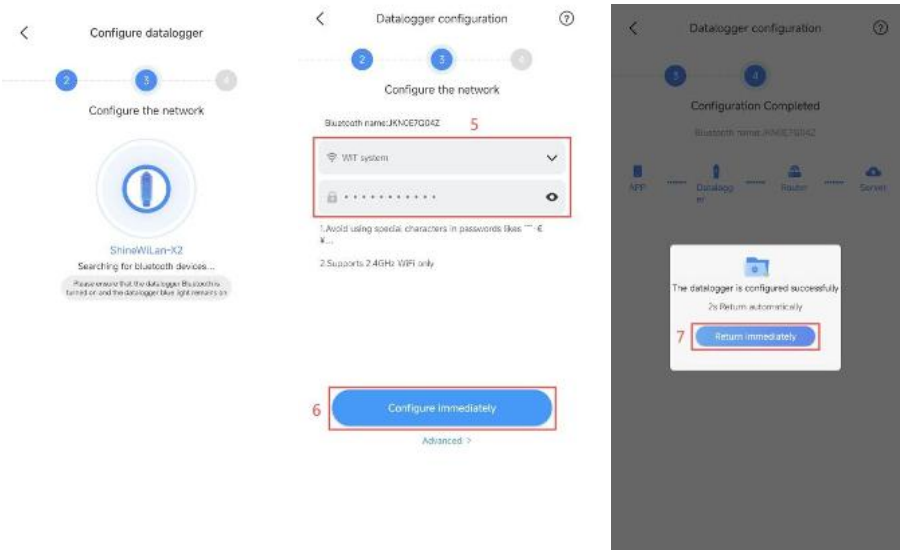
1. After logging in to ShinePhone, tap on "Plant" and follow the steps shown, Fill in the information as required. Fields marked with * are mandatory.




2. Connect the Datalogger to the network on shinephone

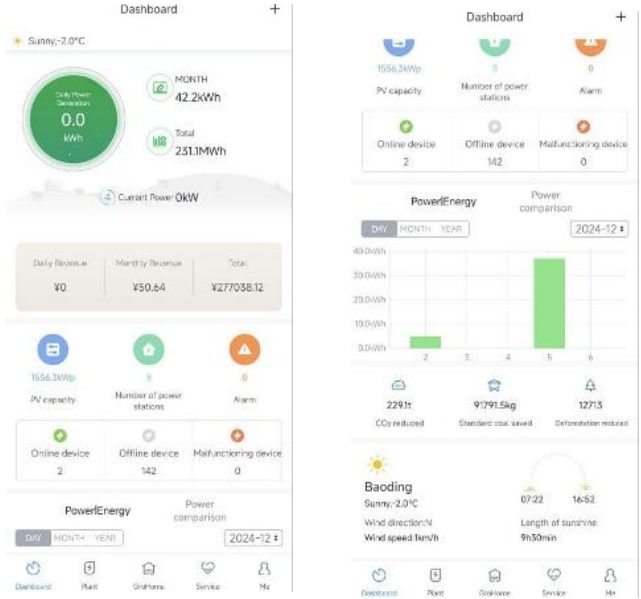
Perform operations according to the steps shown in the figure. Note that the Bluetooth of the Datalogger must be enabled, that is, the blue light of the Datalogger is on.






Home Screen of Shinephone:

**1. Dashboard:** displays the critical information of all power plants under the account, such as the total yield, the total revenue and the status of the device. Please refer to the figures below:



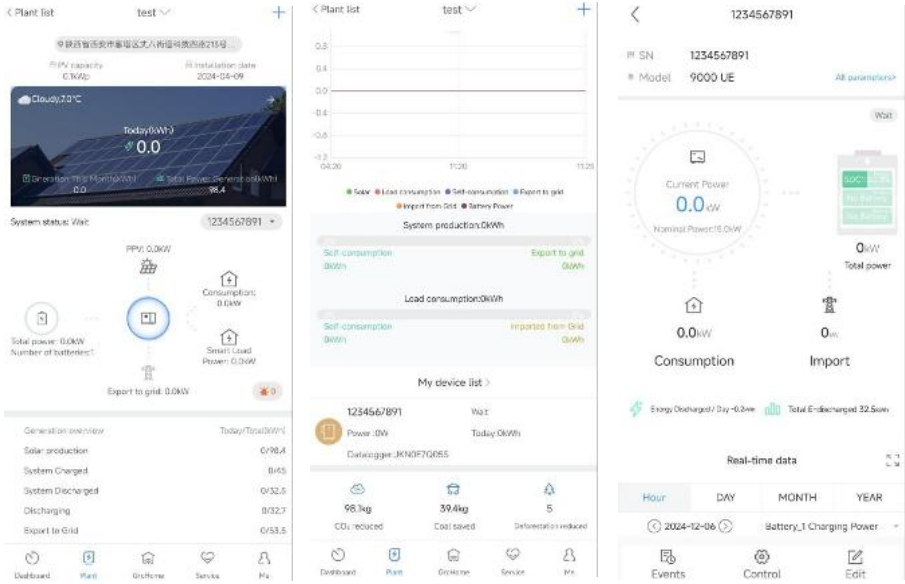
**2. Plant:** displays the plant list and the basic information about each PV plant, as shown in the figure below. You can select your target plant to view detailed information.




Detail Page of the WIT Inverter:

To access details about the WIT Inverter or related devices:

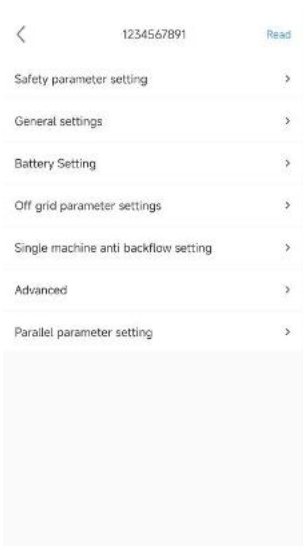
1) Tap “Plant” and the “Plant List” will be displayed. Select your target plant, then you can access the real-time data and history record of the power plant;
2) Select the WIT Inverter marked with its SN from “My device list”. The figures below show QWL0DC3008 as an example;
3) On the Detail Page, you can view information about the inverter and related devices. Three sections - “Events”, “Control” and “Edit”, are available at the bottom.

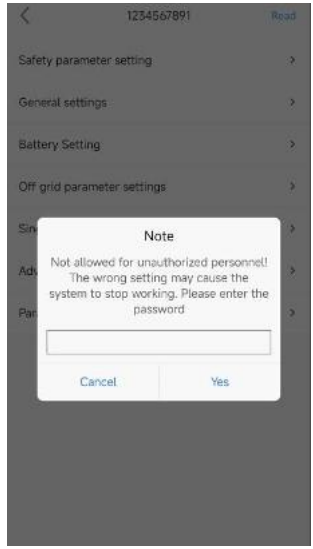



(4) On the "Events" screen, you can view the fault/warning message and suggested trouble-shooting measures.



(5) On the “Control” screen, you can configure the WIT Inverter. The password is in the format of “growatt + the current date”, e.g. growatt20240228.




➢ **Set lower frequency limit**

Tap Control >Safety parameter setting >UV1/UV2/UV3 Frequency; You can set the lower frequency limit of The WIT.



➢ **Set frequency Upper limits**

Tap Control > Safety parameter setting >OV1/OV2/OV3 Frequency; You can set the upper frequency limit of The WIT.




➢ **Set lower voltage limit**

Tap Control >Safety parameter setting>UV1/UV2/UV3 Voltage; You can set the lower voltage limit of The WIT.



➢ **Set upper voltage limit**

Tap control >Safety parameter setting >OV1/OV2/OV3 Voltage; You can set the upper voltage limit of The WIT.




➢ **Grid related settings**

Tap Control >Safety parameter setting> Grid related settings, you can set the voltage Over/lower threshold of grid connection and the frequency Over/lower threshold of grid connection, as the figure shows.



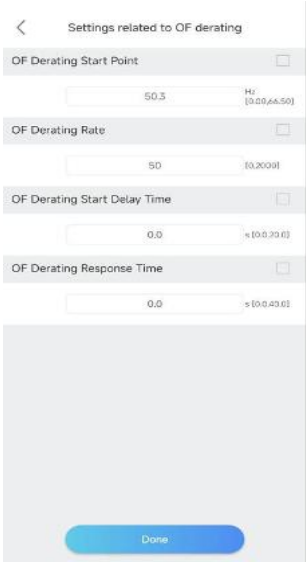
➢ **Loading, restarting, and unloading rates**

Tap Control > Safety parameter setting > Loading, restarting, and unloading rates; you can set Loading, restarting, and unloading rates.




➢ **Settings related to OF derating**

Tap Control > Safety parameter setting > Loading, restarting, and unloading rates; You can set OF derating.



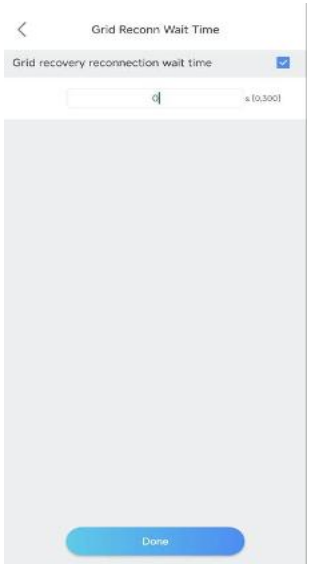
➢ **Settings related to UF increasing**

Tap Control > Safety parameter setting > Loading, restarting, and unloading rates; You can set UF derating.




➢ **Grid Reconn Wait Time**

Tap Control > Safety parameter setting > Grid Reconn Wait Time; You can set Grid Reconn Wait Time.



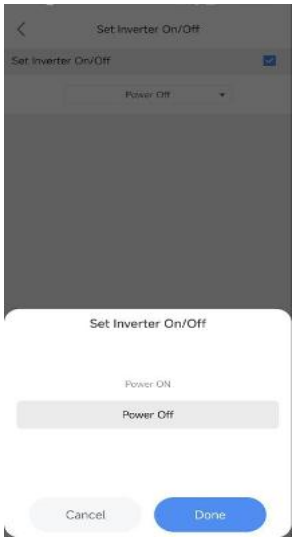
➢ **Frequency change rate enable**

Tap Control > Safety parameter setting > Frequency change rate enable; You can set Frequency change rate enable.



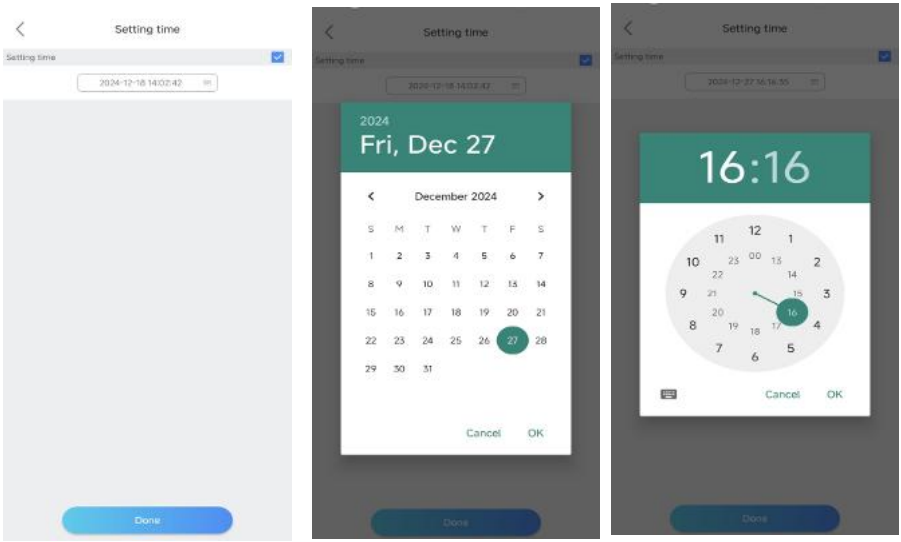

➢ **Set Inverter On/Off**

Tap Control > General settings > Set Inverter On/Off; you can power on/off the inverter, as the figure shows.



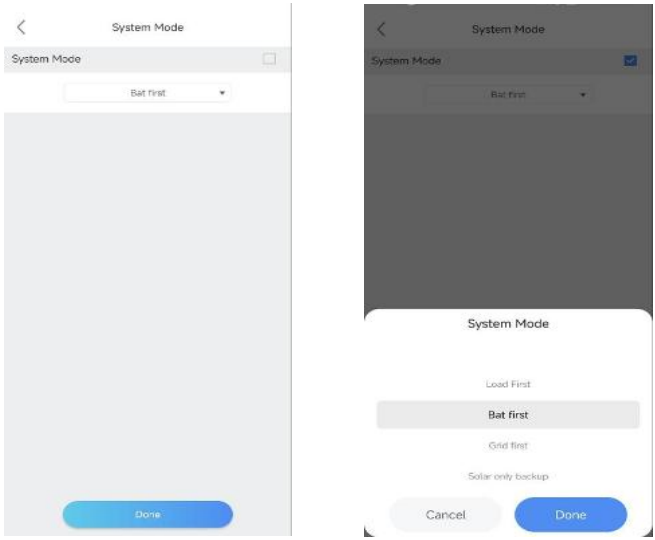
➢ **Set the Time of the Inverter**

Tap Control > General settings > Setting Time; you can set the local time, as the figure shows.



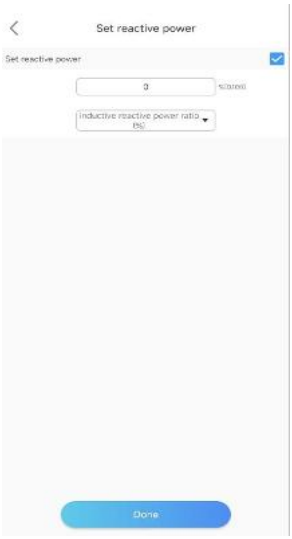

➢ **System Mode**

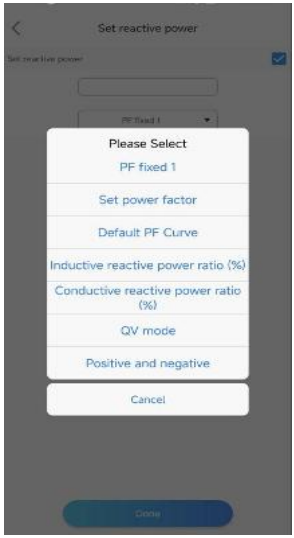
Tap Control > General settings > System Mode; you can set the System Mode, as the figure shows.



➢ **Set Reactive Power**

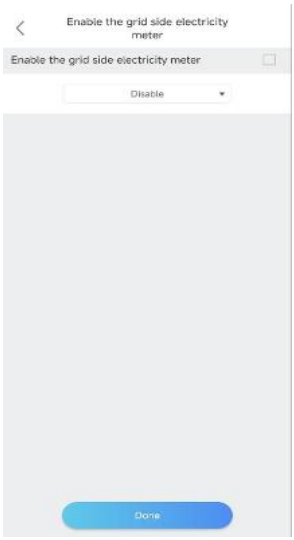
Tap Control>General settings> Set reactive power. You can set different reactive power modes; as the figure shows.

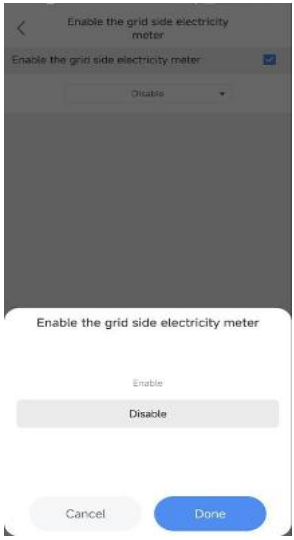



➢ **Enable the grid side electricity meter**

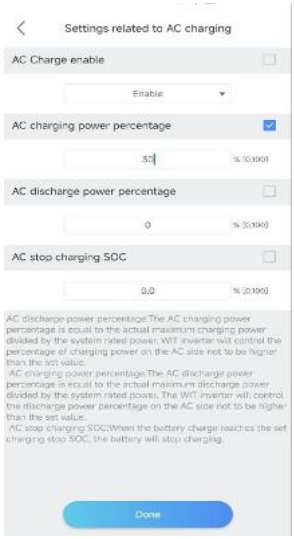
Tap Control > General settings > Enable the grid side electricity meter, you can Enable/Disable grid side electricity meter.

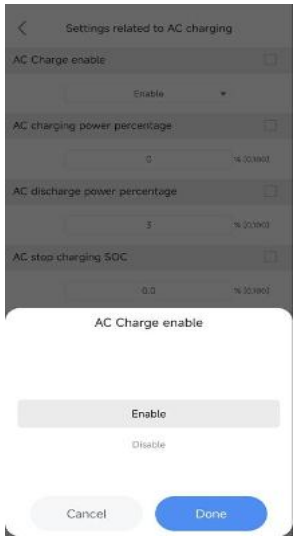


➢ **Settings related to AC charging**

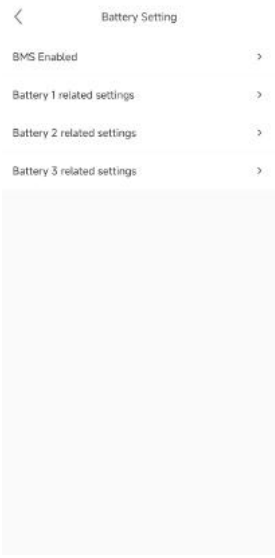
Tap Control > General settings > Settings related to AC charging, You can set the parameters related to AC charging.

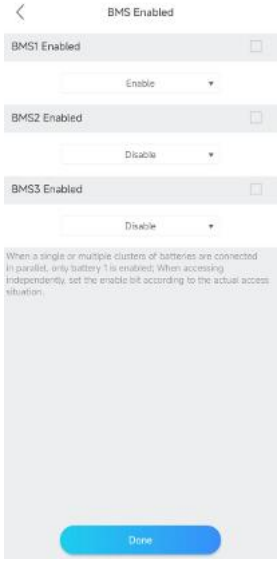


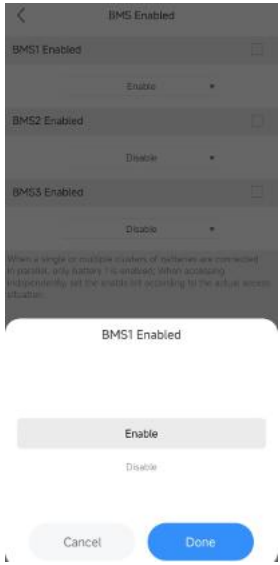




➢ **Set the Battery Enable**

Tap Control > Battery Setting > BMS1/BMS2/BMS3 Enabled, you can enable/disable Battery_1, Battery_2 and Battery_3, as the figure shows.



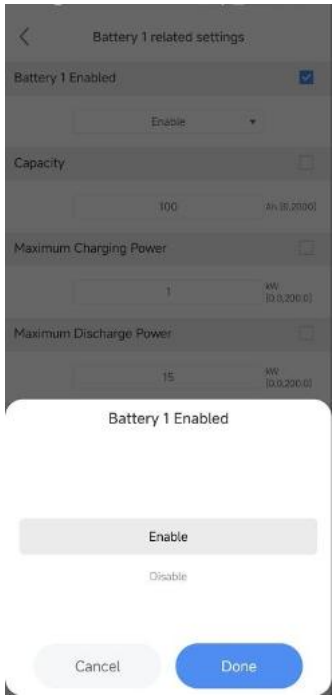



**Note:**
BMS is unnecessary for lead-acid betteries but mandatory for lithium batteries.

➢ **Set the Battery**

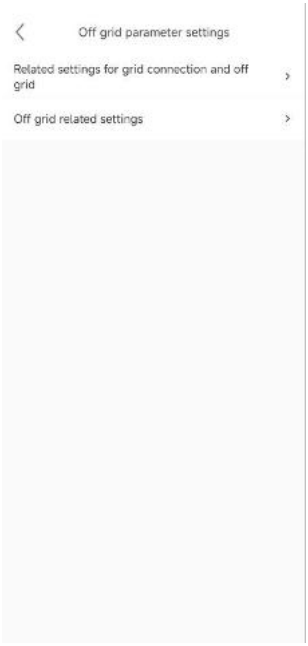
Tap Control > Battery Setting > Battery 1 related settings, you can set the Battery related parameters (the battery capacity, ranging from 0 to 290Ah; the maximum charging/discharging power, ranging from 0 to 25kw; the maximum charging/discharging current, ranging from 0 to 420A; the battery maximum charging voltage, ranging from 40 V to 60V; the battery discharge cutoff voltage, ranging from 0 V to 40V), as the figure shows.

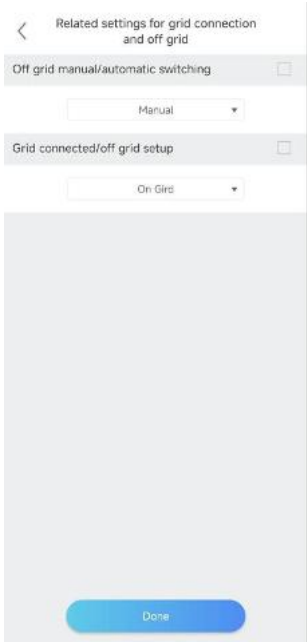



➢ **Set the Off grid parameter settings**

Tap Control > Off grid parameter settings > Related settings for grid connection and off grid. Two options are available: Automatic mode and Manual mode. If the Manual mode is selected, you can set the inverter to work in the on-/off-grid, or generator mode, as the figure shows. The Automatic Mode is recommended.as the figure shows.


Off grid parameter settings
Related settings for grid connection and off grid
Off grid related settings


Related settings for grid connection and off grid
Off grid manual/automatic switching
Manual
Grid connected/off grid setup
On Gird
Done

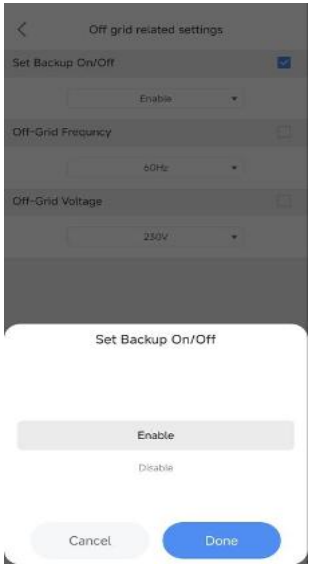

Related settings for grid connection and off grid
Off grid manual/automatic switching
Manual
Grid connected/off grid setup
On Gird
Off grid manual/automatic switching
Automatic
Manual
Cancel
Done

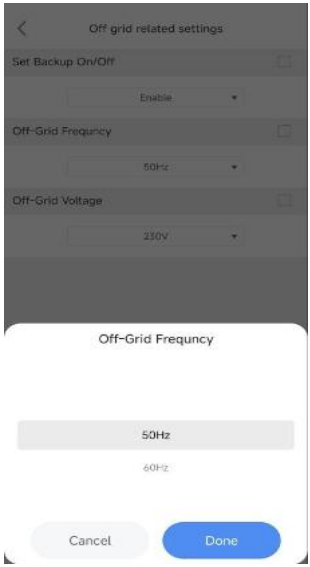

Related settings for grid connection and off grid
Off grid manual/automatic switching
Manual
Grid connected/off grid setup
On Gird
Grid connected/off grid setup
On Gird
Off Grid
Generator
Cancel
Done

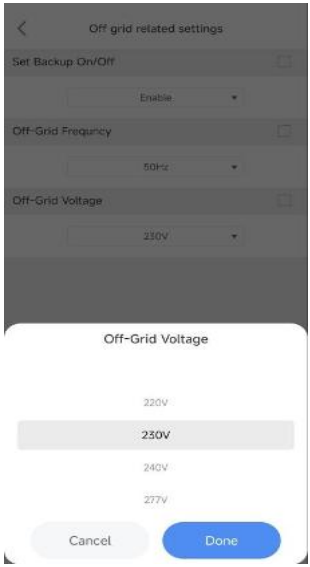
➢ **Set the Off grid related settings**

Tap Control > Off grid parameter settings > Off grid Related Setting, you can enable/disable the off-grid mode, set the off-grid frequency (50Hz/60Hz) and the off-grid voltage (220V/230V/ 240V/277V/127V), complying with the safety regulations.as the figure shows.



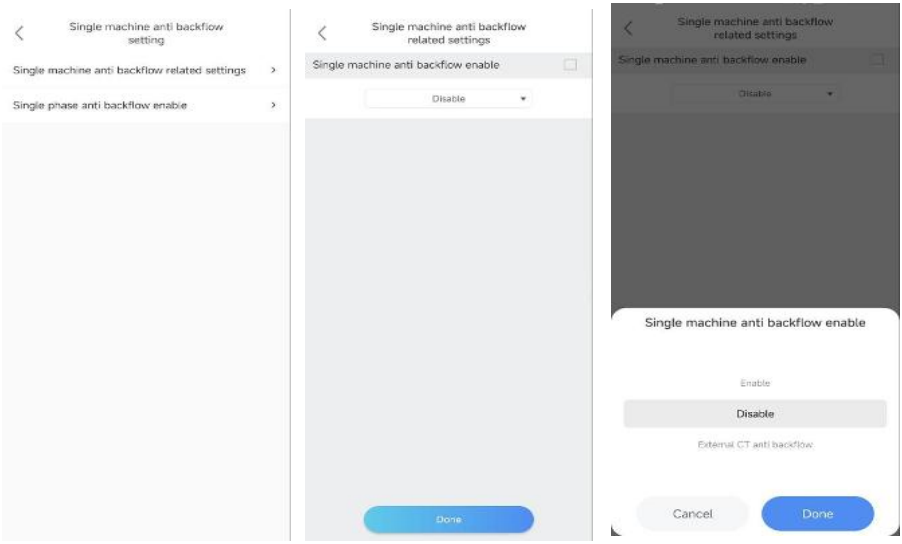



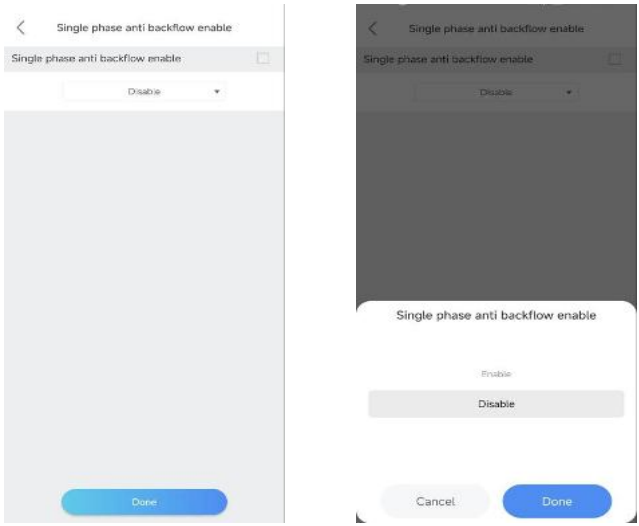
➢ **Single machine anti backflow setting**

Tap Control > Single machine anti backflow setting > Single machine anti backflow related settings, You can Enable/Disable the Single machine anti backflow function.



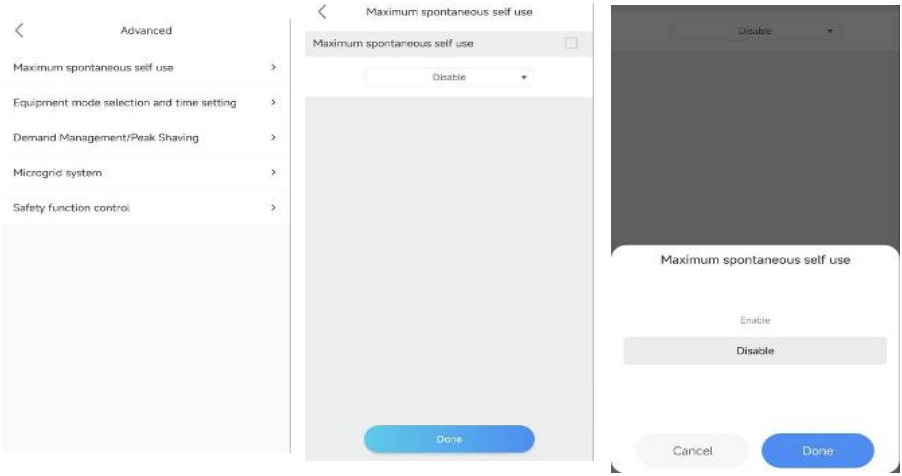

➢ **Set the Single phase Export Limitation**

Tap Control > Single machine anti backflow setting > Single phase anti backflow enable, you can enable/disable the Single phase anti backflow function, as the figure shows.



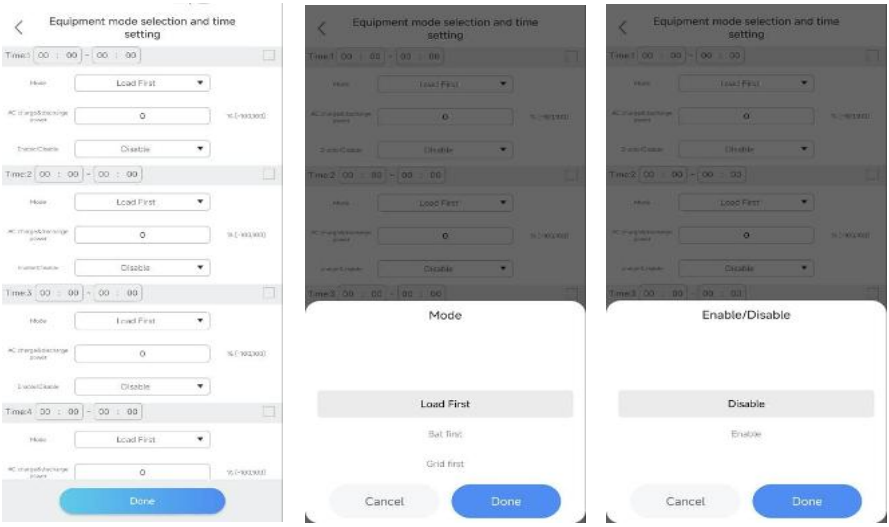
➢ **Set the Maximum spontaneous self use**

Tap Control > Advanced > Maximum spontaneous self use, you can enable/disable the Maximum spontaneous self use function, as the figure shows.



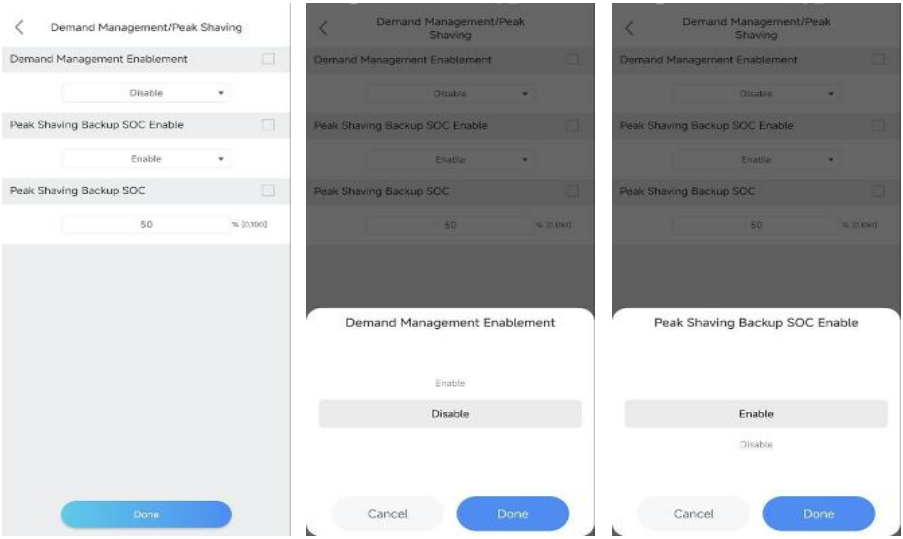

➢ **Equipment mode selection and time setting**

Tap Control > Advanced> Equipment mode selection and time setting; 6 time segments are configurable. You can set the start and end time of each period, the corresponding working mode, ncluding Load First, Battery First and Grid First,solar only backup、IDLE/Charge From Clipped Solar、PTO and ECO., and whether to enable/disable the selected working mode. Choose the appropriate working mode considering the corresponding electricity rates and power consumption during the specific time period.



➢ **Demand Management/Peak Shaving**

Tap Control > Advanced > Demand Management/Peak Shaving, you can enable/disable the Demand Management Enablement Function、Peak Shaving Backup SOC Enable Function and setting PeakinShaving Backup SOC, as the figure shows.

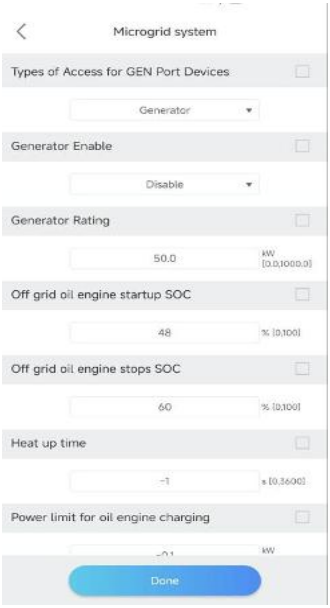


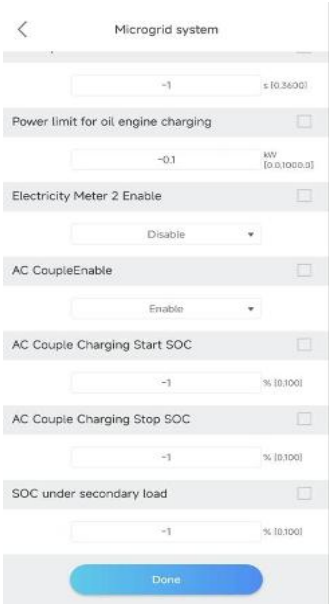

➢ **Microgrid system**

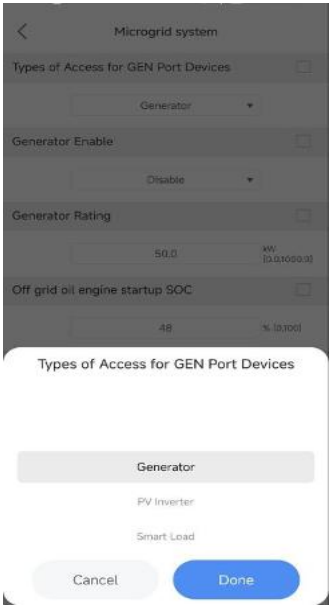
Tap Control > Advanced > Microgrid system, you can select Types of Access for GEN Port Devices，include “Generator”、“PV inverter” and “Smart Load”；Enable/Disable Generator Enable; Generator Rating, ranging from 0 to 1000kW; Off grid oil engine startup SOC, ranging from 0 to 100%; Off grid oil engine stops SOC. ranging from 0 to 100%; Heat up time, ranging from 0 to 3600s; Power limit for oil engine charging, ranging from 0 to 1000kW.

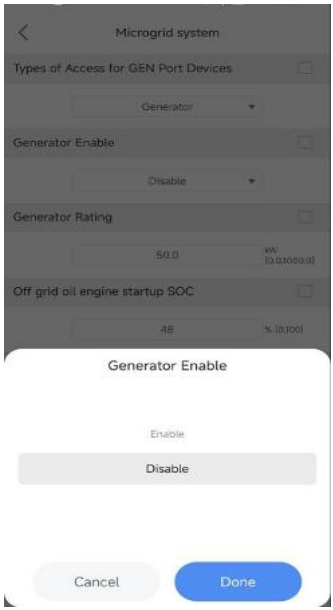
**Note:**

The type of equipment connected to the GEN port and whether it is enabled need to be configured while the inverter is in standby mode


Microgrid system
Types of Access for GEN Port Devices
Generator
Generator Enable
Disable
Generator Rating
50.0
kW [0.0,1000.0]
Off grid oil engine startup SOC
48
% [0,100]
Off grid oil engine stops SOC
60
% [0,100]
Heat up time
-1
s [0,3600]
Power limit for oil engine charging
kW
Done

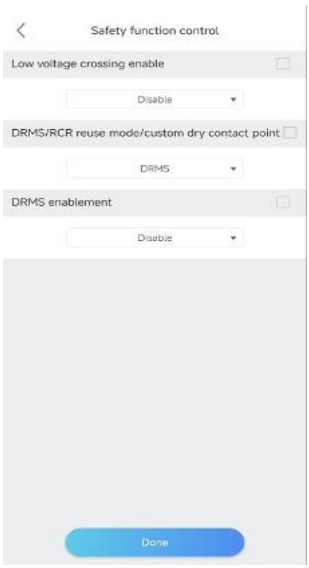

Microgrid system
-1
s [0,3600]
Power limit for oil engine charging
-0.1
kW [0.0,1000.0]
Electricity Meter 2 Enable
Disable
AC CoupleEnable
Enable
AC Couple Charging Start SOC
-1
% [0,100]
AC Couple Charging Stop SOC
-1
% [0,100]
SOC under secondary load
-1
% [0,100]
Done

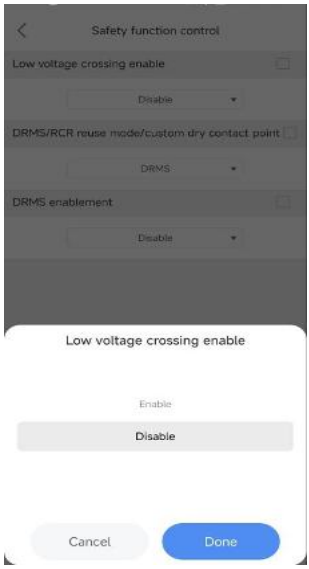

Microgrid system
Types of Access for GEN Port Devices
Generator
Generator Enable
Disable
Generator Rating
50.0
kW [0.0,1000.0]
Off grid oil engine startup SOC
48
% [0,100]
Types of Access for GEN Port Devices
Generator
PV Inverter
Smart Load
Cancel
Done

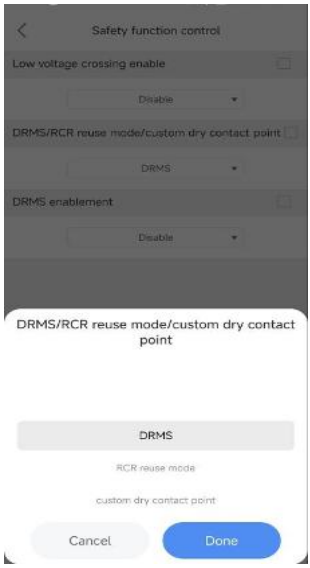

Microgrid system
Types of Access for GEN Port Devices
Generator
Generator Enable
Disable
Generator Rating
50.0
kW [0.0,1000.0]
Off grid oil engine startup SOC
48
% [0,100]
Generator Enable
Enable
Disable
Cancel
Done

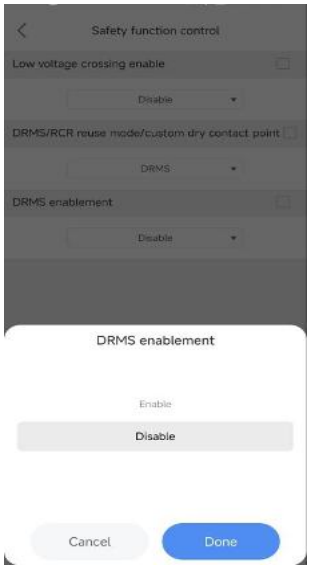
➢ **Safety function control**

Tap Control > Advanced > Safety function control, you can Enable/Disable Low voltage crossing etc.



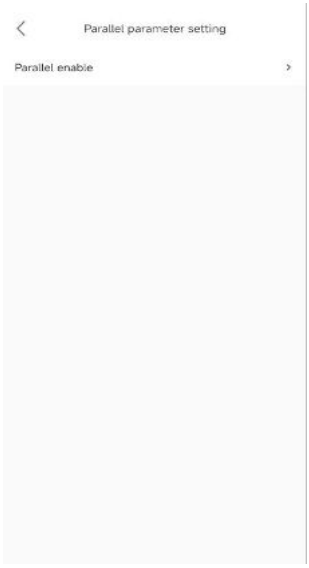



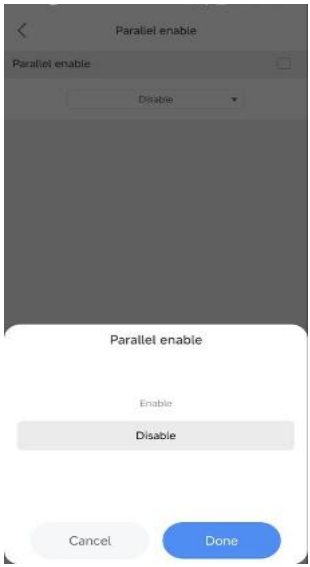



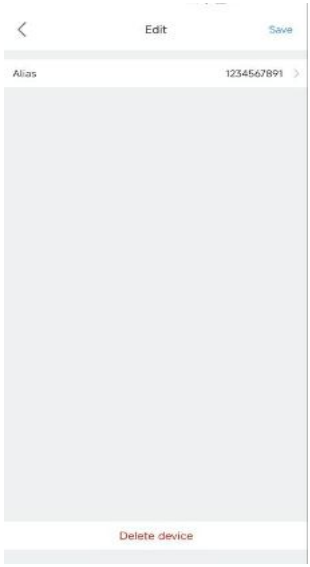
➢**Parallel parameter setting**

Tap Control > Advanced > Parallel parameter setting, you can Enable/Disable Parallel parameter setting.

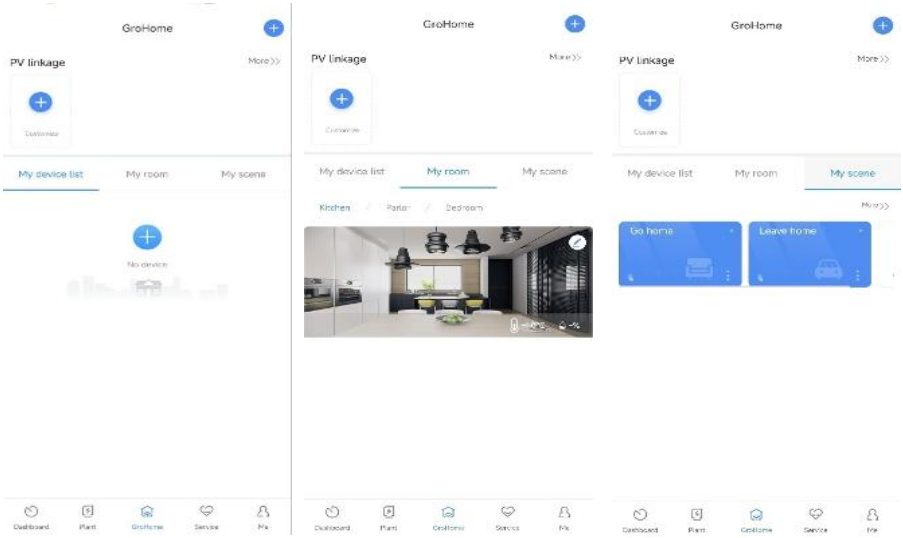


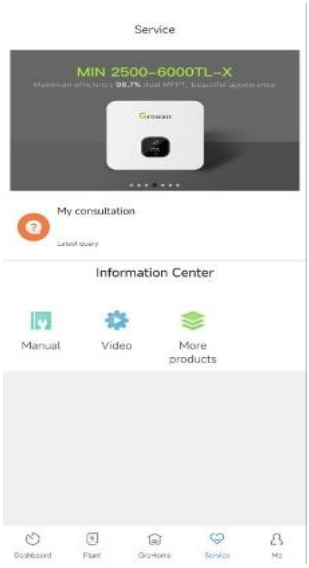

(6) On the "Edit" screen, you can change the device name as the figure shows.



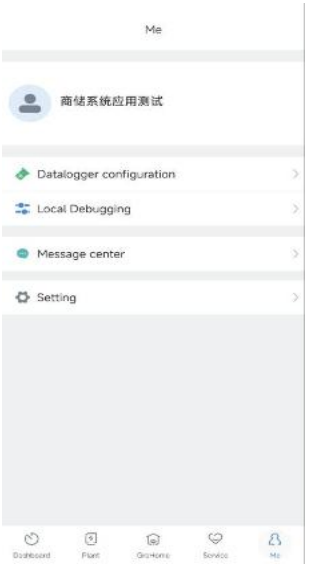
**3. GroHome:** displays the home energy system, including four sections: "PV linkage", "My device list", "My room" and "My scene:




**4.Service:** includes the common faults and troubleshooting suggestions, as shown in the figure below. Should you encounter any problem about our product, you can contact the Growatt after-sales support or refer to the related documents.

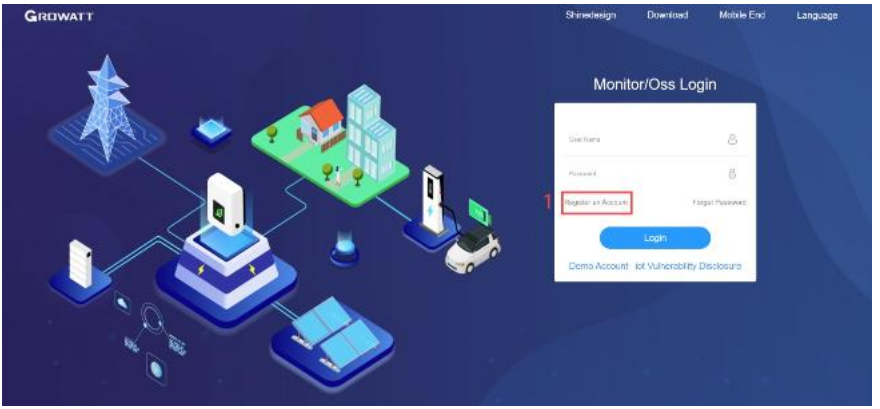


**5. Me:** You can check the account information, configure the datalogger or view notifications, as shown in the figure below:

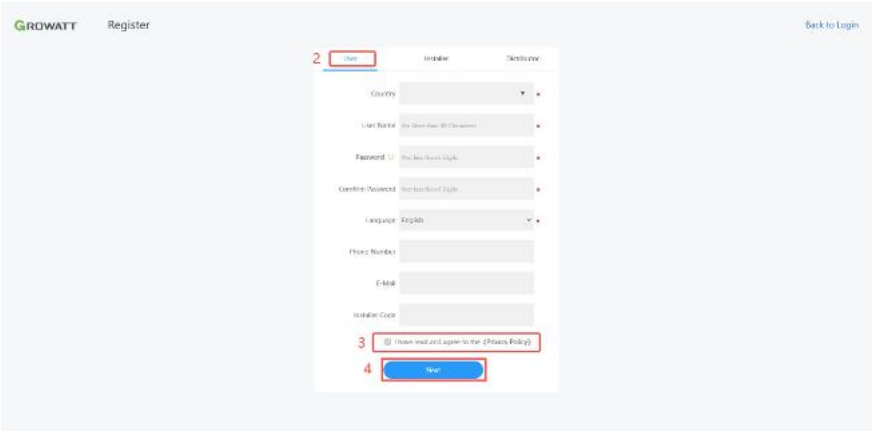


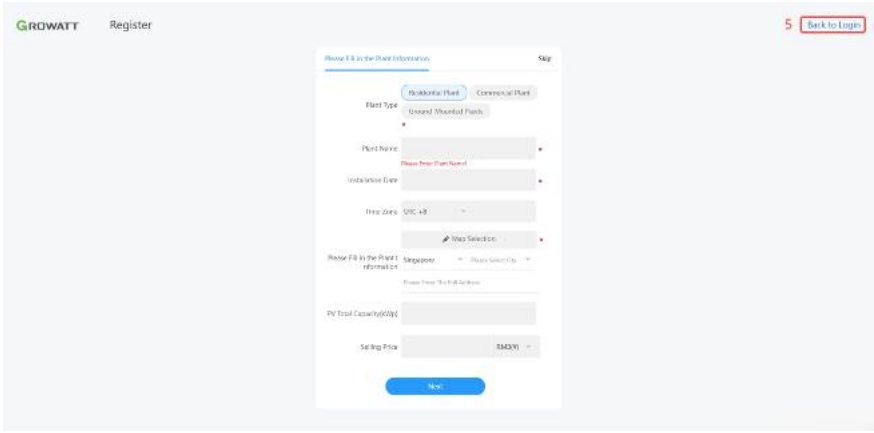

### 8.1.3 Remote Monitoring on the ShineServer Webpage

1. Open the browser, then enter https://server.growatt.com/login?lang=en in the address box to access the login page. Click "Register an Account" if you do not have an account.

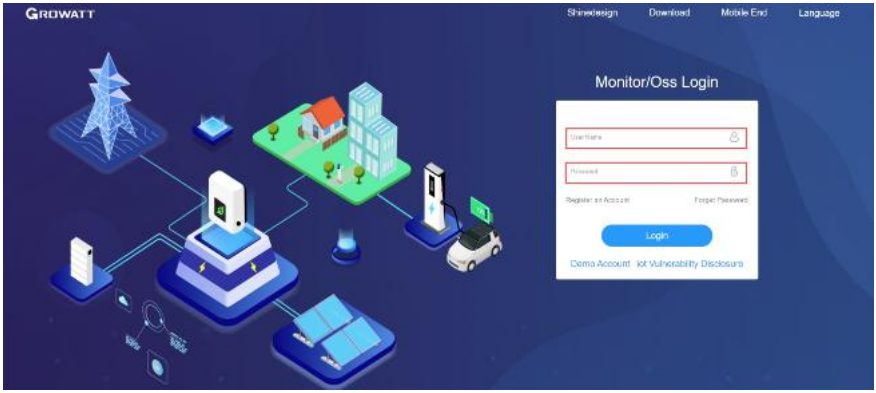


2. After the Registration Page is displayed, fill in the information as required and click to agree to the Privacy Policy. Fields marked with the "·" icon are mandatory. Click next, it will bring you to the "Add Plant" page. Then click "Back to Login" on the top right corner.

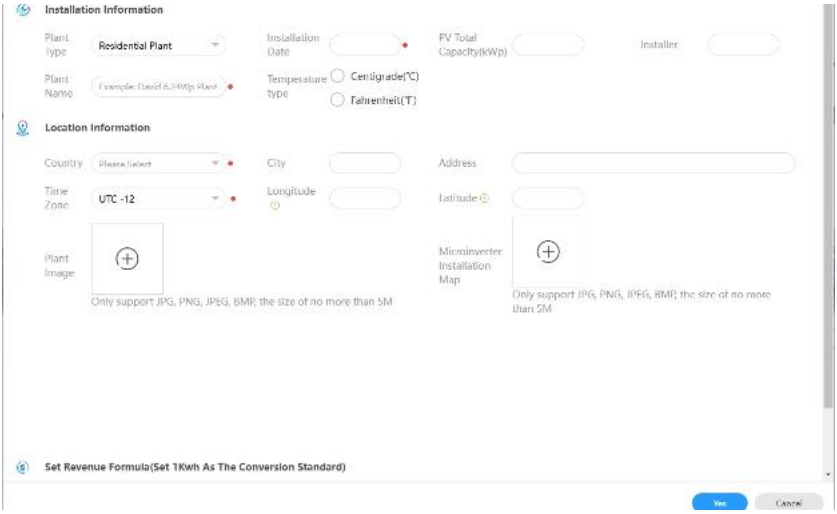


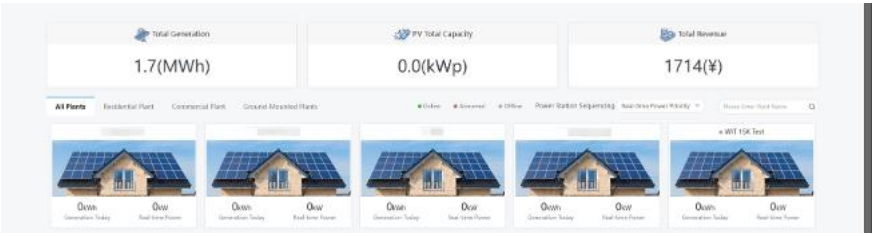



3. On the Login screen, enter the username and the password to log in to the home screen.



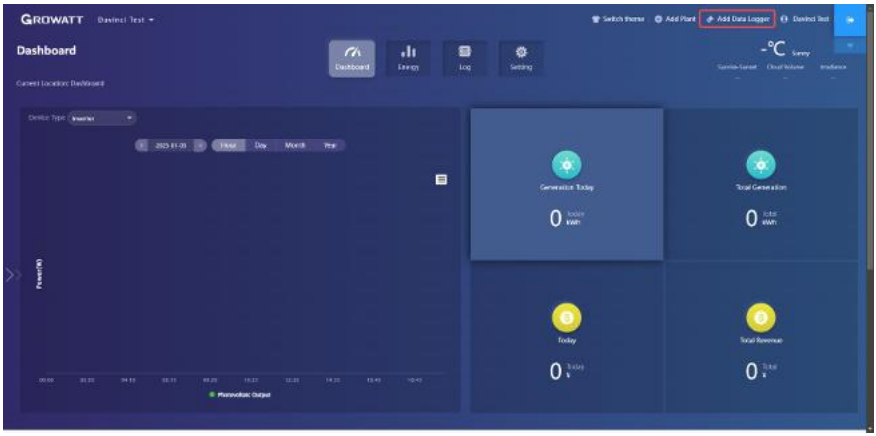

4. After accessing the home screen, the "Add Plant" window will pop up. Fill in the information as required (marked with "·") and click "Yes". If the plant has been created, you can select the target plant on the home screen.

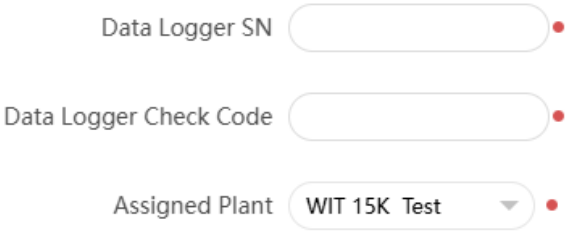


5. Click the target plant and the detailed page will be displayed, click “Add Data Logger” on the upper right corner to add the datalogger connected to the inverter.

1) Enter the serial number (SN) of the datalogger.
2) Select the target power plant. You might need to enter the verification code of the datalogger as prompted.



6. After adding the datalogger successfully, you can click Dashboard to view details about related devices.




**Dashboard:**

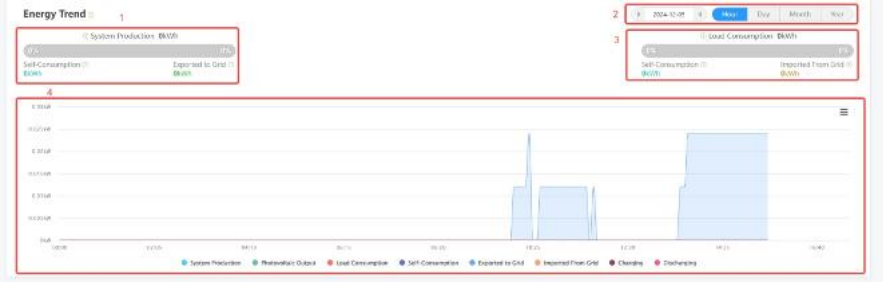
**1. Running status and energy display**



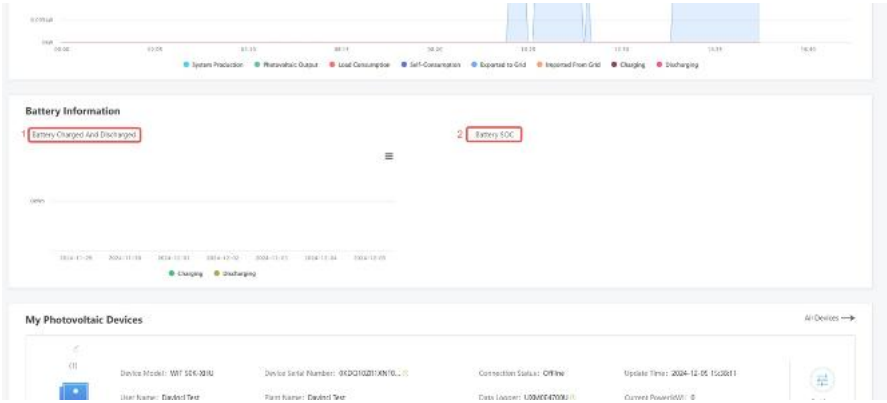

1) Plant List: select the target plant from the drop-down list
2) Device Type: Select the device from the drop-down list
3) Input/Search Number: Upon the initial search, enter the serial number of the specific device; If you have searched for it before, you can select the device from the drop-down list
4) Data Sources: displays the data source of the selected device: Load First, Battery First and Grid first.
5) System Status: displays the running status of the selected device: operating,faulty, standby and off-line
6) System Running Graph: displays the power flow between the PV modules, the battery, the generator and the AC side
7) Energy: displays today's/total PV generation, power imported from grid, power exported to the grid and the load consumption.

**2. Energy Trend**

1) System Production: displays the power for self-consumption and the power exported to the grid
2) Date: select a specific date, you can view the energy data in a specific period, day, month or year
3) Load Consumption: displays the power for self-consumption and the power drawn from the grid
4) Display options: to show/hide the content by clicking the corresponding color circle. By placing the cursor on the specific color circle for a long period, it will display the energy trend of the selected item only.




**3. Battery Information**



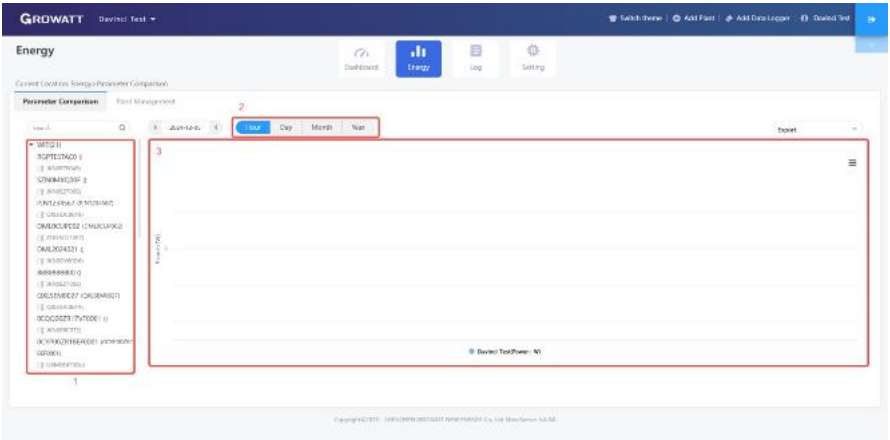

1) Battery charge and discharge information over the last seven days: it can display the charge and discharge history of the battery clusters over the past seven days.
2) Battery rack daily SOC information: displays the battery SOC;

### 4. My PV devices

This section displays all devices involved in the selected PV plant (online devices are shown first, followed by offline devices).

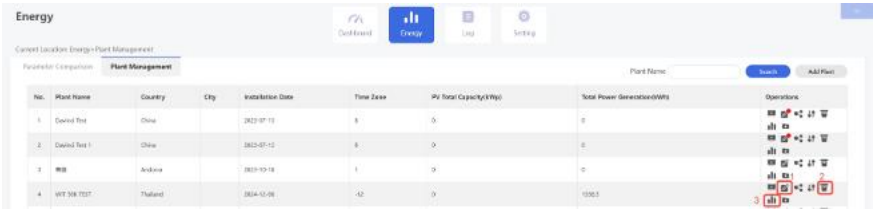
## Energy

### 1. Parameter comparison




1) Device type: Select the device type for comparison, such as the WIT inverter or the meter.
2) Date: select a specific date, you can view the energy data in a specific period, day, month or year.
3) Power curve:Show the power curve of the machine operation.

### 2. Plant Management

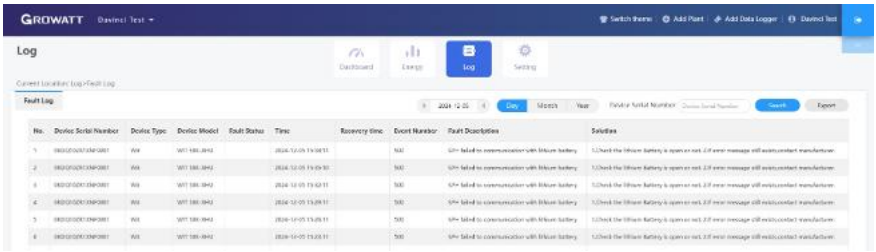



Click Plant Management and you can view all PV plants associated with the current account.

1) Edit: Click the “Edit” icon (indicated in the figure above) to modify the PV plant information.
2) Delete: Click the “Delete” icon (indicated in the figure above) to delete the selected PV plant.
3) Data: Click the “Data” icon (indicated in the figure above) to view the energy yield and power of the selected plant.

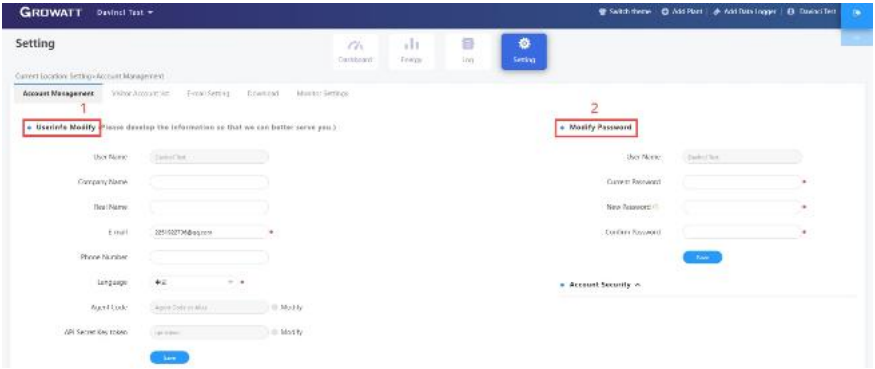
## Log

On the Log page, you can view the error code and the fault description.




## Setting

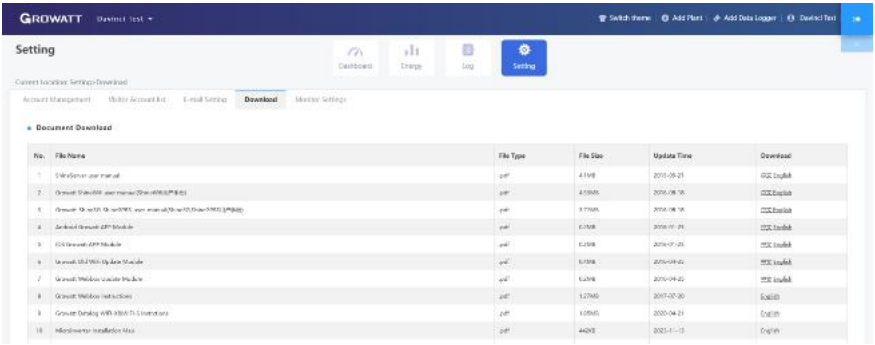
### 1. Account management




1) Modify your account information
2) Change the password: you can change the password on this page

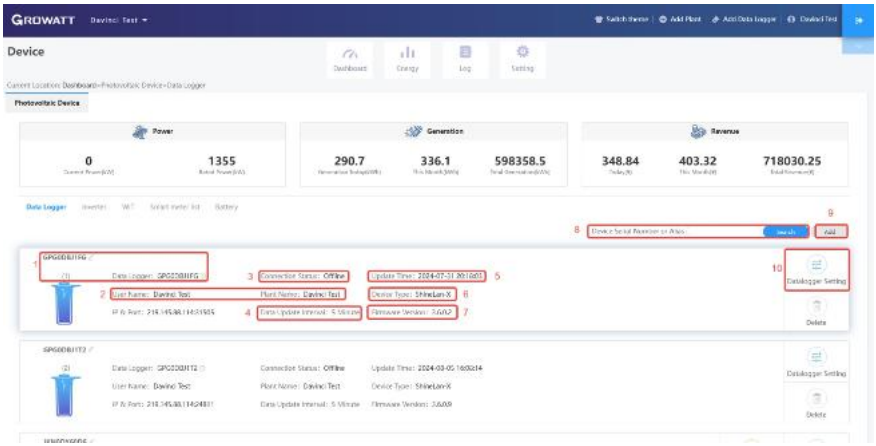
### 2. Download

A range of documents are available for download.



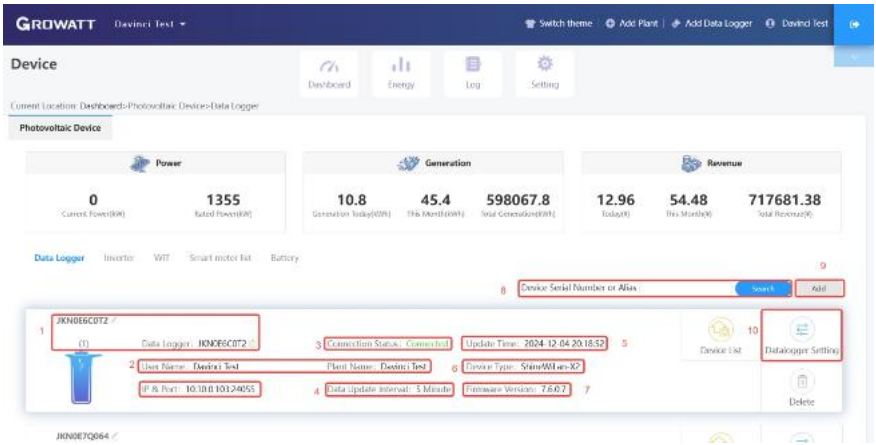
## Device

### 1. Datalogger



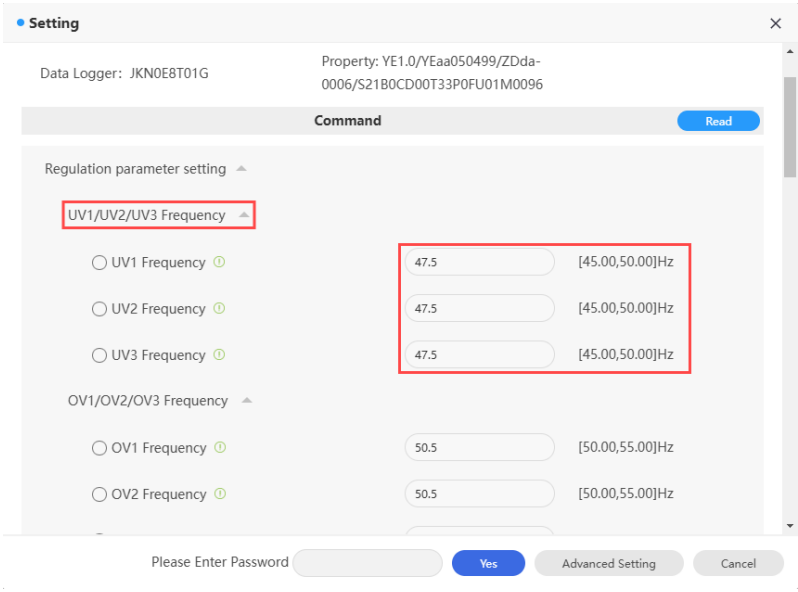

1) Serial number: each datalogger has a specific SN, which can be used to search for the device;
2) User name and the PV plant to which the datalogger is connected;
3) Connection status: connected or disconnected;
4) Data update interval;
5) Device type;
6) Type of equipment;
7) Firmware version;
8) Enter the serial number to search for the target datalogger;
9) Add a datalogger: enter the serial number to add the datalogger;
   Datalogger settings: you can set the update time for the datalogger.

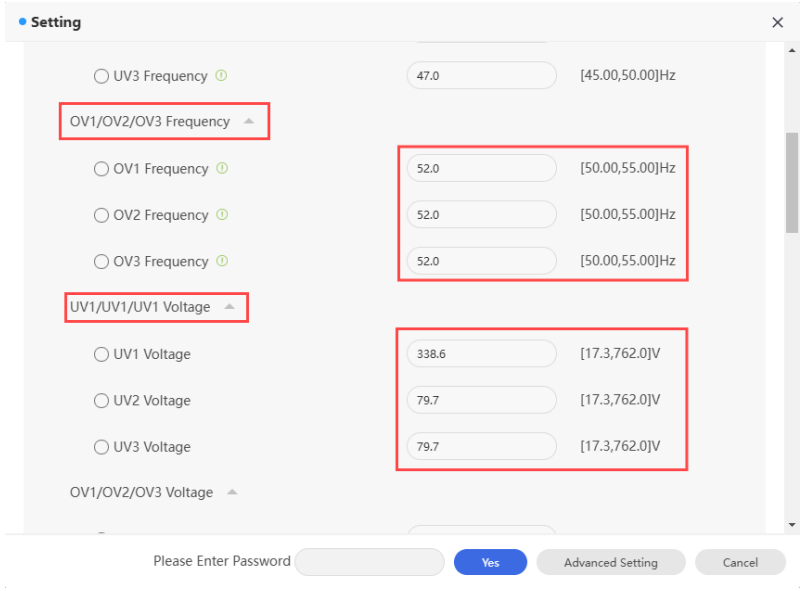
### 2. WIT

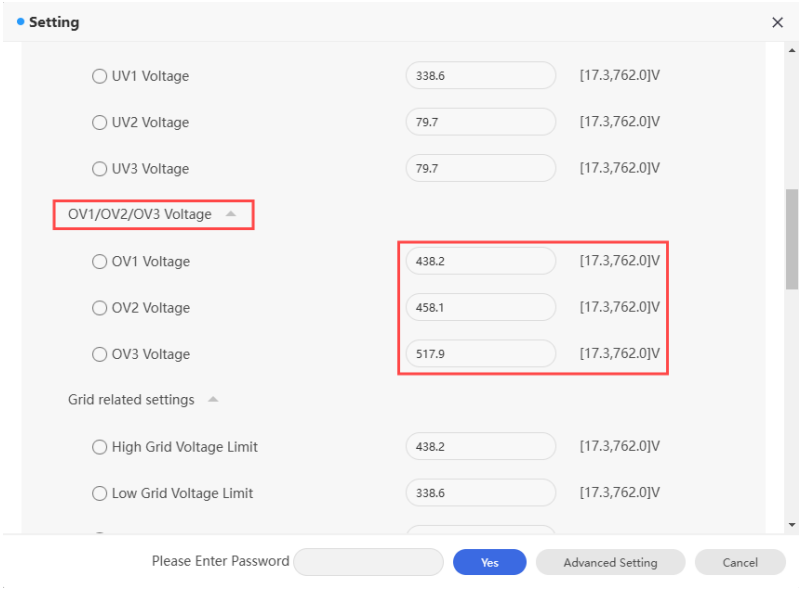


1)Enter the serial number to find the device;
2)Device model;
3)User name and the PV plant to which the device is coinnected;
4)Daily and monthly energy yield;
5)Serial number of the selected device;
6)Operating status: operating, standby, disconnectedor faulty;
7)Serial number of the datalogger connected to thedevice;
8)Rated power;
9)Current power;
10)Parameter settings.

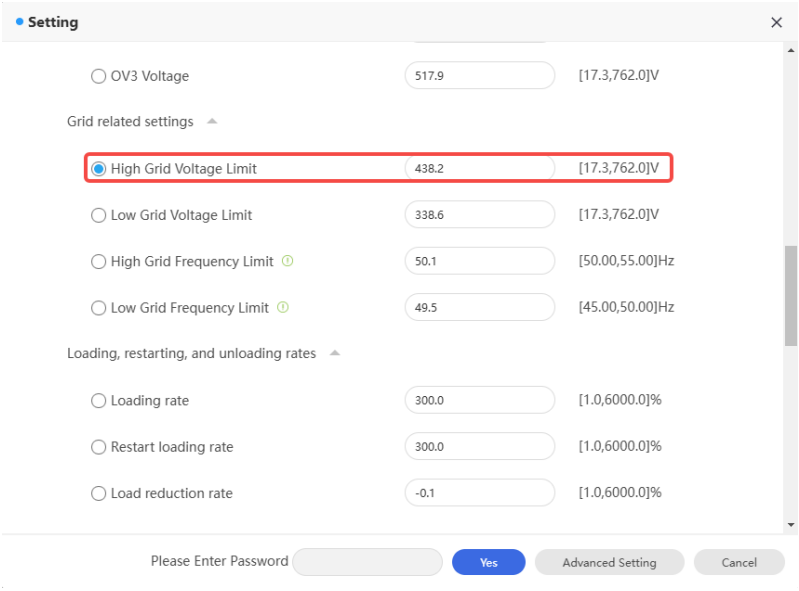
- Setting of safety parameters, including 1st, 2nd and 3rd order underfrequency point, overfrequency point, undervoltage point and overvoltage point.



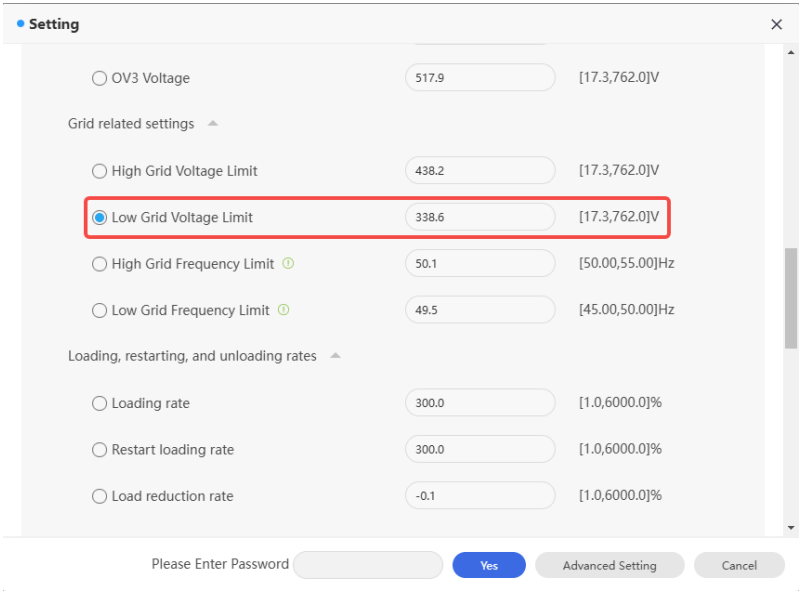

Setting
UV3 Frequency
47.0
[45.00,50.00]Hz
OV1/OV2/OV3 Frequency
OV1 Frequency
52.0
[50.00,55.00]Hz
OV2 Frequency
52.0
[50.00,55.00]Hz
OV3 Frequency
52.0
[50.00,55.00]Hz
UV1/UV1/UV1 Voltage
UV1 Voltage
338.6
[17.3,762.0]V
UV2 Voltage
79.7
[17.3,762.0]V
UV3 Voltage
79.7
[17.3,762.0]V
OV1/OV2/OV3 Voltage
Please Enter Password
Yes
Advanced Setting
Cancel


Setting
UV1 Voltage
338.6
[17.3,762.0]V
UV2 Voltage
79.7
[17.3,762.0]V
UV3 Voltage
79.7
[17.3,762.0]V
OV1/OV2/OV3 Voltage
OV1 Voltage
438.2
[17.3,762.0]V
OV2 Voltage
458.1
[17.3,762.0]V
OV3 Voltage
517.9
[17.3,762.0]V
Grid related settings
High Grid Voltage Limit
438.2
[17.3,762.0]V
Low Grid Voltage Limit
338.6
[17.3,762.0]V
Please Enter Password
Yes
Advanced Setting
Cancel

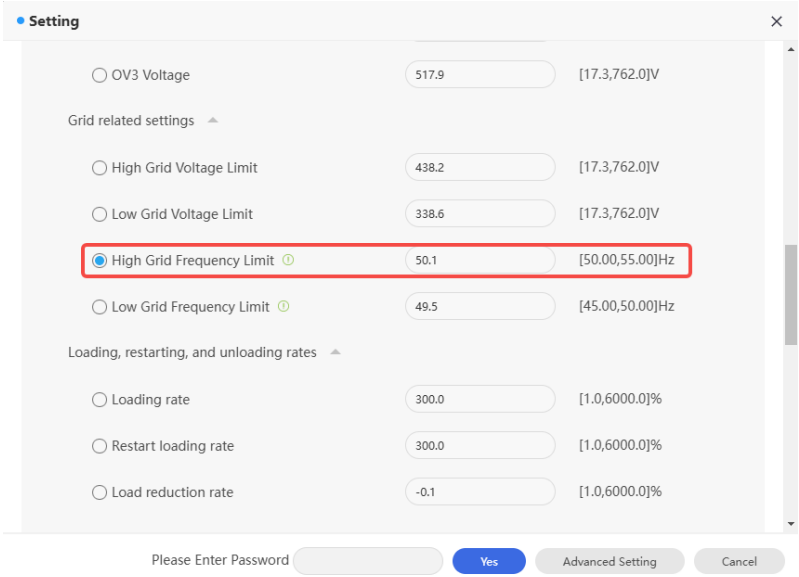
➢ High grid voltage limit (voltage upper threshold of grid connection).



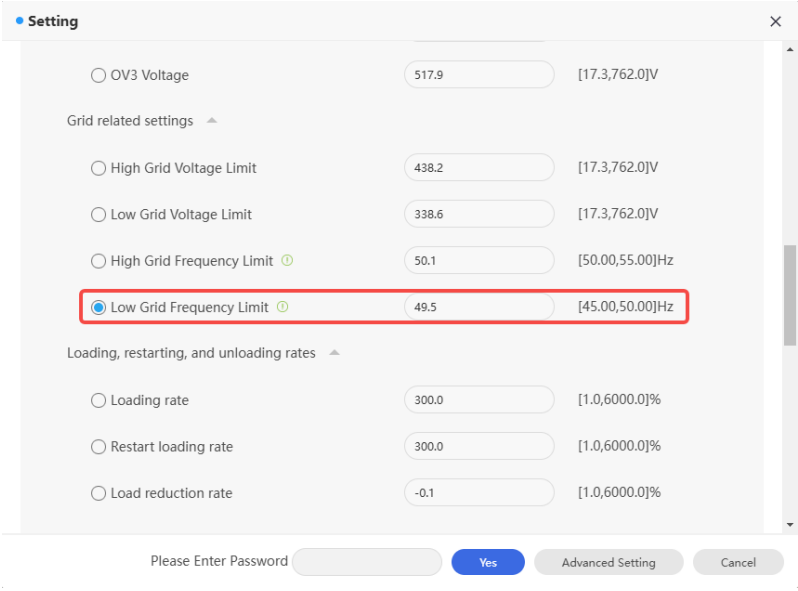

➢ Low grid voltage limit (voltage lower threshold of grid connection).



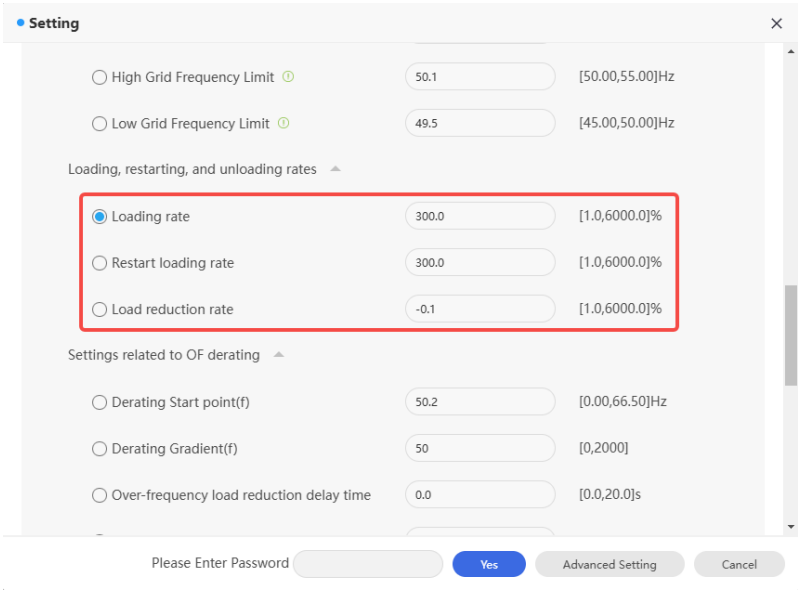
➢ High grid frequency limit (frequency upper threshold of grid connection).



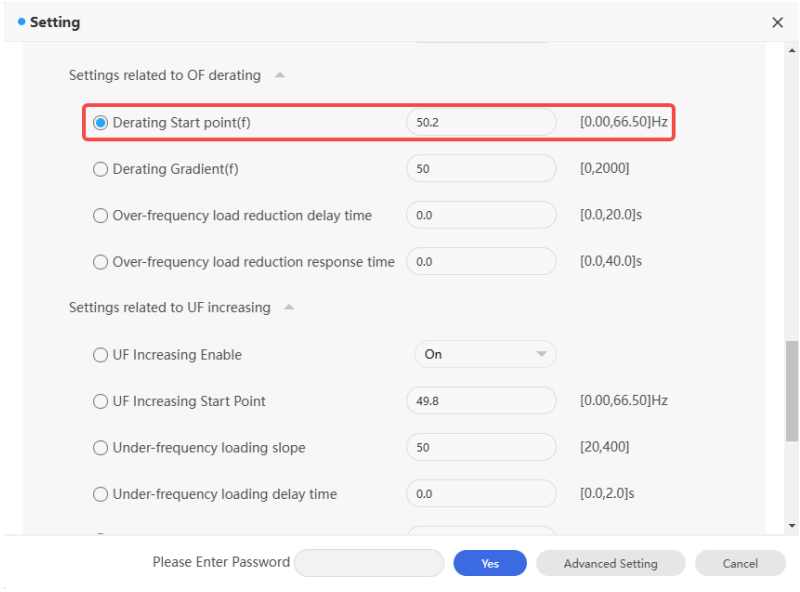

➢ Low grid frequency limit (frequency lower threshold of grid connection).



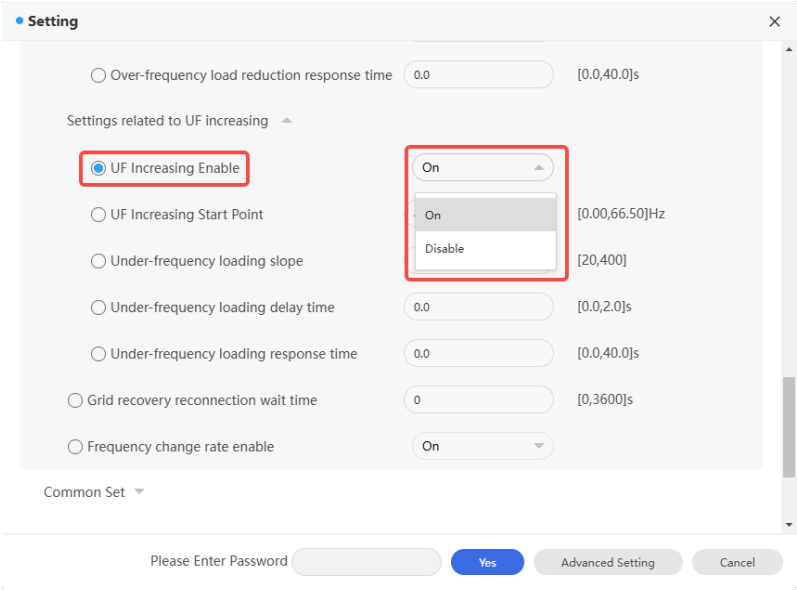
➢ Load, restart load, and down load rate settings.



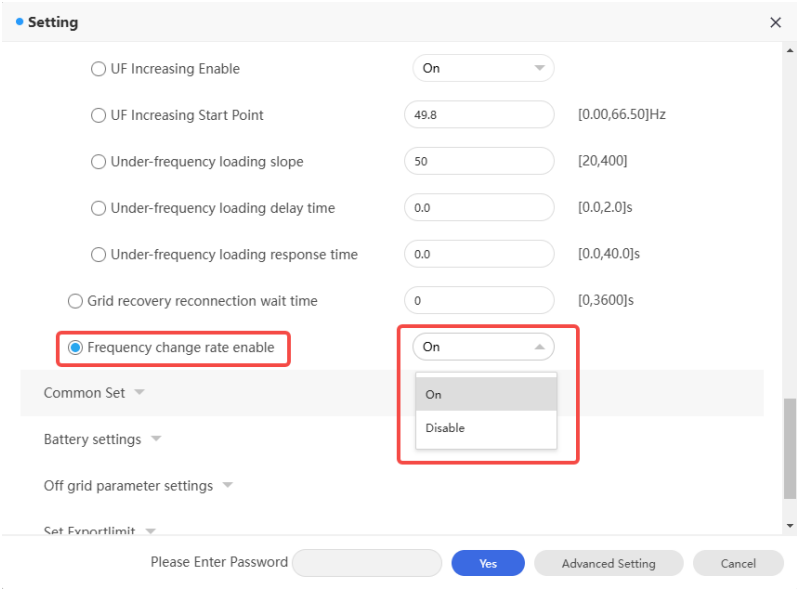

➢ Setting the start point of overfrequency load shedding: Load shedding after higher than the set frequency.



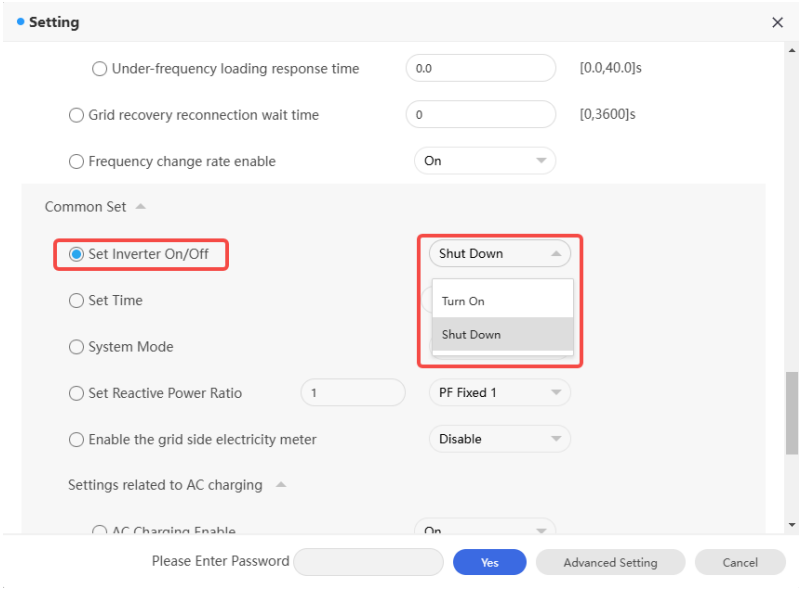
➢ Set underfrequency loading enable: you can set whether to allow the underfrequency loading function to be enabled.



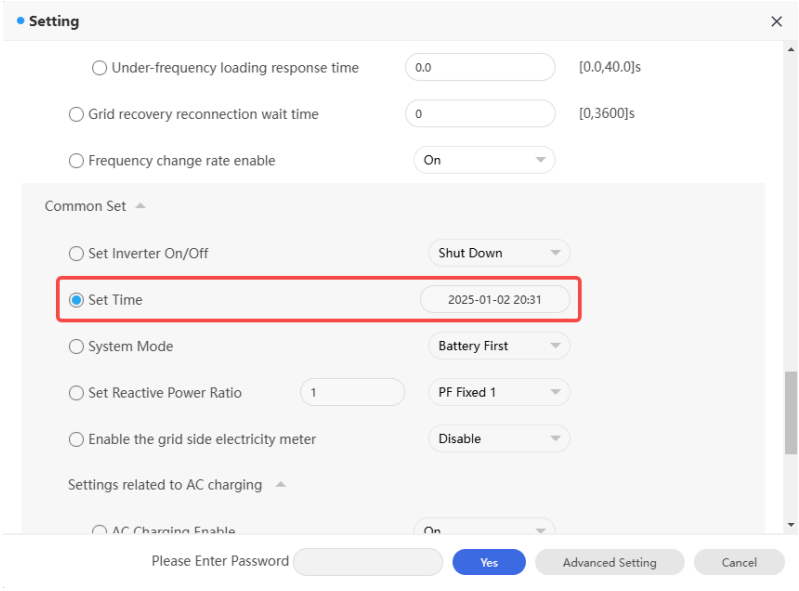

➢ Set the frequency rate of change enable.



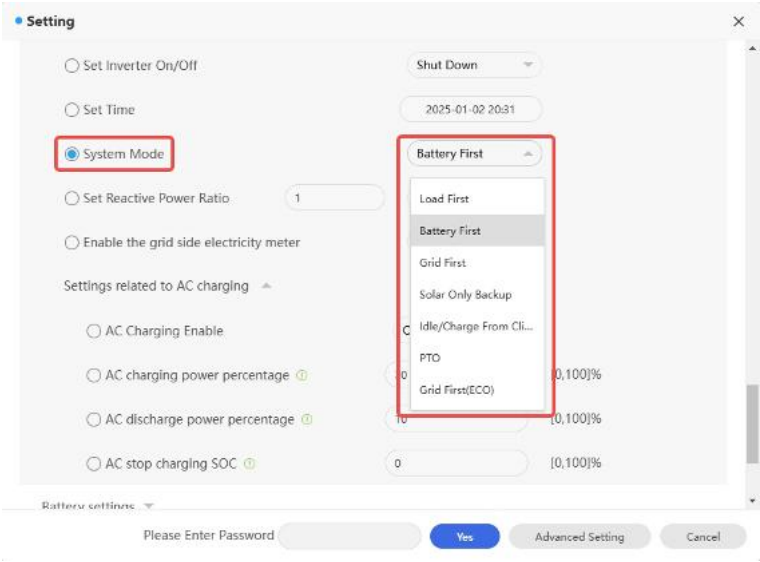
➢ Powering on/off the device: you can power on/off the device remotely.



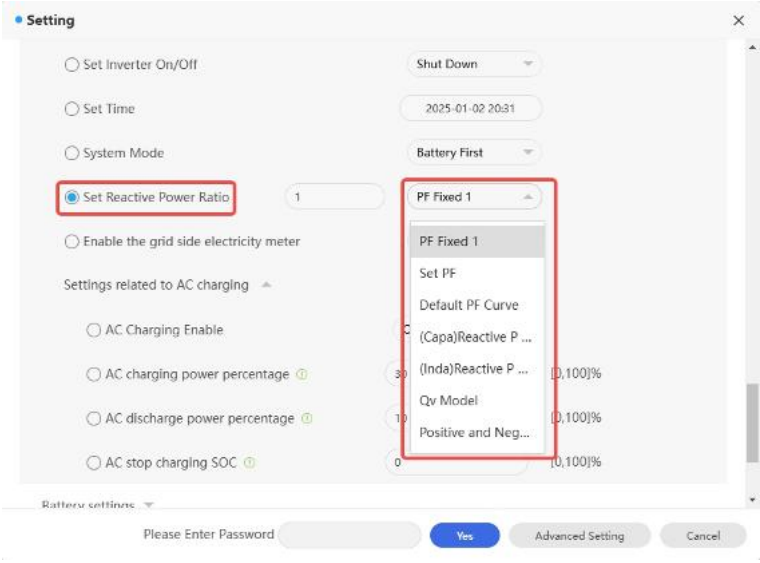

➢ Set the time: you can set the time for the device.



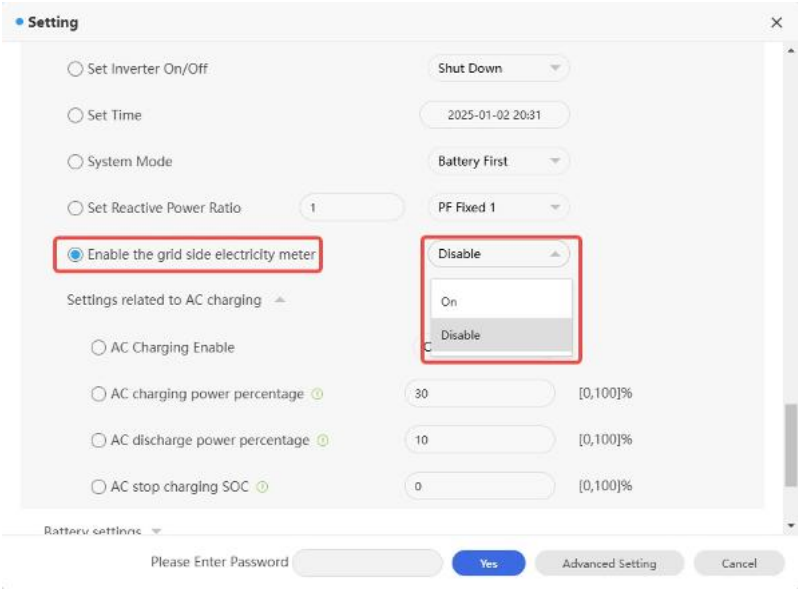
➢ Setting the default working mode of the system: selecting the working mode according to the customer's needs, the working modes are Load Priority, Battery Priority, Grid Priority, Pure PV Energy Storage, Idle Grid Priority for Energy Storage, PTO, Grid Priority (ECO).



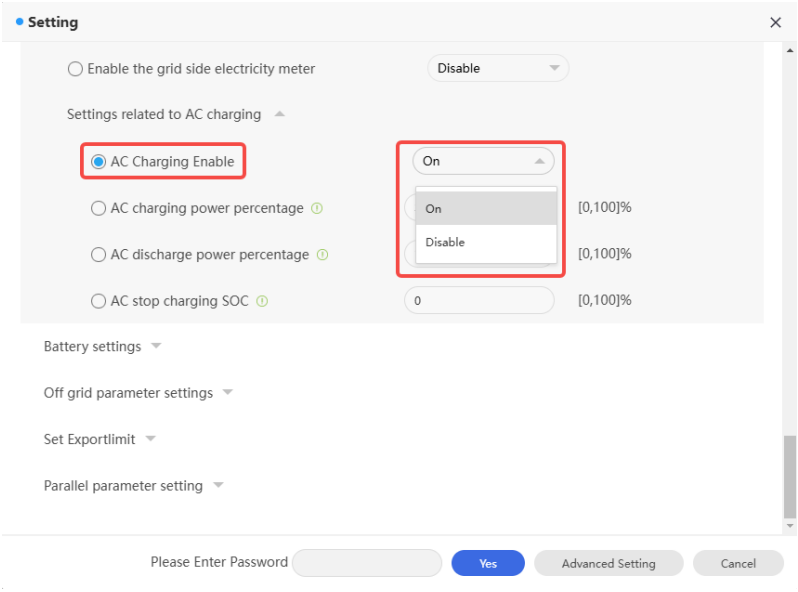

➢ Setting the reactive power: The corresponding PF mode can be set.



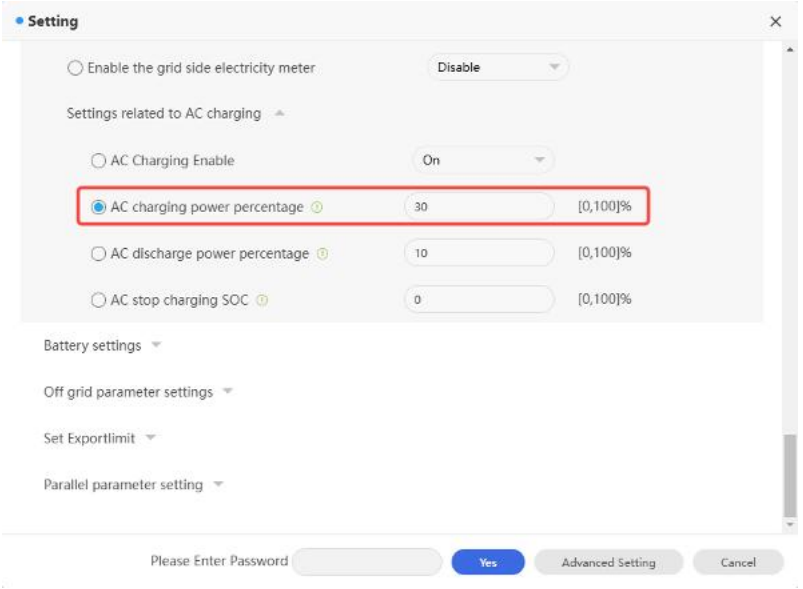
➢ Setting the network side meter enable: you can choose whether to enable the network side meter function or not.



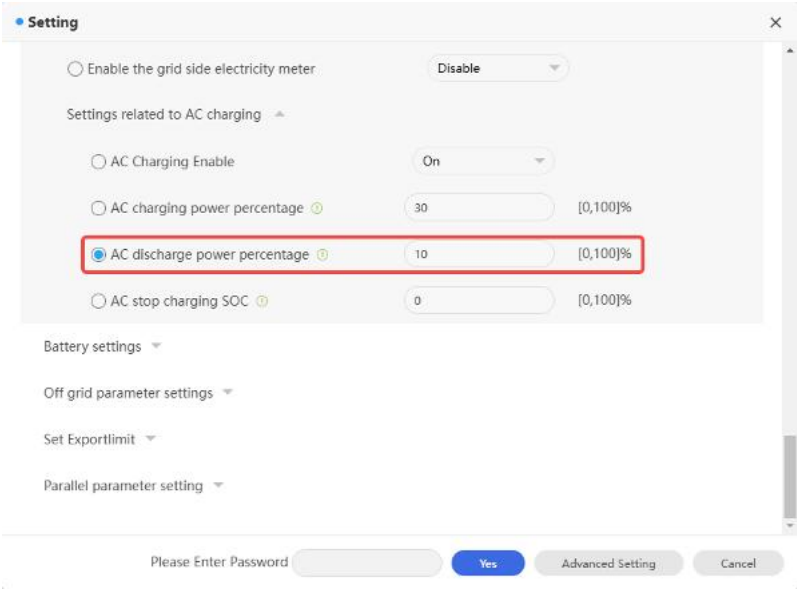

➢ AC charging: you can set whether to enable the mains charging function or not.



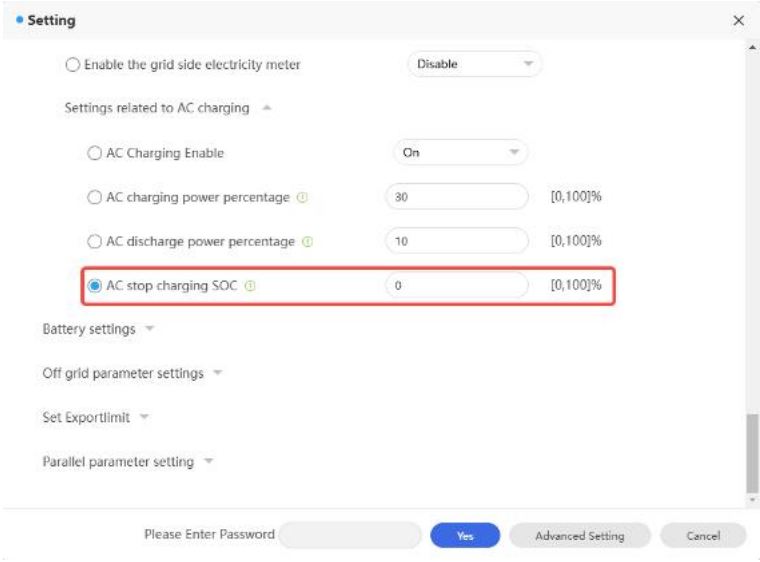
➢ AC charge power: you can set the AC charge power.



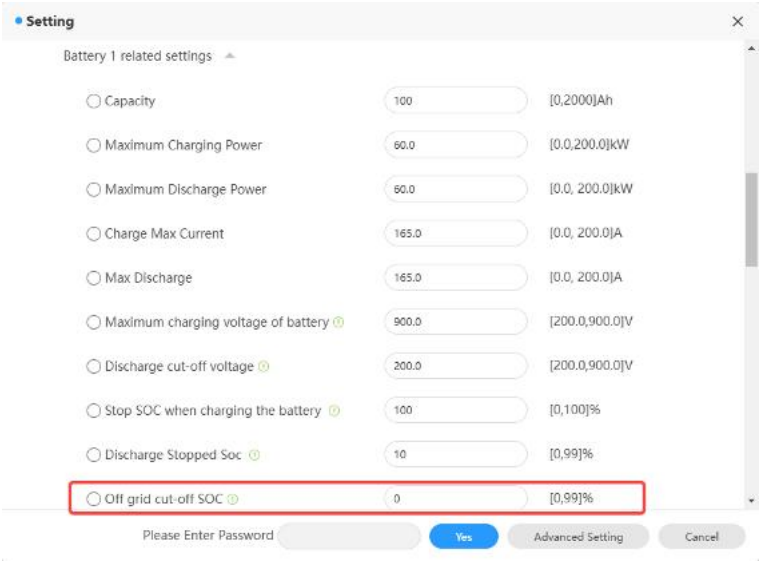

➢ AC discharging power: you can set the AC discharge power.



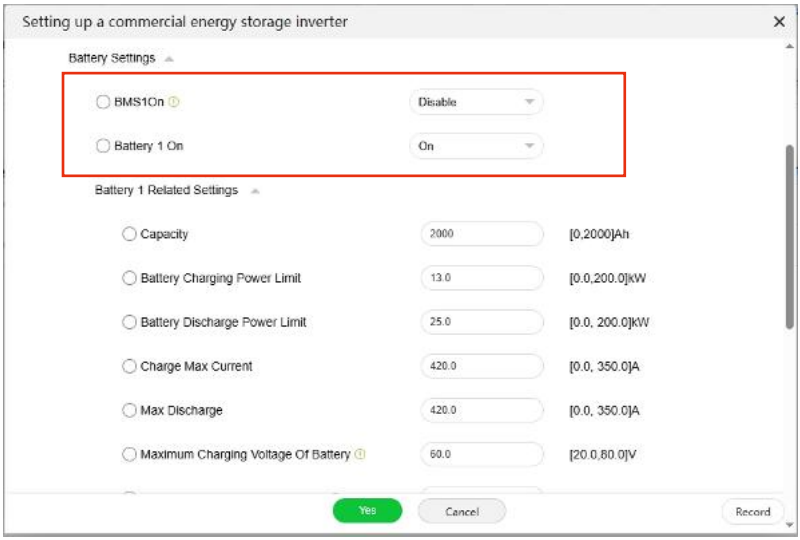
➢ AC stop charging SOC: the battery charge cut-off SOC can be set (100 recommended).

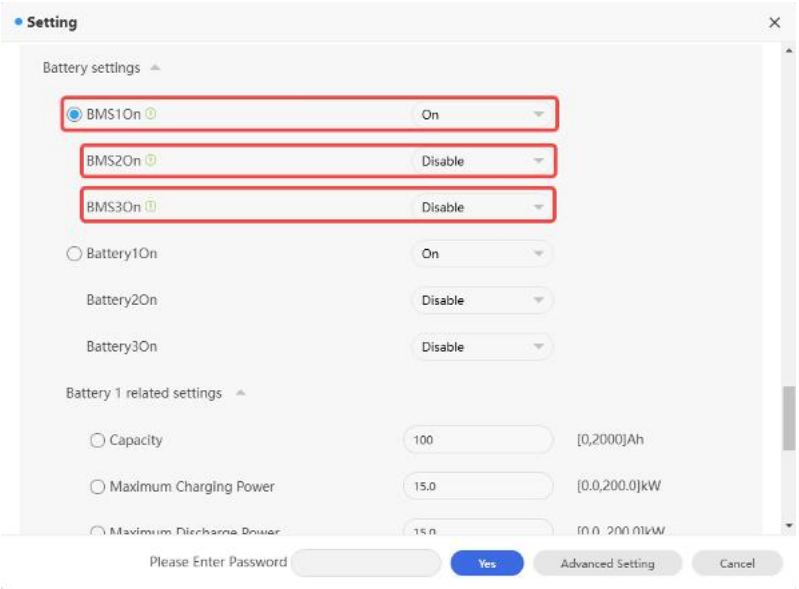



➢ Discharge stop SOC: you can set the battery discharge cut-off SOC (recommended 10), the discharge cut-off SOC is divided into grid- connected discharge stop SOC and off-grid discharge stop SOC.

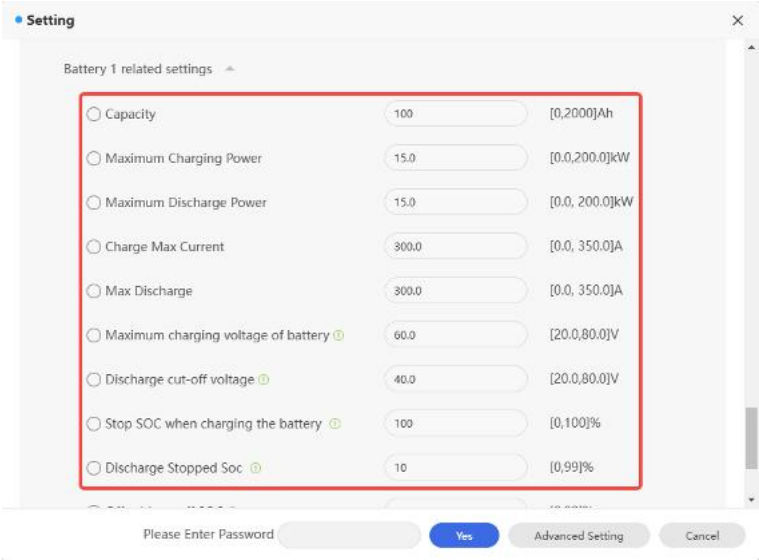


➢ Enable Battery: You can choose to enable or disable battery.

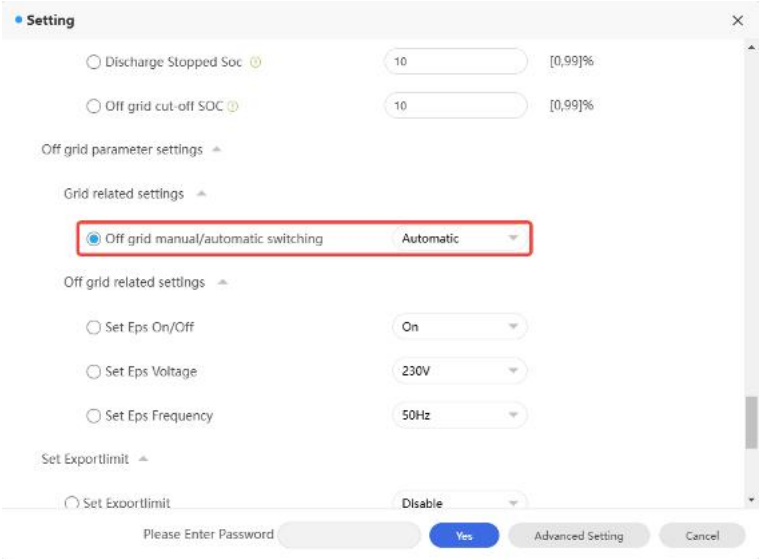


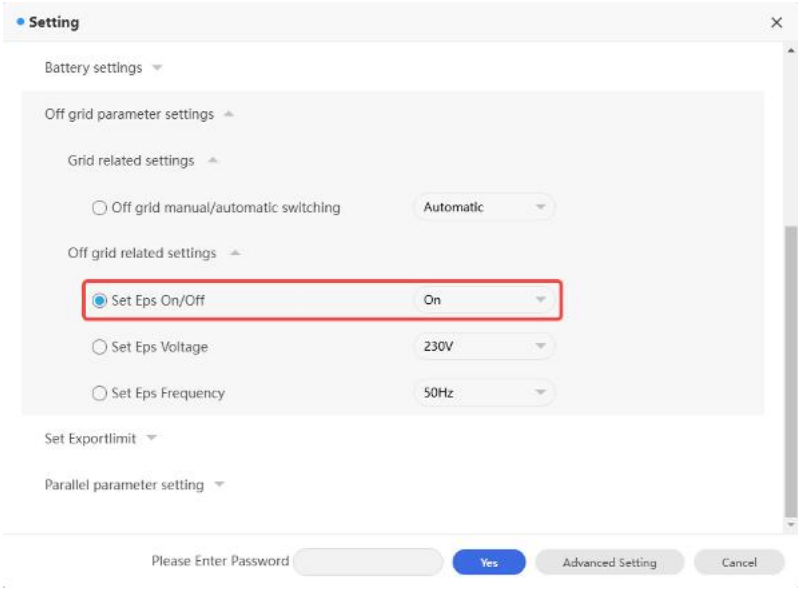
➢ Battery Settings: Battery related parameters can be set, including battery capacity, maximum charging/ discharging power, maximum charging/ discharging current, maximum battery charging voltage, battery charging cut-off voltage, battery discharging cut-off voltage, off-grid cut-off voltage.



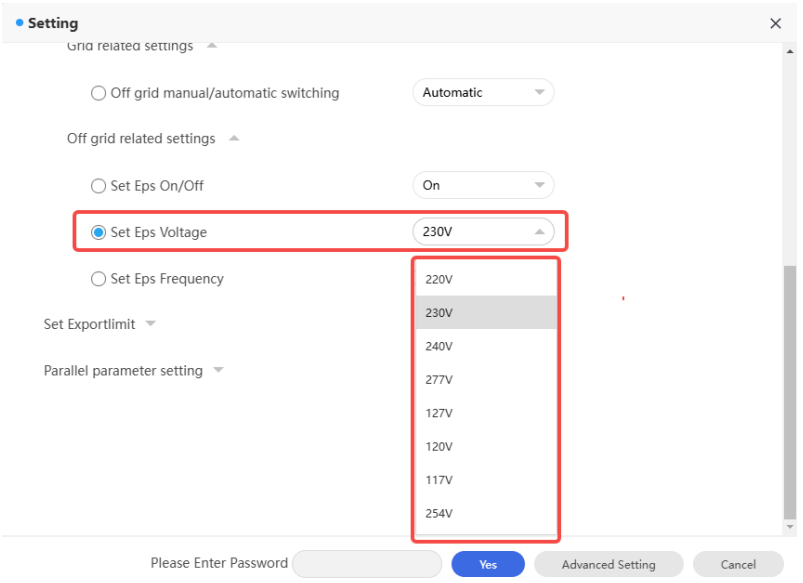

➢ Mode switching: You can choose to switch the operating mode manually or automatically. In general, it is recommended that you select the "Auto" mode switch.



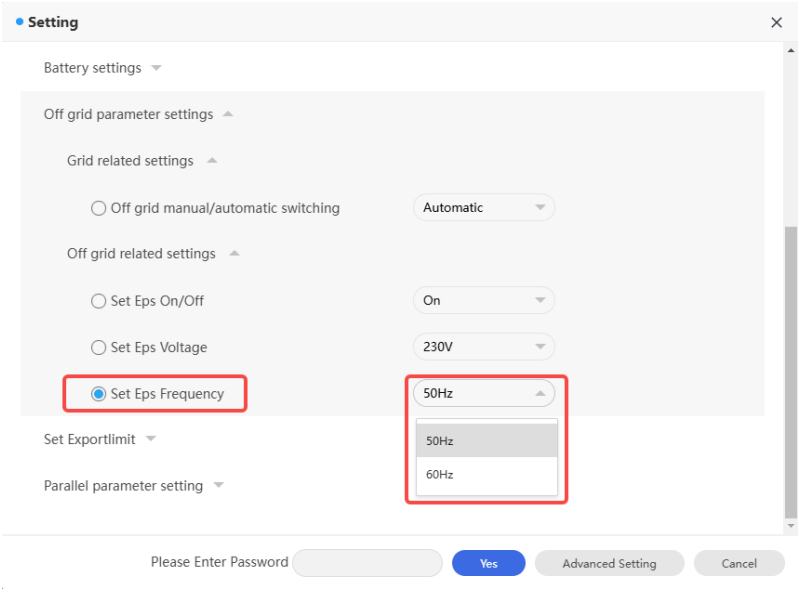
➢ Setting off-grid enable: you can set whether or not the inverter operates in off-grid mode.



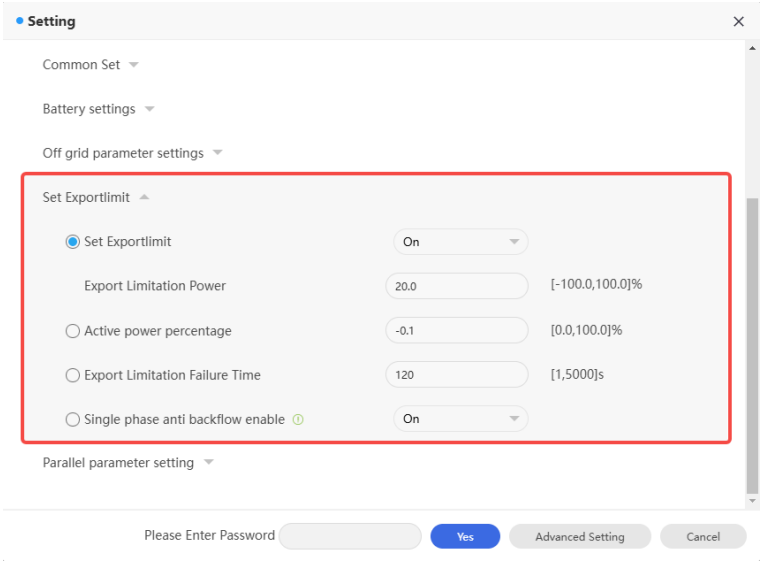

➢ Off-grid voltage: 220V/230V can be set.



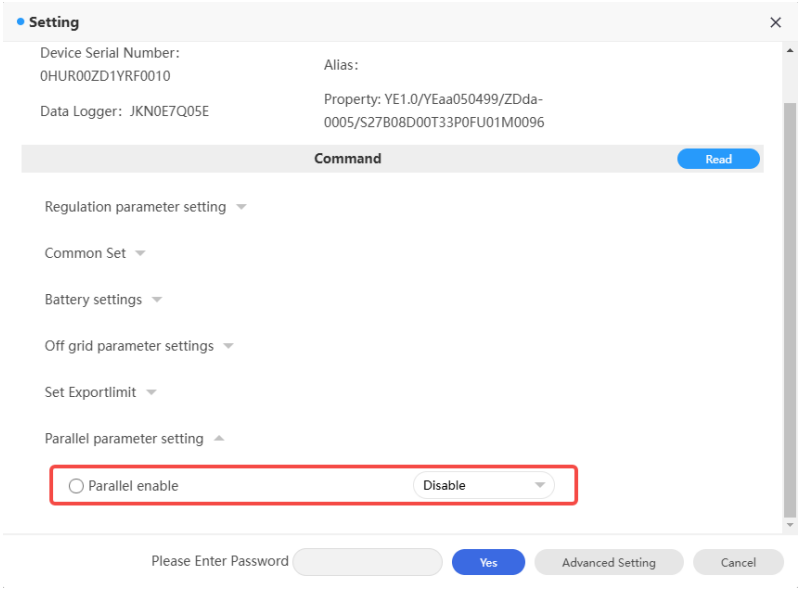
➢ Off-grid frequency: two options: 50Hz/60Hz.



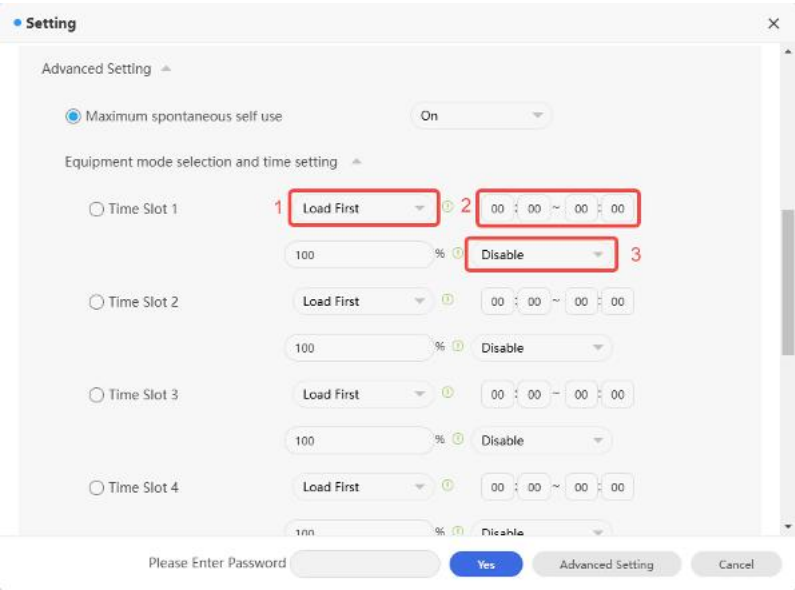

➢ Anti-reverse flow settings: You can enable/disable the anti-reverse flow feature in accordance with applicable local regulations and set the anti-reverse flow power when the feature is enabled.



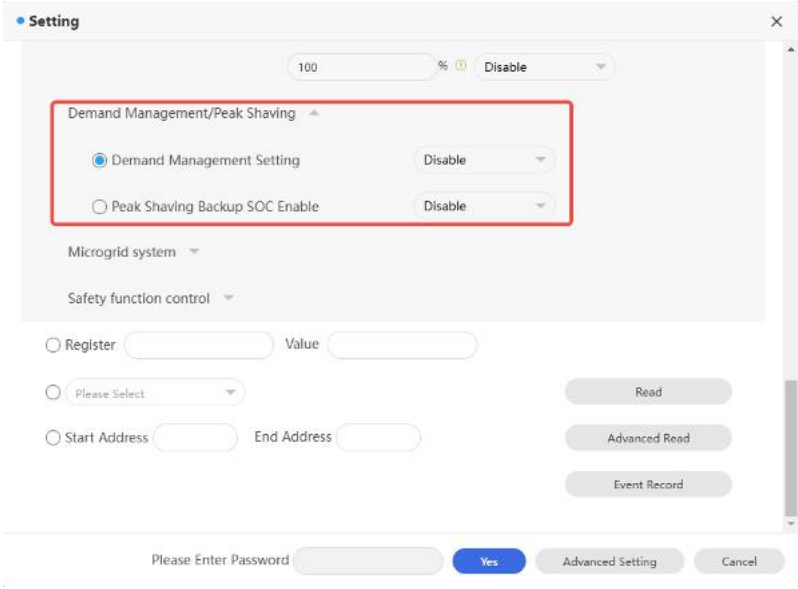
➢ Set Parallel Enable: you can set whether to enable the parallel function or not.



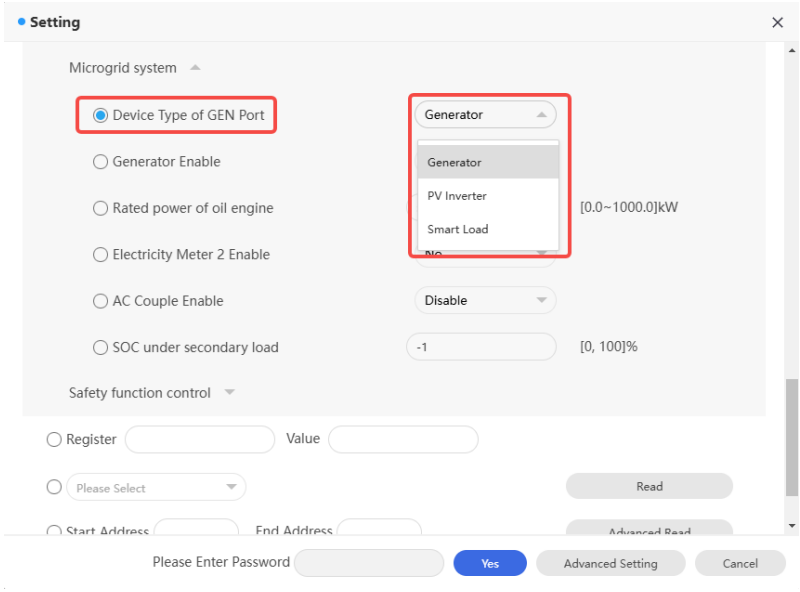

➢ Setting the working mode and time period.



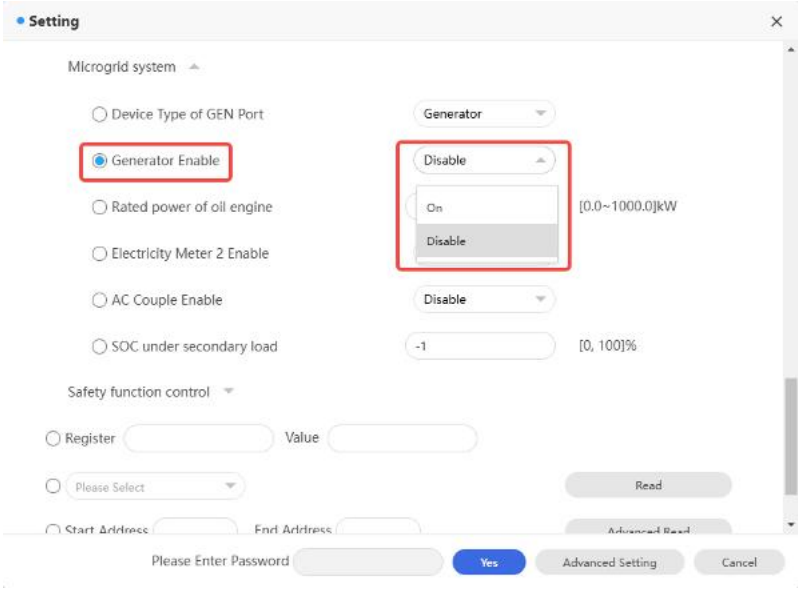
➢ Disable/Enable Demand Management/Peak Shaving.



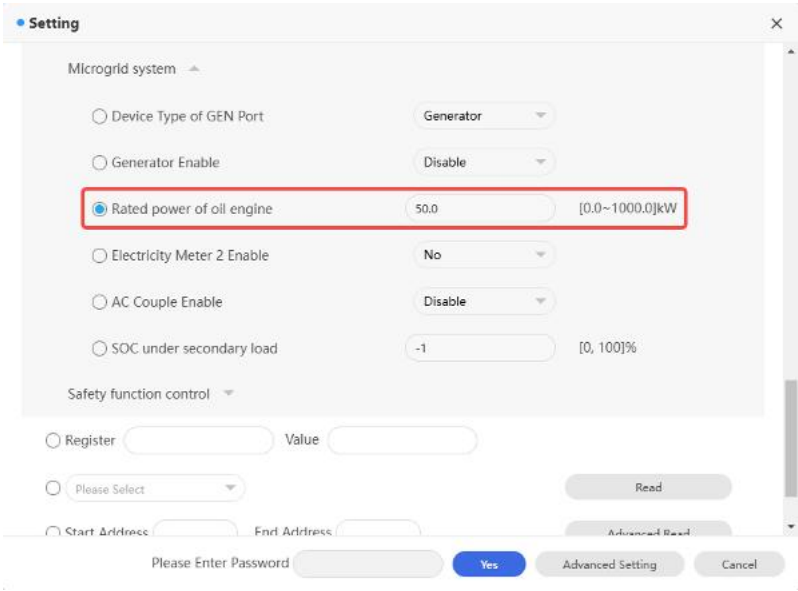

➢ GEN port access device type: can be set as generator/PV inverter/smart load.



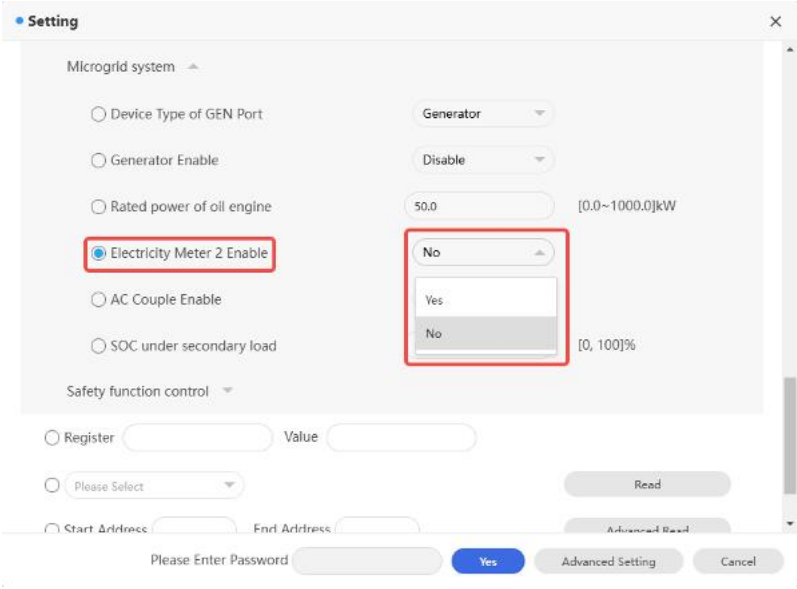
➢ Generator Enable: Option to enable or disable the GEN.



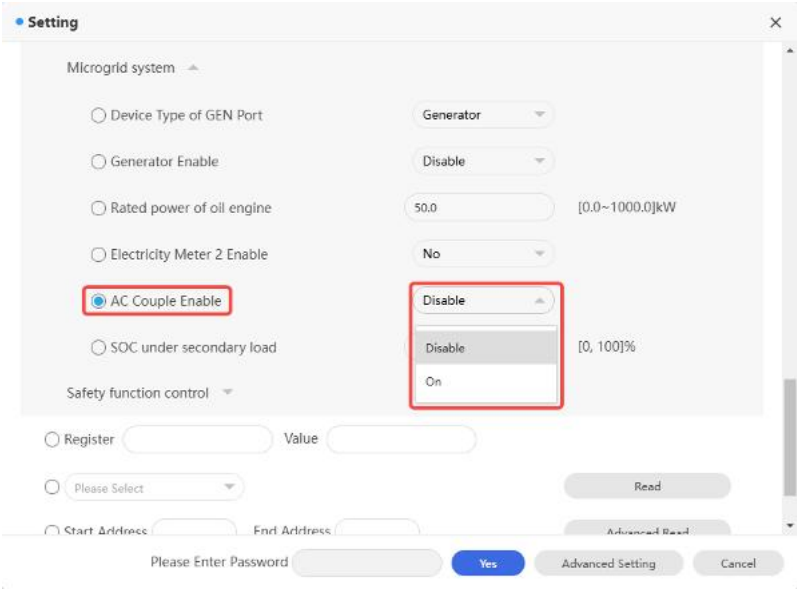

➢ Tanker power: Tanker power can be set.



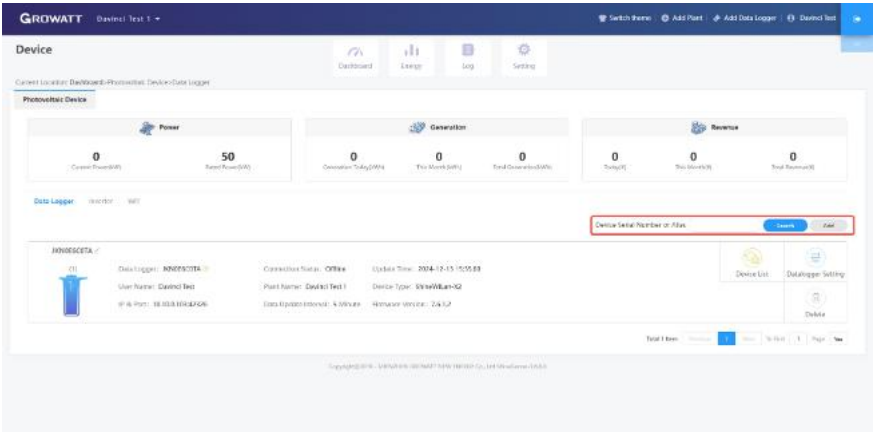
➢ Enable/Disable Electricity Meter 2.




➢ AC Couple Enable: you can set whether to enable the AC Couple function.



### 3. Wattmeter




Enter the serial number of the meter or Datalogger to search for the desired meter Once the search is complete, the type of meter, the model of the Datalogger working with the device, the status of the meter, and the serial number of the WIT inverter to which the meter is connected are displayed.

## 9.1 Routine Maintenance

### 9.1.1 Clean the Chassis

| | |
|---|---|
| DANGER | • Before performing any operation, disconnect the AC and DC power supply and wait for 5 minutes after the system is powered off.<br>• Wipe the dust off the chassis and clean the chassis with a moistened cloth. |

1) Check periodically that the humidity is within the acceptable range and keep it away from dust;
2) Check the ventilation and heat dissipation of the equipment regularly. For details, see Section 9.1.2.

### 9.1.2 Fan Maintenance

| | |
|---|---|
| DANGER | • Only qualified and trained electrical technicians are allowed to perform operations. Technicians must observe instructions in this manual and comply with local regulations.<br>• Before performing any operation, disconnect all power supplies and wait for 5 minutes until the residual voltage is completely discharged. |
| WARNING | • Do not use the air pump to clean the fan. Otherwise, the fan may be damaged. |

Ventilation and heat dissipation is essential to protect the WIT Inverter from performance de-rate due to excess heat. The fan in the WIT Inverter works to cool the components and the heat sink when the temperature is too high. Check the following possible causes and measures when an exception occurs:
1> The fan is stuck with foreign objects or there is dust accumulation on the heat sink; clean the fan cover, fan blades and the heat sink.
2> The fan is damaged and needs to be replaced.
3> The installation position of the WIT Inverter is not well-ventilated. Select an appropriate installation position that meets the basic installation requirements.

**Cleaning and replacing the fan:**
1> Before cleaning or replacing a fan, disconnect the DC and AC power supply and wait for at least 5 minutes.
2> Remove the fan fixing plate using a cross-head screwdriver, as shown in Fig 9.1.

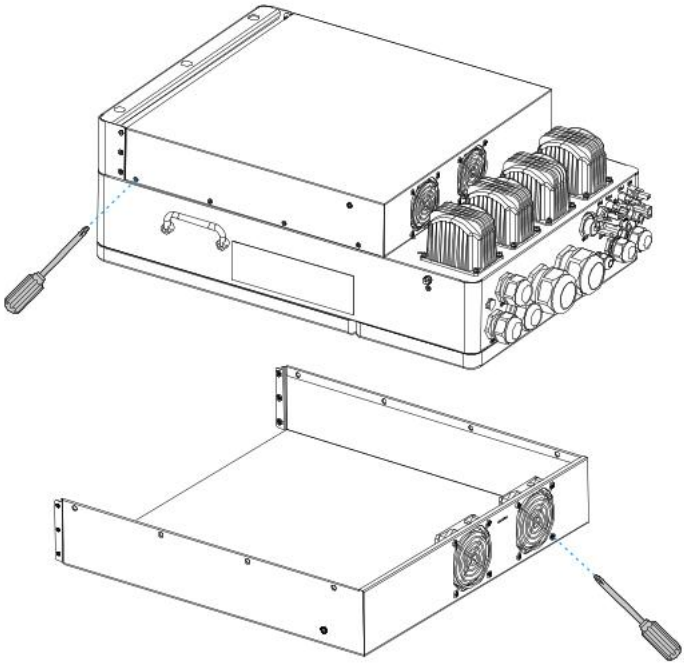


Fig 9.1 Location of fan maintenance

3> Disconnect the fan connector, remove the fan fixing plate with a screwdriver, and remove the fan.
4> Clean the fan cover, fan blades, and the heat sink, or replace the fan.

(1) Use an air pump to clean the heat sink, and use a brush or wet cloth to clean the fan and the its cover;
(2) Remove the fan for cleaning if necessary;
(3) Remove the fan that needs to be replaced using a cross-head screwdriver and install a new fan.
(4) Bind the cables and fix them with a cabletie.
(5) Reinstall the fan, the fan fixing plate, and the WIT inverter.

## 9.2 Troubleshooting

### 9.2.1 Warning

Warnings indicate abnormal situations of WIT 17-25K-HU Hybrid Inverters, leading to a reduction in the output power. The warning sign will disappear once the fault is rectified by restarting the inverter or recorfiguring the system. The warning codes are shown in Table 9.1:

Table 9.1Warning codes

| Warning | Description | Suggestion |
|---|---|---|
| Warning 200 | String fault | 1. Check if the PV panels are normal after shutdown.<br>2. If the error message persists, contact Growatt support. |
| Warning 201 | PV string/PID quick-connect terminals abnormal | 1. Check the wiring of the string terminals after shutdown.<br>2. If the error message persists, contact Growatt support. |
| DC SPD Warning | DC SPD function abnormal | 1. Check the DC SPD after shutdown.<br>2. If the error message persists, contact Growatt support. |
| Warning 203 | PV1 or PV2 short circuited | 1. Check if PV1 or PV2 is short circuited.<br>2. If the error message persists, contact Growatt support. |
| Boost Warning | PV Boost driver abnormal | 1. Restart the inverter.<br>2. If the error message persists, contact Growatt support. |
| AC SPD Warning | AC SPD function abnormal | 1. Power off the system and check the fuse.<br>2. If the fault persists, contact Growatt. |
| Warning 208 | DC fuse blows | 1.Power off the system and check the fuse.<br>2.If the fault persists, contact Growatt. |
| Warning 209 | DC input voltage exceeds the upper threshold | 1. Turn off the DC switch immediately and check the DC voltage.<br>2. If the DC voltage is within the specified range and the error message persists, contact Growatt support. |

| Warning | Description | Suggestion |
|---|---|---|
| PV Reversed | PV string is reversely connected | 1. Check the polarity of the PV terminals.<br>2. If the error message persists, contact Growatt support. |
| Warning 219 | PID function abnormal | 1.Restart the inverter.<br>2.If the error message persists, contact Growatt support. |
| Warning 220 | PV string disconnected | 1. Check if the PV string is properly connected.<br>2. If the error message persists, contact Growatt support. |
| Warning 221 | PV string current unbalanced | 1. Check if the PV panels of the corresponding string are normal.<br>2. If the error message persists, contact Growatt support. |
| Warning 300 | No utility grid connected or utility grid power failure | 1. Check if the grid is down.<br>2. If the error message persists, contact Growatt support. |
| Warning 301 | Grid voltage is beyond the permissible range | 1. Check if the grid voltage is within the specified range.<br>2. If the error message persists, contact Growatt support. |
| Warning 302 | Grid frequency is beyond the permissible range | 1. Check if the grid frequency is within the specified range.<br>2. If the error message persists, contact Growatt support. |
| Warning 303 | Overload | 1. Please reduce the load connected to the EPS output terminal.<br>2. If the error message persists, contact Growatt support. |
| Warning 308 | Meter disconnected | 1. Check if the meter is properly connected.<br>2. If the error message persists, contact Growatt support. |
| Warning 309 | Meter is reversely connected | 1. Check if the L line and the N line of the meter are reversely connected.<br>2. If the error message persists, contact Growatt support. |

| Warning | Description | Suggestion |
| --- | --- | --- |
| Warning 310 | The voltage difference between the N line and the PE cable is abnormal | 1. Check if the PE cable is reliably connected after shutdown.<br>2. If the error message persists, contact Growatt support. |
| Warning 311 | Phase sequence error | No operation is required. The PCS will automatically adjust the phase sequence. |
| Warning 400 | Fan failure | 1. Check if the fan is properly connected after shutdown.<br>2. If the error message persists, contact Growatt support. |
| Warning 401 | Meter abnormal | 1. Check if the meter is turned on.<br>2. If the meter is correctly connected to the inverter. |
| Warning 402 | Communication between the optimizer and the inverter is abnormal | 1. Check if the optimizer is turned on.<br>2. If the optimizer is correctly connected to the inverter. |
| Warning 407 | Over-temperature | 1. Restart the inverter.<br>2. If the error message persists, contact Growatt support. |
| Warning 407 | overtemperature alarm | 1. Restart the inverter<br>2. If the fault message persists, contact the manufacturer. |
| Warning 408 | NTC temperature sensor is broken | 1. Restart the inverter.<br>2. If the error message persists, contact Growatt support. |
| Warning 411 | Sync signal abnormal | 1. Check if the sync cable is abnormal.<br>2. If the error message persists, contact Growatt support. |

| Warning | Description | Suggestion |
|---|---|---|
| Warning 412 | Startup requirements of grid connection are not met | 1. Check if the grid voltage is within the specified range and check if the grid-connection startup voltage configuration is correct.<br>2. Check if the PV voltage is within the specified range.<br>3. Restart the inverter. If the error message persists, contact Growatt support. |
| Warning 500 | The inverter failed to communicate with the battery | 1. Check if the battery is turned on.<br>2. Check if the battery is correctly and securely connected to the inverter. |
| Warning 501 | Battery disconnected | 1. Check if the battery is properly connected.<br>2. If the error message persists, contact Growatt support. |
| Warning 502 | Battery voltage too high | 1. Check if the battery voltage is within the permissible range.<br>2. Check if the battery is correctly connected.<br>3. If the error message persists, contact Growatt support. |
| Warning 503 | Battery voltage too low | 1. Check if the battery voltage is within the permissible range.<br>2. Check if the battery is correctly connected.<br>3. If the error message persists, contact Growatt support. |
| Warning 504 | Battery terminals are reversely connected | 1. Check if the positive and negative terminals of the battery are reversely connected.<br>2. If the error message persists, contact Growatt support. |
| Warning 505 | Temperature sensor of the lead-acid battery is disconnected | 1. Check if the temperature sensor of the lead-acid battery is installed or not.<br>2. Check if the temperature sensor is well-connected.<br>3. If the error message persists, contact Growatt support. |

| Warning | Description | Suggestion |
|---|---|---|
| Warning 506 | Battery temperature is out of range | 1. Check if the ambient temperature of the battery is within the specified range.<br>2. If the error message persists, contact Growatt support. |
| Warning 507 | BMS reported a fault; both charging and discharging failed | 1. Figure out the cause according to the BMS error code.<br>2. If the error message persists, contact Growatt support. |
| Warning 508 | Lithium battery overload protection | 1. Check if the power of the load exceeds the BAT rated discharge power.<br>2. If the error message persists, contact Growatt support. |
| Warning 509 | BMS communication abnormal | 1. Restart the inverter.<br>2. If the error message persists, contact Growatt support. |
| Warning 510 | BAT SPD function abnormal | 1. Check the BAT SPD after powering off the device.<br>2. If the error message persists, contact Growatt support. |
| Warning 600 | Output DC component bias abnormality | 1. Restart the inverter.<br>2. If the fault message persists, contact the manufacturer. |
| Warning 601 | DC component over high in output voltage | 1. Restart the inverter.<br>2. If the error message persists, contact Growatt support. |
| Warning 602 | Off-grid output voltage too low | 1. Restart the inverter.<br>2. If the fault message persists, contact the manufacturer. |
| Warning 603 | Off-grid output voltage too high | 1. Restart the inverter.<br>2. If the fault message persists, contact the manufacturer. |
| Warning 604 | Off-grid output current overcurrent | 1. Detect whether the load is out of specification.<br>2. Restart the inverter, if the fault message still exists, contact the manufacturer. |

| Warning | Description | Suggestion |
|---|---|---|
| Warning 605 | Off-grid bus voltage too low | 1. Check if the load power exceeds the upper limit.<br>2. Restart the inverter. If the error message persists, contact Growatt support. |
| Warning 606 | Off-grid output overload | 1. Detect whether the load is out of specification.<br>2. Restart the inverter, if the fault message still exists, contact the manufacturer. |
| Warning 609 | Balanced circuit abnormal | 1. Restart the inverter.<br>2. If the error message persists, contact Growatt support. |

### 9.2.2 Error

The error code indicates that the device is damaged or the configurations are abnormal. Only qualified and trained electrical technicians are allowed to rectify the faults. The error message will disappear after the fault is rectified. If the problem persists, please contact Growatt.

Table 9.2 Error codes

| Error Code | Description | Suggestion |
|---|---|---|
| AFCI Fault | An arc fault has been detected | 1. After shutdown, check the connection of the PV string.<br>2. Restart the inverter.<br>3. If the error message persists, please contact Growatt support. |
| GFCI High | An excessively high leakage current has been detected | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| PV Voltage High | DC input voltage exceeds the upper threshold | 1. Disconnect the DC switch immediately and check the voltage.<br>2. If the DC input voltage is within the permissible range and the error message persists, please contact Growatt support. |

| Error Code | Description | Suggestion |
|---|---|---|
| PV Isolation Low | PV panels have low insulation resistance | 1. Check if the PV strings are properly grounded.<br>2. If the error message persists, please contact Growatt support. |
| PV Reversed | PV string reversely connected | 1. After shutdown, check if the PV string is reversely connected to the inverter.<br>2. Restart the inverter.<br>3. If the error message persists, please contact Growatt support. |
| AC V Outrange | Grid voltage is beyond the permissible range | 1. Check the grid voltage.<br>2. If the grid voltage is within the permissible range and the error message persists, please contact Growatt support. |
| No AC | No utility grid connected or utility grid power failure | 1. After shutdown, check the AC wiring.<br>2. If the error message persists, please contact Growatt support. |
| PE Abnormal | The voltage difference between the N line and the PE cable is abnormal | 1. After shutdown, check if the ground cable is reliably connected.<br>2. If the error message persists, please contact Growatt support. |
| AC F Outrange | Grid frequency is beyond the permissible range | 1. Check the grid frequency and restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 309 | Grid ROCOF (Rated of Change of Frequency) abnormal | 1. Check the grid frequency and restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| NE Fault | Neutral-to-Ground voltage is too low | 1. Check whether the N line on the inverter side with PV negative grounding is short-circuited with the ground cable and whether the output side is isolated with a transformer.<br>2. If the error message persists, please contact Growatt support. |
| Error 311 | Export limitation fail-safe | 1. After shutdown, check the connection of the CT and the meter.<br>2. If the error message persists, please contact Growatt support. |

| Error Code | Description | Suggestion |
|---|---|---|
| Error 400 | DCI bias abnormal | 1. Restart the inverter.<br>2. If the error message persists, contact Growatt support. |
| Error 402 | High DC component in output current | 1. Restart the inverter.<br>2. If the error message persists, contact Growatt support. |
| Error 404 | Bus voltage sampling abnormal | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 405 | Relay fault | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 408 | Over-temperature | 1. After shutdown, check the temperature of the inverter and restart the inverter after the temperature is within the acceptable range.<br>2. If the error message persists, please contact Growatt support. |
| Error 409 | Bus voltage abnormal | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 411 | Internal communication failure | 1. Check the wiring of the communication board after shutdown.<br>2. If the error message persists, please contact Growatt support. |
| Error 412 | Temperature sensor disconnected | 1. Check the wiring of the communication board after shutdown.<br>2. If the error message persists, please contact Growatt support. |
| Error 413 | IGBT drive fault | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 414 | EEPROM error | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 415 | Auxiliary power supply abnormal | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 416 | DC/AC overcurrent protection | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |

| Error Code | Description | Suggestion |
|---|---|---|
| Error 417 | Communication protocol mismatch | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 418 | DSP and COM firmware version mismatch | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 419 | DSP software and hardware version mismatch | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 421 | CPLD abnormal | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 422 | Redundancy sampling inconsistent | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support |
| Error 423 | PWM pass-through signal failure | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 425 | AFCI self-test failure | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 426 | PV current sampling abnormal | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 427 | AC current sampling abnormal | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 429 | BUS softboot failure | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 430 | EPO fault | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 431 | Monitoring chip BOOT verification failed | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |

| Error Code | Description | Suggestion |
|---|---|---|
| Error 500 | BMS failed to communicate with the inverter | 1. Check the connection of the RS485 cable between the inverter and the battery.<br>2. Check if the battery is in the sleep mode.<br>3. If the error message persists, please contact Growatt support. |
| Error 501 | The BMS reports that the battery failed to charge/discharge | 1. Figure out the fault based on the BMS error code.<br>2. If the error message persists, please contact Growatt support. |
| Bat Voltage Low | The battery voltage is below the lower threshold | 1. Check the battery voltage.<br>2. If the error message persists, please contact Growatt support. |
| Error 503 | The battery voltage exceeds upper threshold | 1. Check the battery voltage. If it is within the permissible range, please restart the inverter. If not, please replace the battery.<br>2. If the error message persists, please contact Growatt support. |
| Error 504 | The battery temperature is beyond the range for charging / discharging | 1. Check the temperature of the battery.<br>2. If the error message persists, please contact Growatt support. |
| Bat Reversed | Battery terminals reversed | 1. Check if the battery terminals are reversely connected.<br>2. If the error message persists, please contact Growatt support. |
| Error 506 | Battery open-circuited | 1. Check the wiring of the battery terminals.<br>2. If the error message persists, please contact Growatt support. |
| Error 507 | Battery overload protection | 1. Check if the power of the load exceeds the battery rated discharge power.<br>2. If the error message persists, please contact Growatt support. |
| Error 508 | BUS2 Volt Abnormal | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |

| Error Code | Description | Suggestion |
|---|---|---|
| Error 509 | BAT Charge OCP (Overcurrent Protection) | 1. Check if the PV voltage is oversized.<br>2. If the error message persists, please contact Growatt support. |
| Error 510 | BAT Discharge OCP (Overcurrent Protection) | 1. Check if the battery discharge current configuration is proper.<br>2. If the error message persists, please contact Growatt support. |
| Error 511 | BAT soft start failed | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| EPS Output Short | Off-grid output short-circuited | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 601 | Off-grid BUS Volt Low | 1. Check if the battery is working properly or the battery experiences capacity loss.<br>2. If the error message persists, please contact Growatt support. |
| Error 602 | Abnormal Volt at the off-grid terminal | 1. Check if a voltage is present at the AC port.<br>2. If the error message persists, please contact Growatt support. |
| Error 603 | Soft start failed | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 604 | Off-grid output voltage abnormal | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 605 | Balanced circuit self-test failed | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 606 | High DC component in output voltage | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| OverLoad | Off-grid output overload | 1. Restart the inverter.<br>2. If the error message persists, please contact Growatt support. |
| Error 608 | Off-grid parallel signal abnormal | 1. Check if the communication cables are properly connected.<br>2. If the error message persists, please contact Growatt support. |

# 10 Product Specifications

Table 10.1 WIT 17/18/20/22/25K-HU Specifications

| Specifications \ Model | WIT 17K-HU | WIT 18K-HU | WIT 20K-HU | WIT 22K-HU | WIT 25K-HU |
|---|---|---|---|---|---|
| Input data(PV) | | | | | |
| Max. recommended PV power(for module STC) | 34kW | 36kW | 40kW | 44kW | 50kW |
| Max. DC voltage | 1000V | | | | |
| Start voltage | 180V | | | | |
| Nominal voltage | 625V | | | | |
| MPP voltage range | 150V-850V | | | | |
| Full Load DC Voltage Range | 425V-750V | 450V-750V | 500V-750V | 550V-750V | 625V-750V |
| No. of MPP trackers | 2 | | | | |
| No. of PV strings per MPP tracker | 2 | | | | |
| Max. input current per MPP tracker | 40A | | | | |
| Max. short-circuit current per MPP tracker | 50A | | | | |
| Battery data (DC) | | | | | |
| Battery voltage range | 40-60V | | | | |
| Recommended battery voltage | 51.2V | | | | |
| No. of battery input | 1 | | | | |
| Max. charging / discharging current | 420A | | | | |
| BMS communication | RS485/CAN | | | | |
| AC Input/Output (GRID) | | | | | |
| AC input/output nominal power | 34kW/ 17kW | 36kW/ 18kW | 40kW/ 20kW | 44kW/ 22kW | 50kW/ 25KW |
| Max. AC input/output apparent power | 37.4kVA /18.7kVA | 39.6kVA /19.8kVA | 44kVA/ 22kVA | 48.4kVA/ 24.2kVA | 55kVA/ 27.5kVA |
| Nominal AC voltage/range | 220V/230V/240V L-N,380V/400V/415V L-L, -15% ~ 10% | | | | |
| Nominal AC grid frequency/range | 45~55 Hz/55~65 Hz | | | | |

| Model / Specifications | WIT 17K-XHU | WIT 18K-XHU | WIT 20K-HU | WIT 22K-HU | WIT 25K-HU |
|---|---|---|---|---|---|
| Max. input/output current | 54.2A/ 230V | 57.39A/ 230V | 63.77A/ 230V | 70.14A/ 230V | 79.71A/ 230V |
| Nominal current | 27.10A @230V | 28.70A @230V | 31.88A @230V | 35.07A @230V | 39.86A @230V |
| Power factor (@nominal power) | >0.99 | | | | |
| Adjustable power factor | -1...+1 | | | | |
| THDi | <3 | | | | |
| AC grid connection type | 3P3W+PE/3P4W+PE | | | | |
| Input/Output Generator（GEN） | | | | | |
| AC nominal power | 34kW | 36kW | 40kW | 44kW | 50kW |
| Max. input current (GEN/AC Couple) | 51.51A/ 220V | 54.55A/ 220V | 60.61A/ 220V | 66.67A/ 220V | 75.76/ 220V |
| Nominal AC voltage | 25.75A/ 220V | 27.27A/ 220V | 30.30A/ 220V | 33.33A/ 220V | 37.88A/ 220V |
| Nominal AC grid frequency | 220V/230/240V L-N,380V/400/415V L-L | | | | |
| AC connection type | 50Hz/60Hz | | | | |
| AC nominal power | 3P3W+PE/3P4W+PE | | | | |
| Stand alone(LOAD) | | | | | |
| AC nominal output power | 17kW | 18kW | 20kW | 22kW | 25kW |
| Max. AC apparent power | 17kVA | 18kVA | 20kVA | 22kVA | 25kVA |
| Nominal AC voltage | 220V/230V/240V (L-N)<br>380V/400V/415V (L-L) | | | | |
| Nominal AC frequency | 50/60HZ | | | | |
| Max. output current | 51.52A @220V | 54.55A @220V | 60.61A @220V | 66.67A @220V | 75.76A @220V |
| Nominal output current | 25.76A @220V | 27.27A @220V | 30.30A @220V | 33.33A @220V | 37.88A @220V |
| Overload Capability | 2x rated power, 10 S | | | | |
| THDv | <3%（Linear full load） | | | | |

| Specifications \ Model | WIT 17K-HU | WIT 18K-HU | WIT 20K-HU | WIT 22K-HU | WIT 25K-HU |
|---|---|---|---|---|---|
| Switch time* | ≤10ms | | | | |
| Efficiency | | | | | |
| Max. efficiency | 97.60% | | | | |
| European efficiency | 97.00% | | | | |
| MPPT efficiency | 99.90 % | | | | |
| Protection devices | | | | | |
| DC reverse polarity protection | adjuvant | | | | |
| Battery reverse protection | adjuvant | | | | |
| Insulation resistance monitoring | adjuvant | | | | |
| AC/DC surge protection | Type II | | | | |
| AC short-circuit protection | adjuvant | | | | |
| Ground fault monitoring | adjuvant | | | | |
| Grid monitoring | adjuvant | | | | |
| String monitoring | adjuvant | | | | |
| Anti-islanding protection | adjuvant | | | | |
| Residual-current monitoring unit | adjuvant | | | | |
| AFCI protection | selectable | | | | |
| General data | | | | | |
| Dimensions (W / H / D) | 475/695/241mm | | | | |
| Weight | 58kg | | | | |
| Operating temperature range | -30℃ - 60℃ (>45℃, derated) | | | | |
| Noise emission (typical) | ≤55dB | | | | |
| Altitude | 4000m | | | | |
| Topology | Transformerless | | | | |
| Cooling | Smart air cooling | | | | |

| Specifications \ Model | WIT 17K-HU | WIT 18K-HU | WIT 20K-HU | WIT 22K-HU | WIT 25K-HU |
|---|---|---|---|---|---|
| Protection degree | IP66 | | | | |
| Relative humidity | 0~100% | | | | |
| PV connection | MC2 | | | | |
| AC connection | Cable glands +terminals | | | | |
| Battery connection | OT terminal | | | | |
| Interfaces | | | | | |
| Display | OLED+LED/APP | | | | |
| RS485/CAN/USB | RS485/CAN/USB | | | | |
| WIFI/4G/LAN | WIFI/LAN | | | | |
| Warranty: 5 / 10 years | Yes/Opt. | | | | |
| Certificates and approvals | | | | | |
| Grid regulation | IEC 61727, IEC 62116, IEC 61683, IEC 60068, EN 50549-10/1,VDE 4105, NC RfG | | | | |
| EMC | IEC/EN 61000-6-1/2/3/4, EN 55011, EN 62920 | | | | |
| Safety | IEC/EN62109-1, IEC/EN62109-2 | | | | |

* After enabling high/low voltage ride-through function,the switching time between on-grid and off-grid modes will increase,which may lead to load power loss during abnormal grid conditions.

# 11 Decommissioning the WIT Inverter

Handle the WIT Inverter that will not be operated in the future properly.

1> Disconnect the external AC circuit breaker and prevent accidental reconnection due to improper operation.
2> Set the DC switches to the OFF position.
3> Disconnect the battery side switch
4> Disconnect the upstream battery circuit breaker..
5> Wait at least 5 minutes before performing operations on it..
6> Disconnect the AC output power cables.
7> Disconnect the DC input power cables.
8> Remove the inverter from the bracket.
9> Dispose of the inverter according to local disposal rules.

# Warranty 12

Growatt guarantees maintenance and replacement of the defective product under warranty.

## 12.1 Conditions

1. Growatt will ask users to provide product information by filling a form before making warranty repairs, including the date of purchase and installation, the erial number of the WIT Inverter, fault description and other information.
2. The defected product shall be returned to Growatt for recycling and disposal.

## 12.2 Disclaimer

Growatt shall not be liable for any consequences of the following circumstances:

1. Unauthorized removal of the product, such as removing the tamper-proof label and the upper cover of the WIT Inverter.
2. Damage caused during transportation.
3. Improper operations during installation and commissioning.
4. Failure to observe the operation instructions regarding the installation, operation and storage of the WIT Inverter.
5. Unauthorized modifications or improper maintenance on the WIT Inverter.
6. Improper use and operation.
7. Damage caused by storage conditions that do not meet the requirements specified in this manual.
8. Failure to follow the safety precautions and applicable laws and regulations due to customer's negligence.
9. Damage due to force majeure, such as lightning, floods, storms, fire.
10. Power off the PCS before upgrading the firmware; otherwise it will shut down automatically during the upgrade process and supply no power to the loads.

In the event of a product malfunction or failure caused by the circumstance mentioned above, Growatt can provide paid maintenance services after conducting a fault diagnosis if required.

# 13 Contact Us

If you have technical problems with our products, please contact Growatt for technical support. To provide you with the necessary assistance, please have the following information ready:

1. Model number of the WIT Inverter
2. Serial number of the WIT Inverte
3. Error code of the WIT Inverter
4. Information indicated on the LED display
5. DC input voltage and AC output voltage of the WIT Inverter
6. Communication method of the WIT Inverter

**Shenzhen Growatt New Energy Co., Ltd.**

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**For local customer support, please visit https://en.growatt.com/support/contact**

Download Manual

Growatt New Energy

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