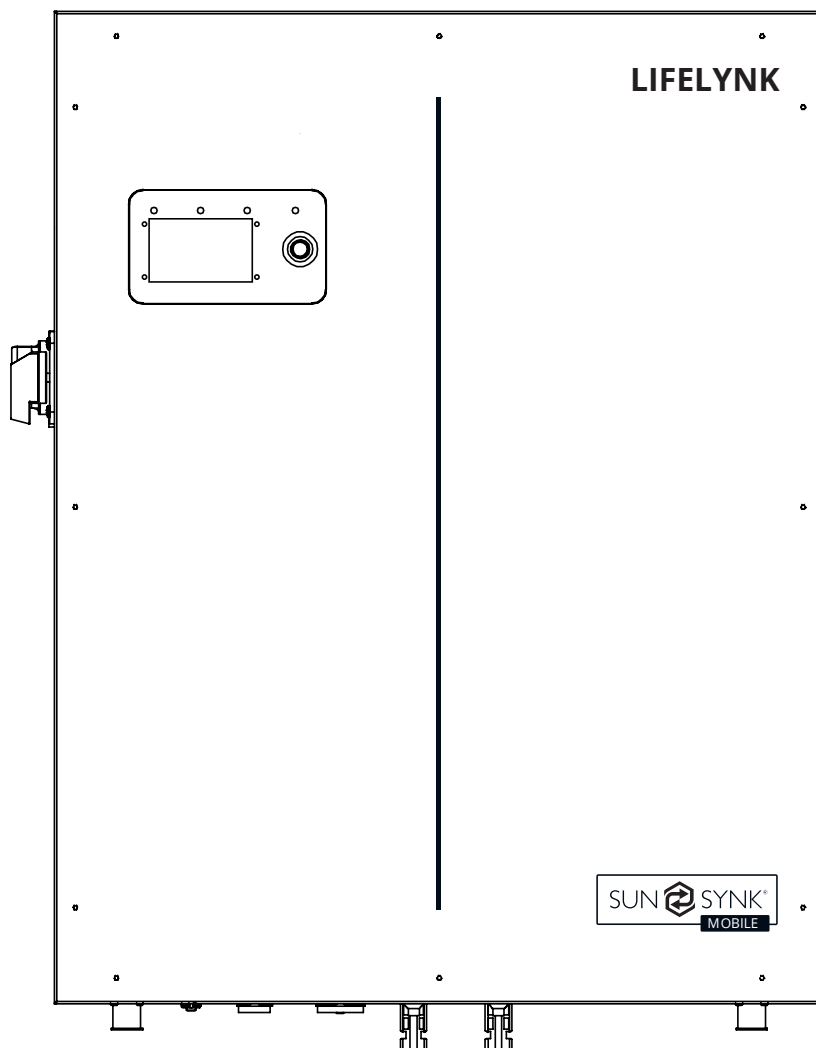




LIFELYNK X - SM3.6kWLL



USER MANUAL UK/EU

www.sunsynkmobile.com / sales@sunsynkmobile.com



INDEX

SAFETY	3	BATTERY COMPATIBILITY	23
General Safety Information	3		
Safety Instructions	3	OPERATION	24
Symbols in the Manual	4	System Flow	24
Symbols in the Product	4	Switching On / Off	25
Product Disposal	6	Home Screen	25
		Home Settings	26
PRODUCT INTRODUCTION	6	Basic Settings	26
		Language Settings	27
BOX CONTENTS	7	Grid Mode Settings	28
		Work Mode Settings	29
TECHNICAL SPECIFICATION	7	System Logger	30
		Advance Settings	31
INSTALLATION	10	Grid Settings	32
Selecting the Mounting Area	10	Battery Settings	32
Mounting the Inverter	11	System Settings	33
Turning on the Batteries	12	Export Control	34
Flow Diagram	13	Export Settings	34
Connecting to the Mains / Grid	13	Charge from AC	37
Wiring the PV Panels	13	Earth Neutral Bond	37
CT Coil and Load Power Settings	14	Night Power Saving	37
Parallel Operation	16	Setting Details	38
External Battery and Parallel Connections	17	Fault Codes	41
Load Connection	19	COMMISSIONING	43
Grid Connection	19	Startup / Shutdown Procedure	43
Solar Connection	20	Information for Commissioning the Inverter	44
Auxiliary Equipment Work Logic	21	GFDI Fault	45
Self-Heated Battery	21		
Smoke Alarm	21	MAINTENANCE	45
LCD DISPLAY SCREEN	22	APPENDIX A	45
FACTORY SETTINGS	23		

General Safety Information

- This device should only be used in accordance with the instructions within this manual and in compliance with local, regional and national laws and regulations. Only allow this device to be installed, operated, maintained or repaired by other person(s) who have also read and understood this manual. Ensure the manual is included with this device should it be passed to a third party.
- **DO NOT** allow minors, untrained personnel, or person(s) suffering from a physical or mental impairment that would affect their ability to follow this manual, install, maintain or repair this device.
- Any untrained personnel who might get near this device while it is in operation **MUST** be informed that it is dangerous and instructed carefully on how to avoid injury.

Safety Instructions



WARNING

HIGH LIFE RISK DUE TO FIRE OR ELECTROCUTION.

The Lifelynk X can only be installed by a qualified licensed electrical contractor. This is not a DIY product.

Ensure to follow the safety warnings listed below:

- Be sure to read this manual thoroughly before installation.
- Do not attempt to install the inverter by yourself. Installation work must be carried out in compliance with national wiring standards and by suitably qualified personnel only.
- Do not turn on the power until all installation work is complete.
- Do not disassemble the inverter. If you need to repair or maintenance, contact a professional service centre.
- Always use an individual power supply line protected by a circuit breaker and operating on all wires with a distance between contacts of at least 3mm for this unit.
- The unit must be correctly grounded and the supply line must be equipped with a suitable breaker and RCD to protect people.
- Disconnect all wires before performing any maintenance or cleaning to reduce the risk of electric shock.
- The unit is not explosion-proof, so it should not be installed in an explosive atmosphere.
- Never touch electrical components immediately after the power supply has been turned off since the system can still have residual energy, so electric shock may occur. Therefore, after turning off the power, always wait 5 minutes before touching electrical components.
- This unit contains no user-serviceable parts. Always consult an authorised contractor for repairs.

Symbols in the Manual



This symbol indicates information that if ignored, could result in personal injury, physical damage or even death due to incorrect handling.



If this label is situated next to the MC4 connections it indicates that the voltage must be equal across both sets of MC4 connections.

If this label is situated next to the positive and negative battery connections it indicates that for paralleling, only Sunsynk batteries are recommended.

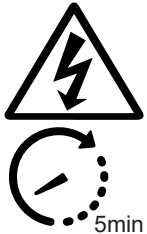
Symbols in the Product



Risk of burn.



Keep the equipment well-ventilated.



Risk of electric shock.
DO NOT touch the terminal or remove the shell within 5 minutes after disconnecting all power.



The UKCA marking is used for products placed on the market in Great Britain (England, Scotland and Wales). The UKCA marking applies to most products for which the CE marking could be used.



This product's batteries contain an explosive, self-reactive material that could blow up when heated.



Do not disassemble or alter the battery in any way. Do not strike or puncture the battery.



The Battery is heavy and can cause injury if not handled safely.



ONLY qualified personnel should install or perform maintenance work on the units.



Be careful when touching the inverter! It is an electrical product with risk of electric shock and heating.



Warranty Void if Seal is Broken.



Do not place near open fire or incinerate. Do not use near heaters or hot temperature sources.



Keep the product out of reach of children!



Do not stand on.



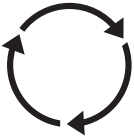
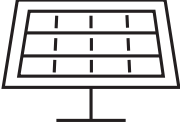
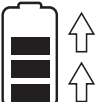
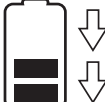
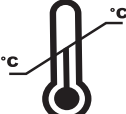
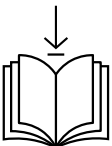
Avoid unsuitable shoes for installing and operating the inverter.



Do not step or put any objects onto the battery.

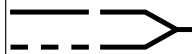


Do not drop, deform, or impact the battery.

	Single Phase.		Three Phase.
	Protective Conductor Terminal or Earth Ground Terminal.		Rechargeable.
	Do not submerge the battery in water or expose it to moisture or liquid.		Keep out of reach of children, animals, and insects.
	Do not expose the product to sunlight.		Inverter DC to AC.
	Li-ion Battery.		Net Weight in Kilograms.
	BATTERY INPUT Battery Discharge Voltage, Battery Discharge Current, Input Voltage Type, Battery Discharge Power.		PV INPUT PV Input Voltage, Number of MPPT's, MPPT Input Current & Max PV ISC.
	Direct Current.		Indicates that this product is recyclable.
	AC OUTPUT Output Voltage, Input Voltage Type, Ac Output Rated Current, Max AC Current, Output Frequency, Max AC ISC, Power Factor & AC Output Rated Power.		CONTINUOUS OUTPUT CURRENT Maximum Continuous Output Current, Output Frequency and Voltage, & AUX (programmable AC output on battery SOC).
	Charging.		Discharging.
	Follow the indicated temperatures.		TEMPERATURE Ambient, Min & Max.
	MANUAL DOWNLOAD Download the latest version of the instruction manual by scanning the QR code.		WARRANTY REGISTRATION Scan the QR code to access our website and sign up for the manufacturer's warranty.
	Do not dispose the device, accessories, and packaging with regular waste. Follow local ordinances or contact the manufacturer for disposal guidance.		Refer to the operating instructions. Contact the supplier within 24 hours if there is anything wrong. In case of leakage contact with eyes or skin, immediately clean with water and seek help from a doctor.



CE mark is attached to the solar inverter to verify that the unit follows the provisions of the European Low Voltage and EMC Directives.



Max. PV input current.



Smoke Detector.



Smart Meter.

Product Disposal

DO NOT dispose of this product with domestic waste!

Electrical devices should be disposed of in accordance with regional directives on electronic and / or electronic-waste disposal. In case of further questions, please consult your supplier. In some cases, the supplier can take care of disposal.

PRODUCT INTRODUCTION

The Lifelynk X is a highly efficient power management tool that allows the user to hit those 'parity' targets by managing power-flow from multiple sources such as solar, mains power (grid) and generators, and then effectively storing and releasing power as and when utilities require.

INTERACTIVE

- Easy and simple to understand LCD display.
- Supporting Wi-Fi or GSM monitoring.
- Built-in MPPT trackers.
- Smart settable 3-stage MPPT charging for optimised battery performance.

COMPATIBLE

- Compatible with main electrical grid voltages.
- 230V single-phase, pure sine wave inverter.

CONFIGURABLE

- Fully programmable controller.
- Programmable supply priority for battery or grid.
- Programmable multiple operation modes: on-grid / off-grid & UPS.
- Configurable battery charging - current / voltage based on the application.

SECURE

- Overload / over-temperature / short-circuit protection.
- Smart battery charger design for optimized battery protection.
- Limiting function installed to prevent excess power overflow to grid.

APPLICATIONS

- Power shedding (home / office / factory).
- UPS (Uninterrupted Power Supply).
- Remote locations with solar.
- Building sites.
- Telecommunication.

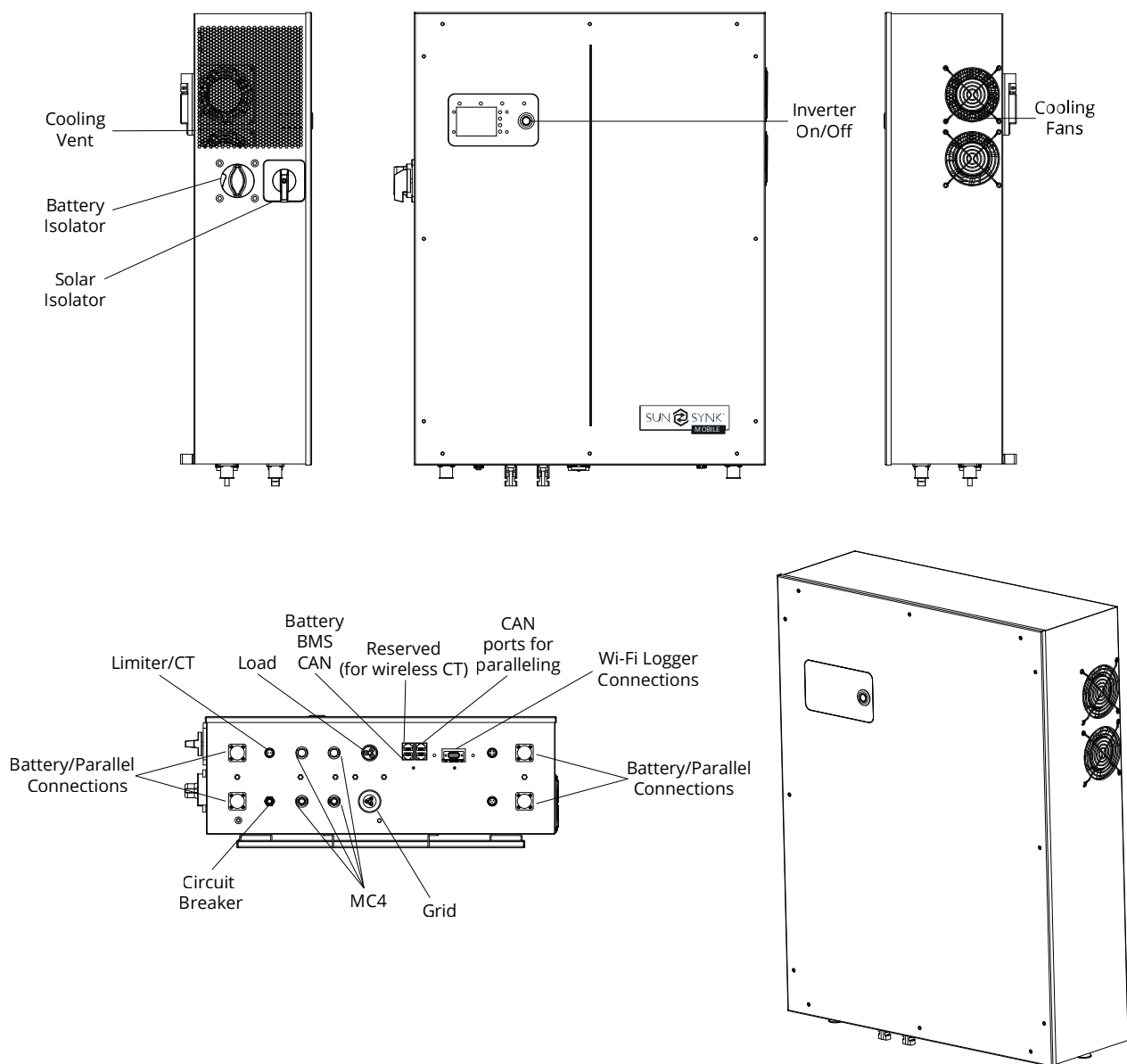
BOX CONTENTS

This box contains:

- Lifelynk X (main unit)
- Screw pack
- CT Coil (2 pin AERO - female connector) (3m cable)
- 2 x MC4 connectors
- Wall mounting bracket
- Data logger (Sunsynk Wi-Fi)
- 1x3 pin AC Load connector (female)
- 1x3 pin AC Grid connector (male)

TECHNICAL SPECIFICATION

- Pure sine wave inverter with a maximum input power of 4.5kW.
- High nominal output power of 3.6 kW that can run several appliances.
- With batteries, the power capacity is 3840Wh.
- MPPT charge controller feature.
- Bi-directional inverter that can rapidly charge its internal batteries in just one hour.



Model	Lifelynk X
Battery Input Parameters	
Supporter Battery Type	LiFePO ₄
Nominal Battery Voltage (V)	51.2V
Battery Input Voltage Range (V)	43.2~57.6V
Max. Charge Voltage (V)	60 (Configurable)
Max. Charge Current (A)	60 (Configurable)
Max. Discharge Current (A)	80 (Configurable)
Battery Capacity (Wh)	3840Wh
PV String Input Parameters	
Max. DC Input Power (W)	45000W
Max. DC Input Voltage (V)	500V
MPPT Voltage Range (V)	120~450V
Start-Up Voltage (V)	150V
Max. Input Current (A)	12A (total current of the two MC4 sets combined)
AC Output Parameters (Back-Up) (Feed to Essential Load)	
Max. Output Power	3600W
Max. Output Apparent Power	3600VA
Peak Output Apparent Power	7200VA
Max. Output Current	16A
Nominal Output Voltage	230Vac
Nominal Output Frequency	50Hz
Max. Bypass Current	40A
Shift Time (Bypass and Inverter)	10ms
Output THD (Resistor Load)	<3%
AC Input Parameter (On-Grid)	
Max. Input Power	3600W
Max. Output Power (Feed to Home Load)	3600W
Max. Apparent Input Power	3600VA
Max. Apparent Output Power	3600VA
Nominal Input / Output Voltage	230Vac
Nominal Input / Output Frequency	50Hz
Max. Bypass Current	40A
Shift Time (Bypass and Inverter)	10ms
Dimensions	
Size (H x L x W)	701 x 544 x 182 mm
Net Weight	51.7kg

Efficiency	
Max. Efficiency	97.6%
Max. Battery to Load Efficiency	94.0%
Europe Efficiency	97.0%
MPPT Efficiency	99.9%
Protection	
Integrated	Battery Over-Charge Protection, Battery Low-Voltage Protection, Over-Temperature Protection, Output Short-Circuit Protection, Output Over-Voltage Protection, Output Overload Protection
Integrated (Active Frequency Shift)	Inverter Method of Active Anti-Islanding
Degree of Protection	IP20
Protection Class	Class I
Smoke Detector Port	Yes (Model dependent)
Self-Heated Battery Work Logic	Yes (Model dependent)
Operating Temperature Ranges	
Inverter	-20°C ~ +50°C (>35°C Derating)
Battery Charging	0°C ~ +50°C
Battery Discharging	-20°C ~ +50°C
General Data	
Smart Meter Port	Yes (Model dependent)
Cooling Concept	Fan
Country of Manufacture/Assembly	Made in China
Compliances	

This Grid support interactive inverter complies with IEC/EN 62109-1, IEC/EN 62019-2, IEC/EN 61000-6-1/2/3/4, VDE-0126-1-1 (excl. XL), NRS 097-2-1, G98 (excl. XL), G99 (XL only), G100, EN 50549-1, IEC 62619, UN38.3



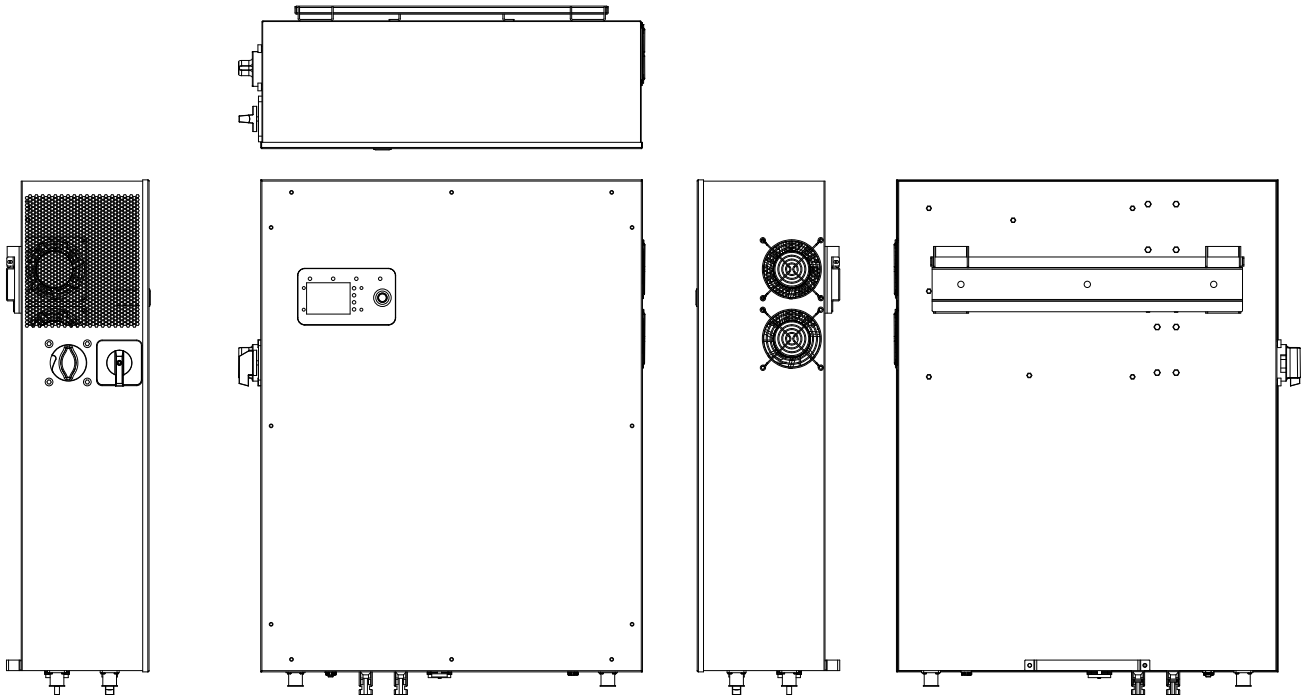
NOTE:

Safe Transport and Handling of Inverter:

When transporting the equipment, use its original packaging and keep it as a complete unit. This product is classified under hazard class UN3480, class 9, falling into packaging group PI965 Section I for transport. Please use Class 9 Miscellaneous Dangerous Goods and UN Identification labels. Refer to relevant transportation documents for further guidance.

INSTALLATION

Selecting the Mounting Area



DO NOT install in the following areas:

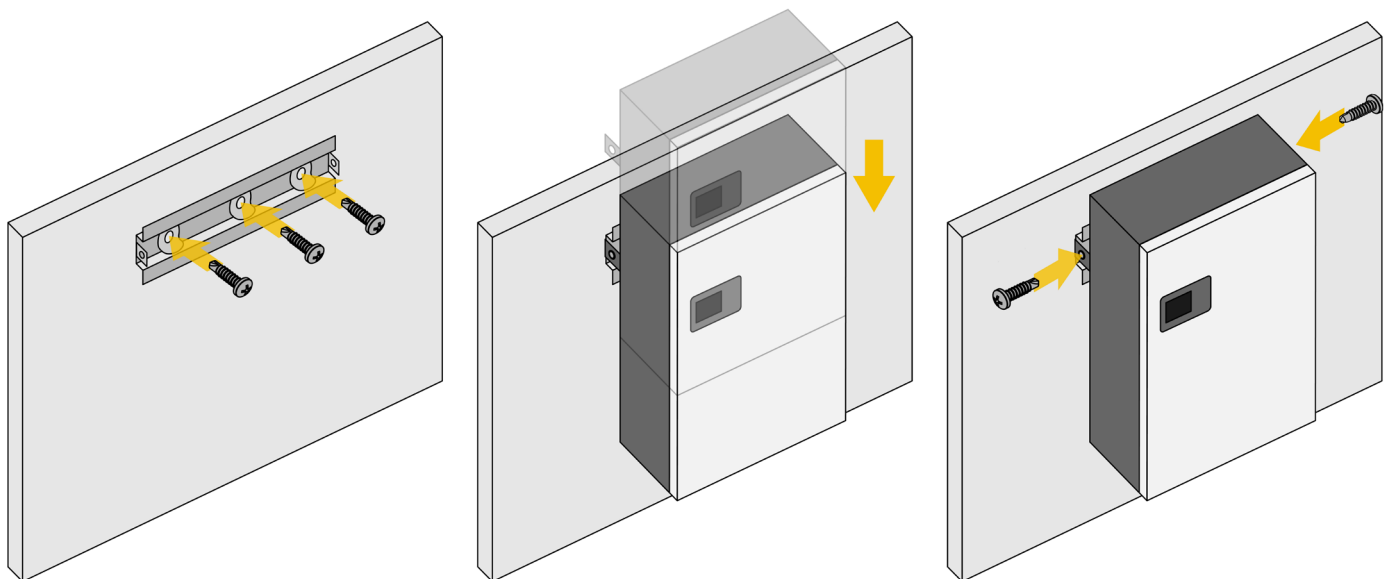
- Areas with high salt content, such as the marine environment. It will deteriorate the metal parts and possibly lead to water / dampness penetrating the unit.
- Areas filled with mineral oil or containing splashed oil or steam such as in kitchens. This will deteriorate plastic parts of the unit, causing those parts to fail or allow water /damp to penetrate the unit.
- Areas that generate substances that adversely affect the equipment, such as sulphuric gas, chlorine gas, acid, or alkali. These can cause the copper pipes and brazed joints to corrode and fail to conduct electricity reliably.
- Areas that can cause combustible gas to leak, which contains suspended carbon-fibre, flammable dust or volatile inflammability such as paint thinner or gasoline.
- Areas where there may be gas leaks and where gas may settle around the unit, as this is a fire risk.
- Areas where animals may urinate on the unit or ammonia may be generated.
- High altitude areas (over 4000 metres above sea level).
- Environments where precipitation or humidity are above 95%.
- Areas where the air circulation is too low.

ALSO CONSIDER:

- Installing the indoor unit, outdoor unit, power supply cable, transmission cable and remote control cable at least 1 metre away from any television or radio receiver. This will prevent TV reception interference or radio noise. This will also prevent radio signal interference from external units that might interfere with the Wi-Fi or GSM monitoring.
- If children may approach the unit, take preventive measures so that they cannot reach and touch the unit.
- Install the indoor unit on the wall where the height from the floor is higher than 1600mm.
- For proper heat dissipation, allow a clearance of approximately 500mm to the side, 500mm above and below the unit and 1000mm to the front of the unit.

Mounting the Inverter

- Select a location that provides adequate support for the weight of the inverter.
- Install this inverter so that the LCD screen is eye-level for easy operation.
- An appropriate ambient temperature lies between $-20 \sim 50^{\circ}\text{C}$ for optimal operation. Battery charging temperature range lies between $0^{\circ}\text{C} \sim 50^{\circ}\text{C}$.
- Ensure other objects and surfaces are outside of the recommended spaces (500mm each side / above and below / front) to guarantee heat dissipation and easy access to the wiring / cabling.



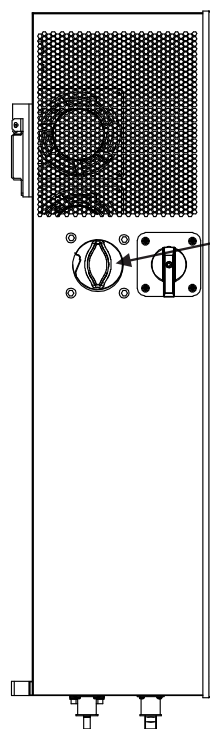


CAUTION

Risk of Injury (Heavy Object)

Remember that this inverter is heavy, so users must be careful in handling the unit during installation especially when mounting or removing from a wall.

Turning on the Batteries



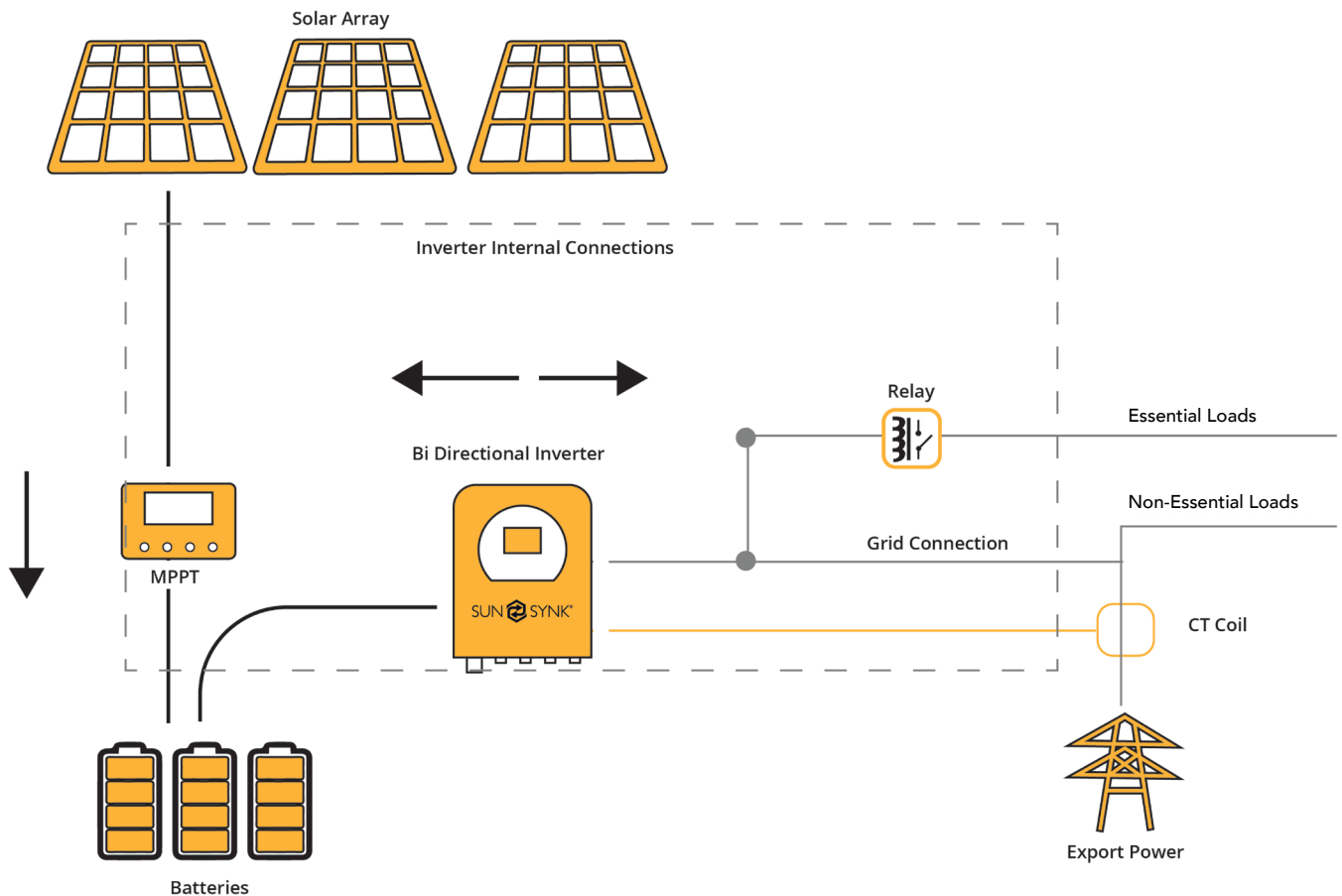
Turn the battery isolation switch
to turn on the batteries.



CAUTION

Setting a power limit higher than maximum will damage the battery fuse.

Flow Diagram



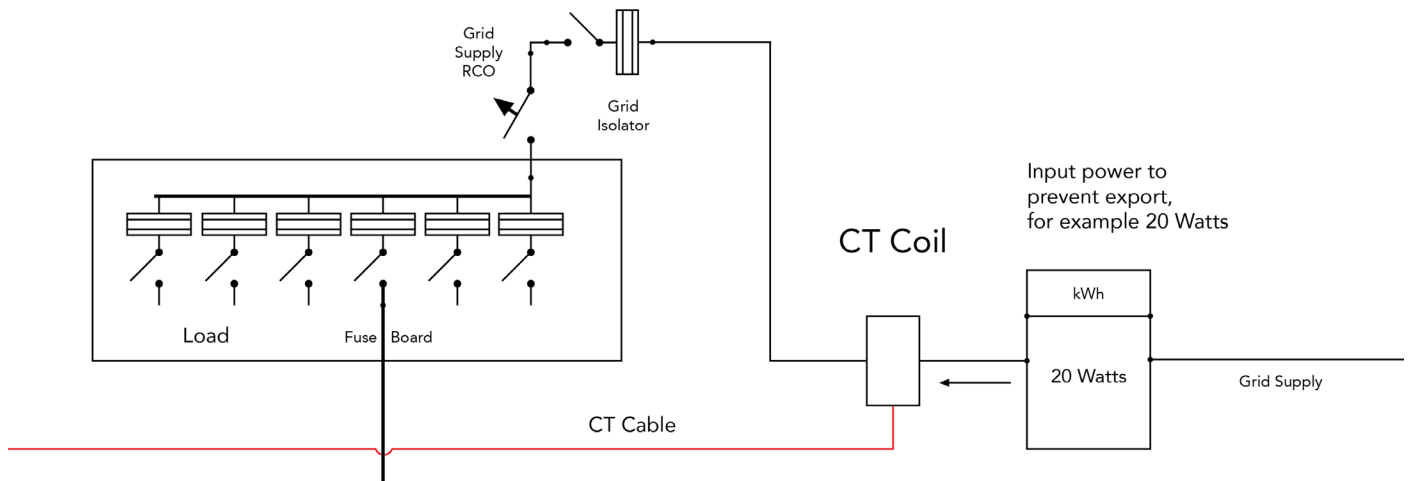
Connecting to the Mains / Grid

1. Connect the Lifelynk X Hybrid Inverter to the electrical grid via the *grid ports*, using a suitable RCD and a 20A fuse on the consumer board.
2. Now, using a 3mm cable, connect only the essential loads to the *load ports* (output) to a secondary consumer board, considering the maximum limit of 3.6 kW.
3. Ensure the main consumer unit and the secondary consumer unit are correctly grounded to the Lifelynk X.

Wiring the PV Panels

- The Lifelynk X Hybrid Inverter has an MPPT controller with a maximum input current of 16A.
- Please do not connect two PV sets with different voltages to the MC4 connectors. This can damage the PV set, causing the system to malfunction.
- Before connecting to PV modules, install a separate DC circuit breaker between the inverter and PV array.
- To avoid any malfunction, **DO NOT** connect any PV modules with possible current leakage to the inverter. For example, grounded PV modules will cause current leakage to the inverter.
- Also, the open-circuit voltage (Voc) of the PV modules does not exceed the maximum input voltage of the inverter. Also, the Voc of the PV array should be higher than the minimum starting voltage of the inverter.
- Connect the PV panels into the MC4 connectors.

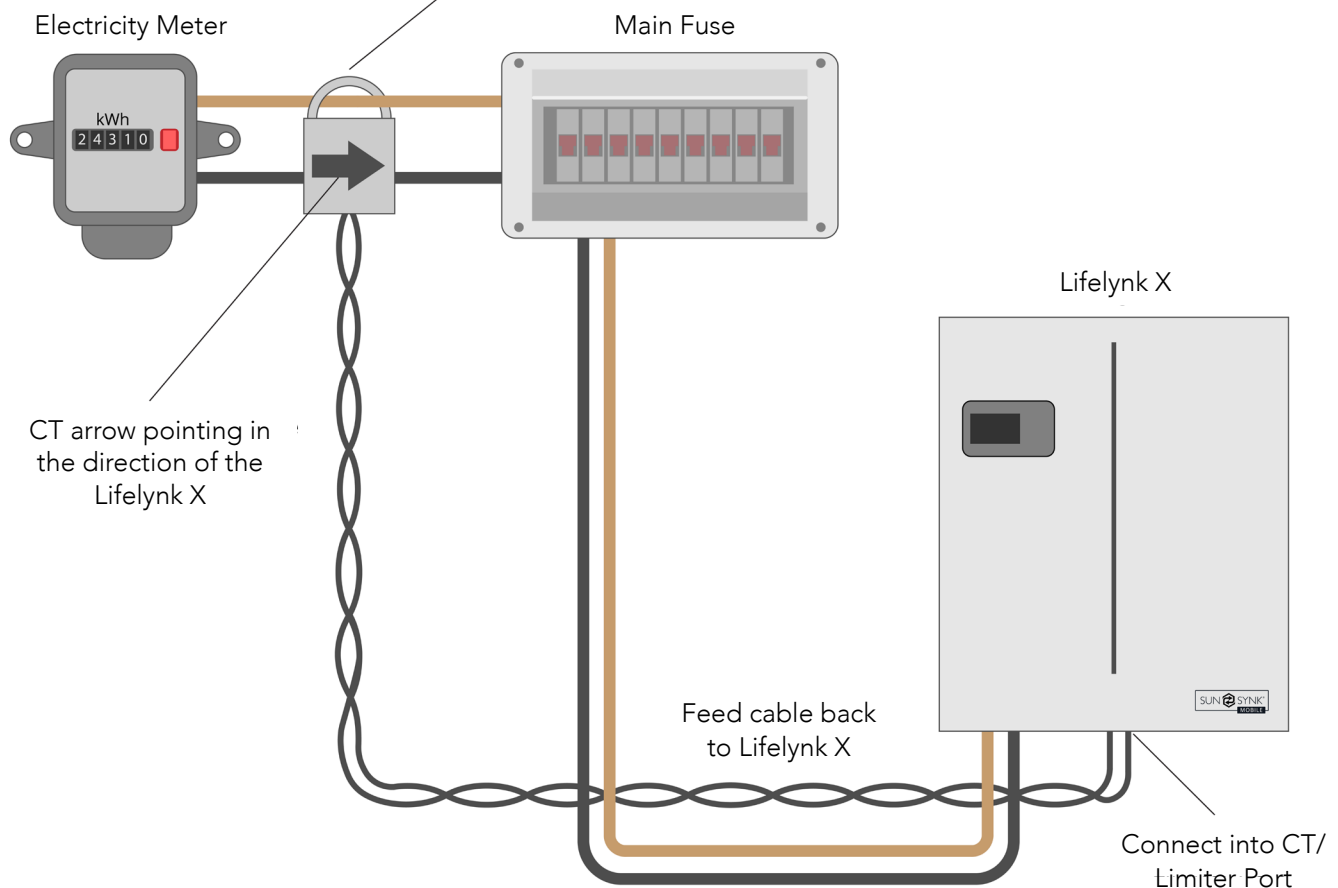
CT Coil and Load Power Settings



The CT coil is one of the most important parts of the Lifelynk X. This device reduces the power of the inverter to prevent feeding power to the grid. This is also known as zero export.

- Fit the coil (sensor) around the live cable on the main fuse feeding the building and run the cable back to the inverter. This cable can be extended up to an extra 10m using a similar cable.
- Connect the other end of the CT coil into the inverter terminals marked as *CT coil*.

Fit around positive cable feeding the building BETWEEN the meter and main fuse.



You can access the *CT Coil Screen* directly from the *Home Screen* by pressing the Home/Back button:

SUN  SYNK	
CT Power 0W	Load Power 0W
Work Mode: Standalone Input Trickle Feed: 30W Export Control: Zero Export Earth Neutral Bond: Enable Night Power Saving: Enable	

You can access the Internal Battery Pack page by pressing the Home/Back button again:

SUN  SYNK	
Internal Battery Pack	
Capacity: 75Ah	SOC: 64%
Voltage: 53.2V	Current: 32A
Charge Voltage Limit: 57.6V	
Discharge Voltage Limit: 45.0V	
Charge Current Limit: 37A	
Discharge Current Limit: 75A	
Temp: 34.8°C	Alarm: 0x0000

You can access the External Battery Pack page by pressing the Home/Back button again:

SN: XXXXXXXXXXXX	
SUN  SYNK	
External Battery Pack	
Capacity: 75Ah	SOC: 65%
Voltage: 53.4V	Current: 30A
Charge Voltage Limit: 57.6V	
Discharge Voltage Limit: 45.0V	
Charge Current Limit: 37A	
Discharge Current Limit: 75A	
Temp: 31.2°C	Alarm: 0x0000

Parallel Operation

In order to connect Lifelynk inverters to operate in parallel, you need to set up the work mode configuration for each the inverter. Basically, you have to set which inverter will be the master and which will be the slaves, and then make the connections described in section External Battery and Parallel Connections.

Basic Settings	
Set Time	15:16
Set Date	19-05-2023
Backlight	On
Work Mode	Master
SOC/Voltage	Voltage
Factory Reset	No

Basic Settings	
Set Time	15:16
Set Date	19-05-2023
Backlight	On
Work Mode	Slave 02
SOC/Voltage	Voltage
Factory Reset	No



WARNING

To ensure the proper functioning of the parallel operation, it is important first to establish the work mode for both the Master and Slave inverters and then make the necessary wiring connections.

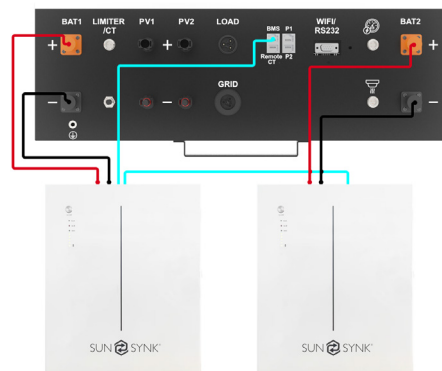
If you make the connection prior to changing the work mode, an F15 error will be displayed on the Fault Codes page. In the event of this error, please maintain the connection and proceed to the settings to modify the work mode as presented above, and wait approximately 3-4 minutes. After that, the device should return to its normal working condition, with the error cleared.

External Battery and Parallel Connections

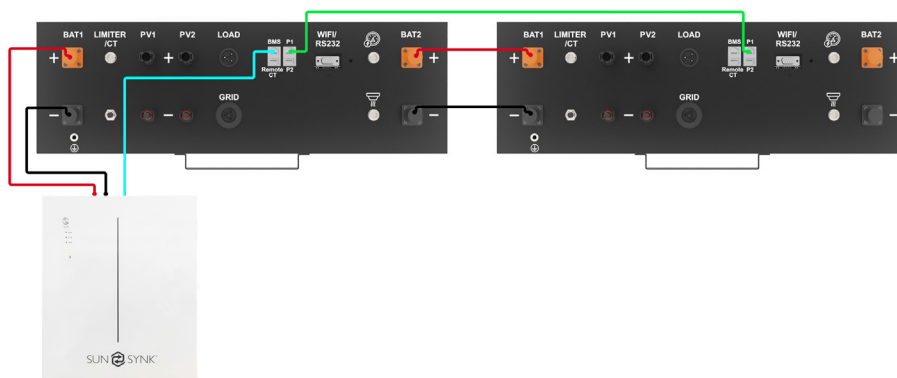
Inverter Unit: 1 External Battery Number: 1



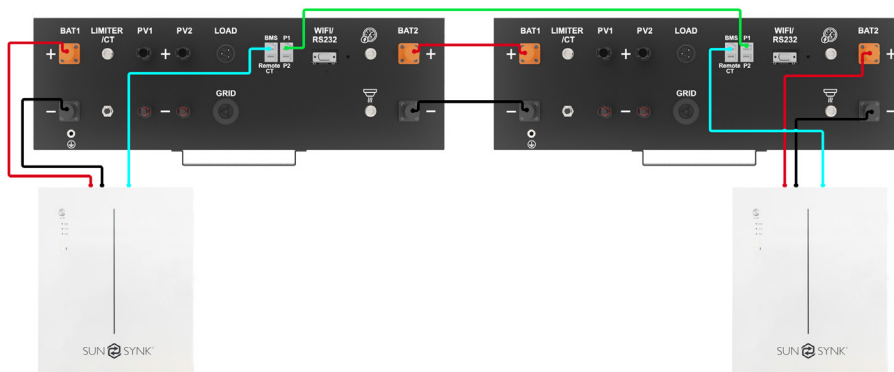
Inverter Unit: 1 External Battery Number: 2



Inverter Unit: 2 External Battery Number: 1



Inverter Unit: 2 External Battery Number: 2



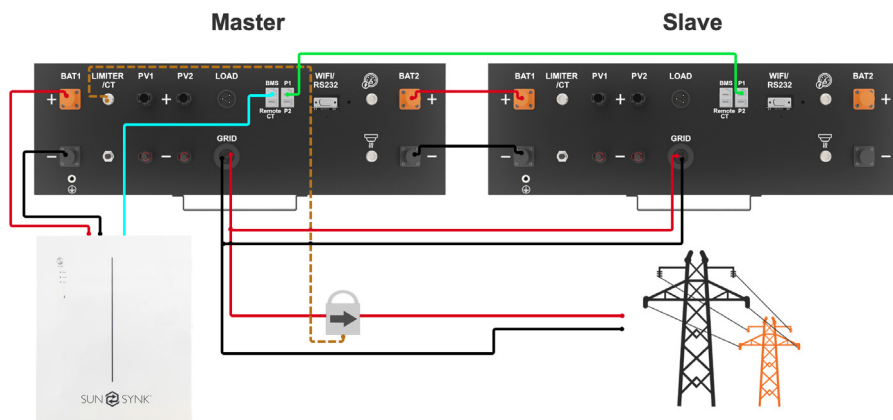
Inverter Unit: 3 External Battery Number: 1



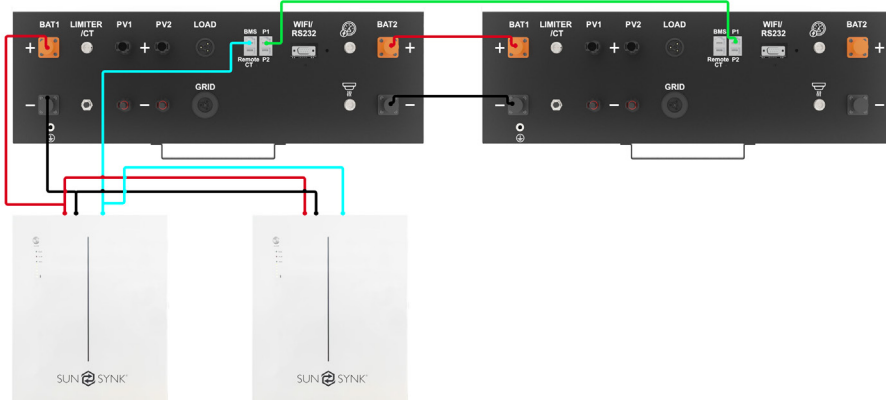
Inverter Unit: 3 External Battery Number: 2



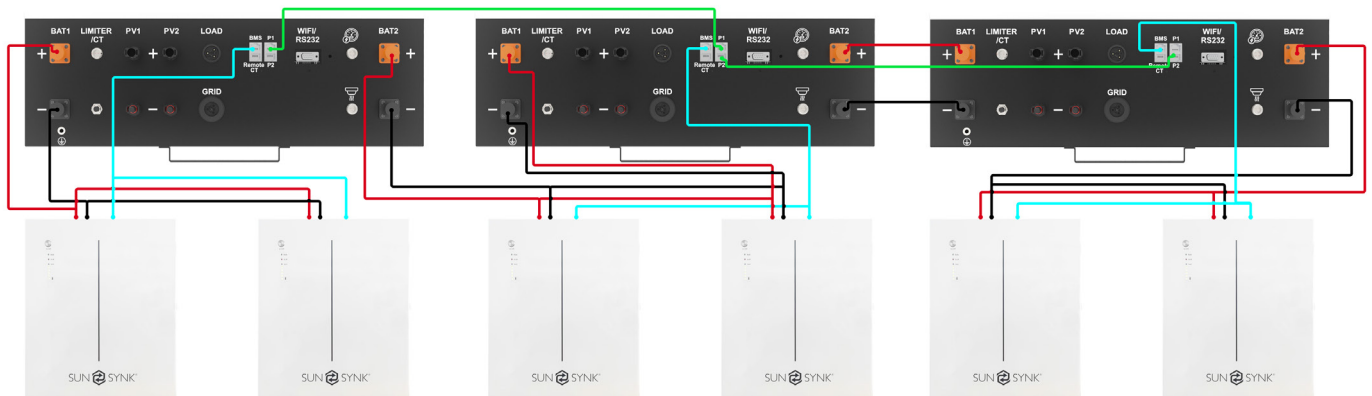
Inverter Unit: 2 External Battery Number: 1
(Shows CT Coil Connection + Master&Slave)



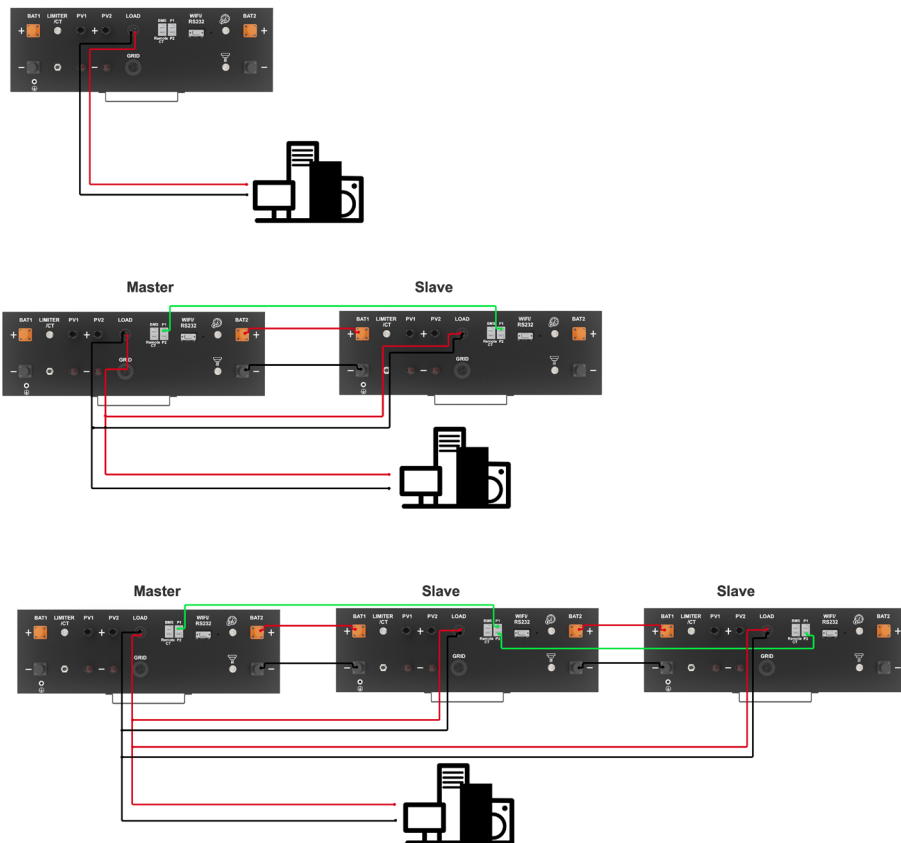
Inverter Unit: 2 External Battery Number: 2
(Shows Batteries connected in parallel)



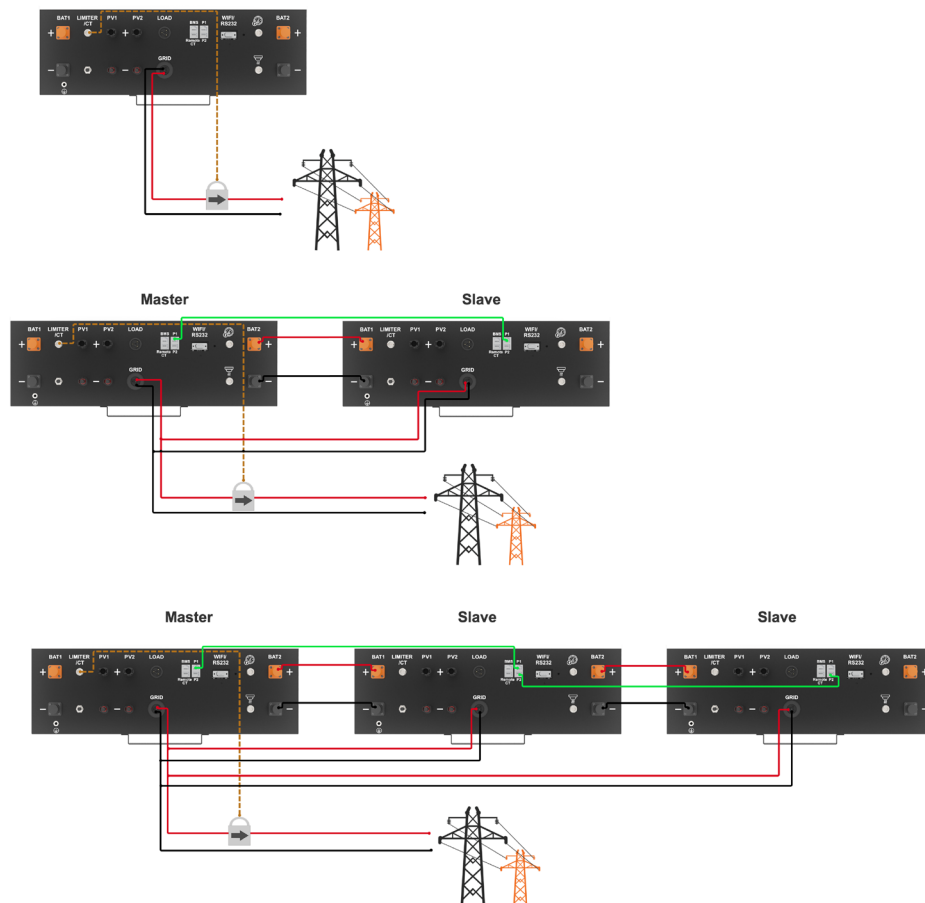
Inverter Unit: 3 External Battery Number: 6
(Show External Batteries can be installed into each inverter)



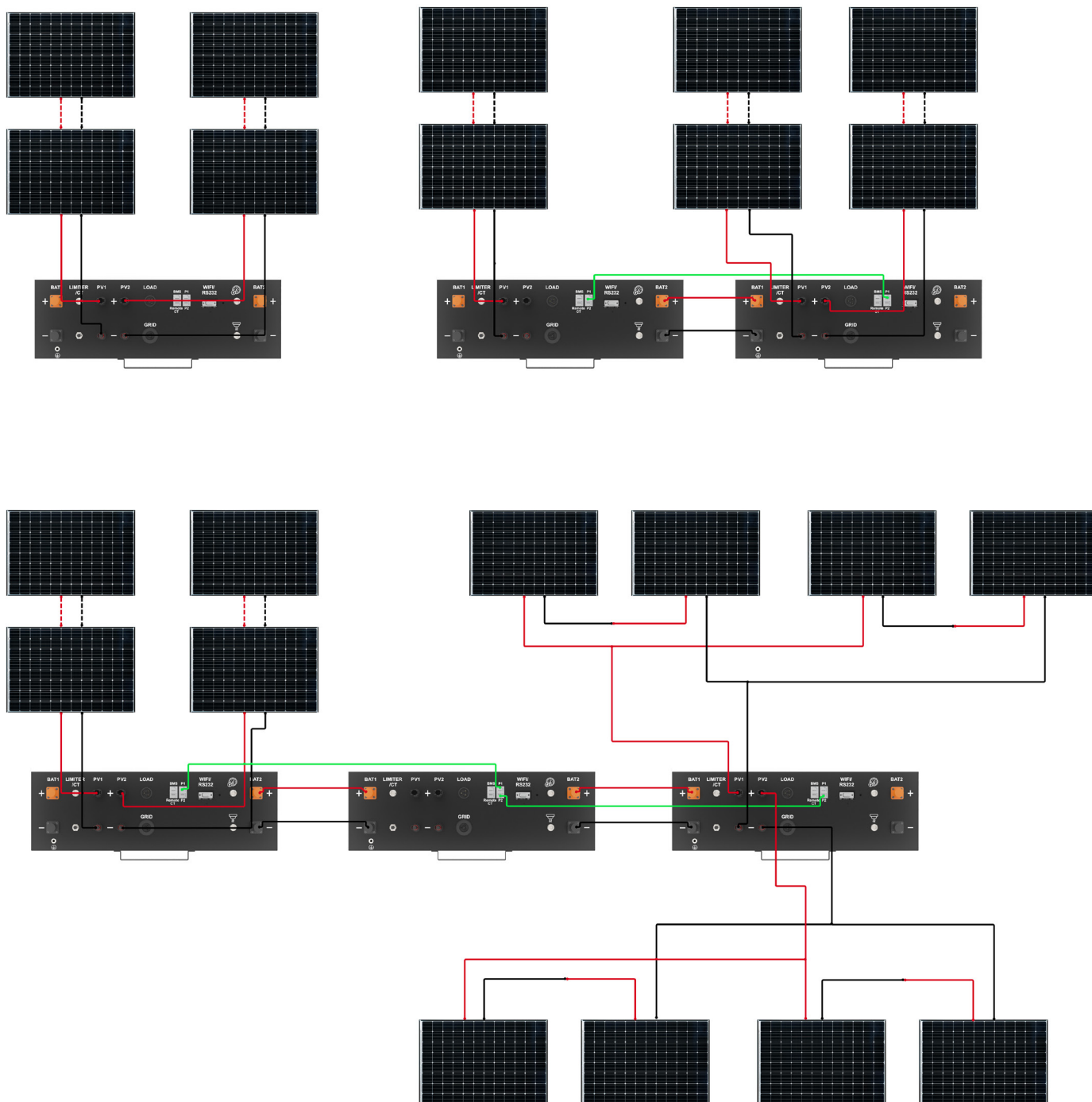
Load Connection



Grid Connection



Solar Connection



Auxiliary Equipment Work Logic

Self-Heated Battery

Low-Temperature Protection

The internal Battery Management System (BMS) has low-temperature protection set at 0 degrees Celsius. If the internal battery temperature drops below 0 degrees Celsius, the charging MOSFET will automatically shut down to prevent damage.

Self-Heated Battery Functionality

1. For batteries equipped with a Self-Heated function, when the BMS detects that a charger is connected (whether for charging or discharging), it will assess the temperature and activate the heating film if necessary.
2. The heating process will continue until the internal battery temperature reaches 5 degrees Celsius. At this point, the heating film will turn off.
3. Once the internal battery's temperature reaches 5 degrees Celsius, the charging MOSFET will be reactivated, allowing the battery to resume normal charging and discharging operations.

Smoke Alarm

Wiring Logic Specification

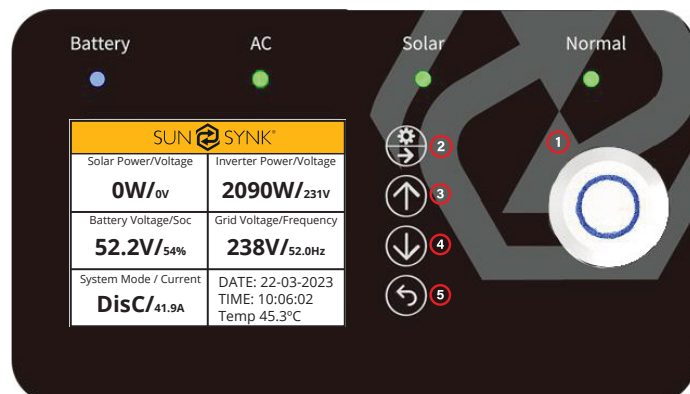
1. When the smoke alarm is connected to Lifelynk and smoke is detected, the smoke alarm will activate its buzzer.
2. The relay normally-on switch will then close, signaling the Lifelynk unit.

Inverter Logic Specification

1. The inverter continuously monitors the status of the smoke alarm.
2. If the smoke alarm is activated for 30 consecutive seconds (without interruption), the inverter will cease all operations (DC-DC, DC-AC, and PV functions will stop).
3. The inverter's LCD will display fault code F60, and the fault light will illuminate.
4. To manually confirm that the smoke alarm fault signal has been cleared, restart the inverter using the mobile app or by issuing the MODBUS 10H instruction to register 310 and writing the operation value as 0.

LCD DISPLAY SCREEN

The LCD display screen is situated on the front of the Lifelynk X, this is where you can control and operate the system.



1. **Power** - to turn the system on / off.
2. **Settings / Select** - to operate the settings menu & to select.
3. **Up** - to navigate up.
4. **Down** - to navigate down.
5. **Home / Back** - to go back to the home menu & to navigate backwards.

TYPE	INDICATION	DESCRIPTION
BATTERY	GREEN	CHARGING
	BLUE	DISCHARGING
AC	GREEN	AC CONNECTED
	OFF	AC OFF
SOLAR	GREEN	SOLAR ON
	OFF	SOLAR OFF
NORMAL	GREEN	INVERTER RUNNING
	RED	SYSTEM FAULT
	OFF	INVERTER NOT RUNNING

FACTORY SETTINGS

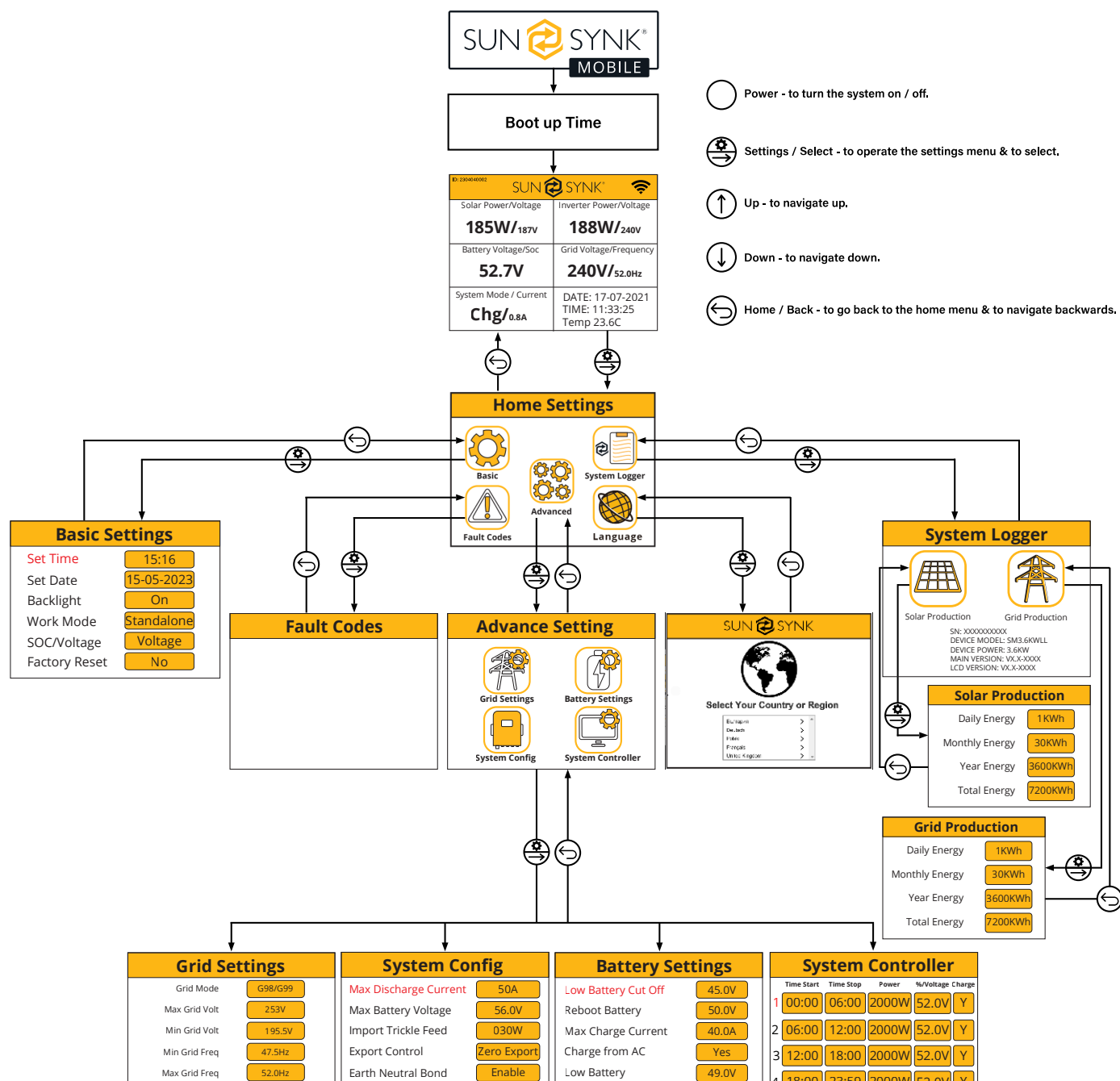
Battery Settings		Default Setting		
Low Battery Cut Off		45.0V		
Reboot Voltage		50.0V		
Maximum Charge		40A		
Charge from AC		YES		
Float Charge Voltage		56.0V		
Active		ON		
System Configuration		Default Setting		
Maximum Discharge Current		70A		
Maximum Battery Voltage		56.0V		
Import Trickle Feed		0030W		
Export Control		Zero Export		
Earth Neutral Bond		Enable		
Night Power Saving		Enable		
Grid Settings		Default Setting		
Maximum Grid Voltage		253V		
Minimum Grid Voltage		195.5V		
Maximum Grid Frequency		52.0HZ		
Minimum Grid Frequency		47.5HZ		
System Controller			Default Setting	
00:00	6:00	2000W	52.0V	Y
6:00	12:00	2000W	52.0V	Y
12:00	18:00	2000W	52.0V	Y
18:00	23:59	2000W	52.0V	Y

BATTERY COMPATIBILITY

The following batteries are compatible with all Sunsynk Mobile Lifelynk Inverters:

- SUN-BATT-5.32
- SUNSYNK-L5.1
- L051069-A

System Flow



Switching On / Off

Once the inverter has been correctly installed and the batteries are connected, press the *on / off button* (located on the front of the case) to turn on the system.

Home Screen

SUN  SYNK®	
Solar Power/Voltage 0W/0V	Inverter Power/Voltage 2090W/231V
Battery Voltage/Soc 52.2V/54%	Grid Voltage/Frequency 238V/52.0Hz
System Mode / Current DisC/41.9A	DATE: 22-03-2023 TIME: 10:06:02 Temp 45.3°C

What does this page display?

Solar MPPT Input Power

Battery Voltage

System Status

Inverter Current Power

Grid Voltage and Frequency

Date, Time and Temperature

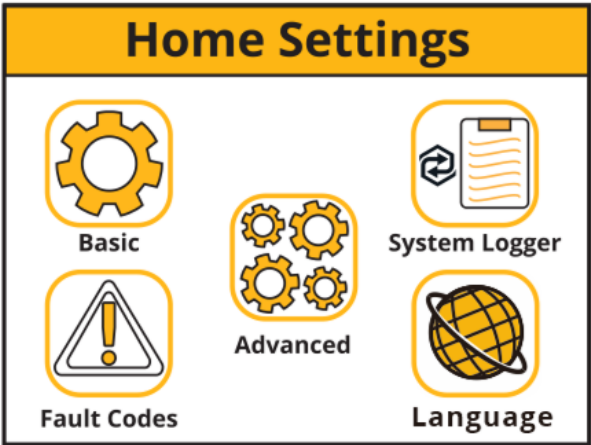
What you can do from this page

If you press the select button you can navigate to the *basic setup menu*

If Sunsynk Connect has been connected, the WI-FI icon appears

Access the CT screen by pressing the Home/Back button

Home Settings



What does this page display?

- Basic setting icon
- System logger icon
- Fault codes icon
- Advanced settings icon
- Language settings icon

What you can do from this page

You can navigate through the functions by clicking on each icon

Basic Settings

Basic Settings	
Set Time	15:16
Set Date	15-05-2023
Backlight	On
Work Mode	Standalone
SOC/Voltage	SOC
Factory Reset	No

Basic Settings	
Set Time	15:16
Set Date	15-05-2023
Backlight	On
Work Mode	Standalone
SOC/Voltage	Voltage
Factory Reset	No

What does this page display?

- Time
- Date
- Backlight on / off
- Work Mode
- SOC/Voltage
- Reset

What you can do from this page

Set the system's time

Set the system's date

Set backlight

Set the workmode

Set the system SOC/Voltage

Reset to factory default settings

After changing the settings, do not forget to click *save settings*.

Basic Settings

Save Settings?

YES**NO**

Language Settings

Change the language settings via the "Basic Settings" page by pressing the "Factory Reset" button. Then a password input page will be shown. The default password is "1234".

Basic Settings

Set Time	15:16
Set Date	15-05-2023
Backlight	On
Work Mode	Standalone
SOC/Voltage	SOC
Factory Reset	No

SUN  SYNK®

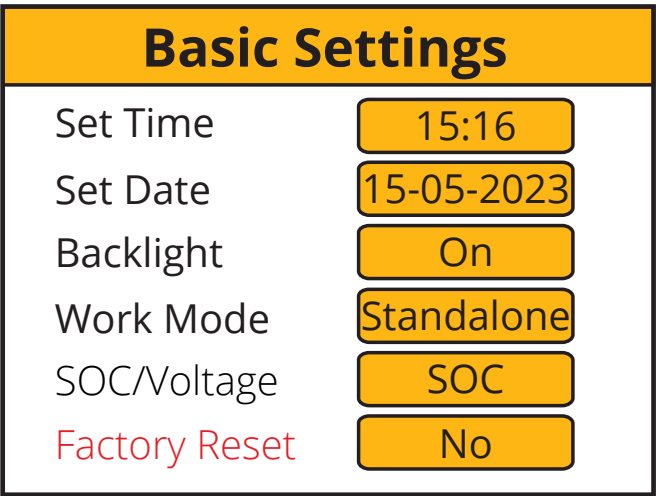
Please Input the Password

Then select the language according to your country or region by swiping right.

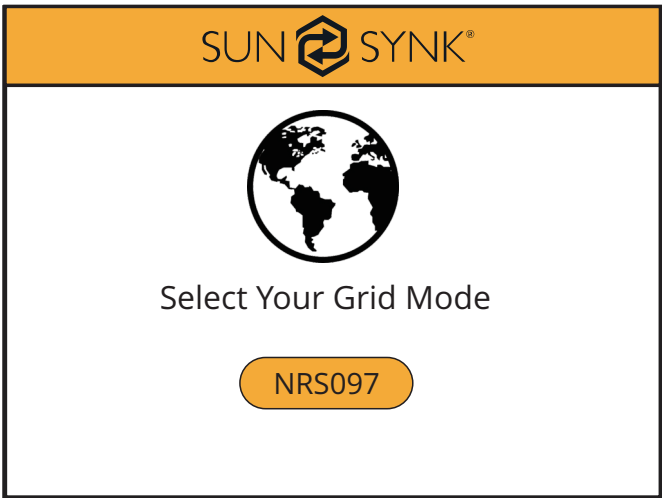
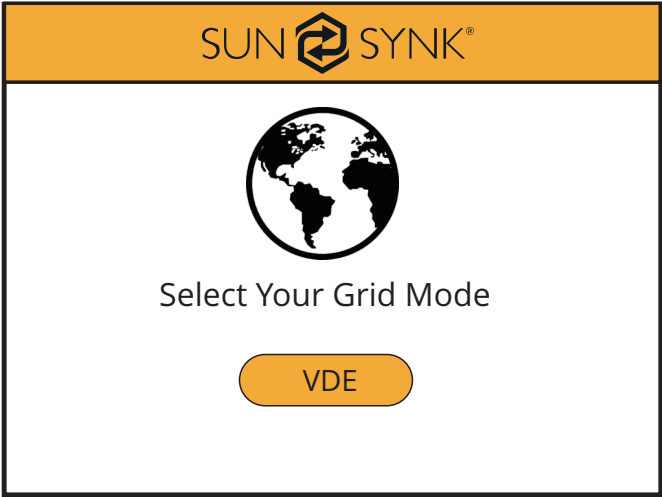
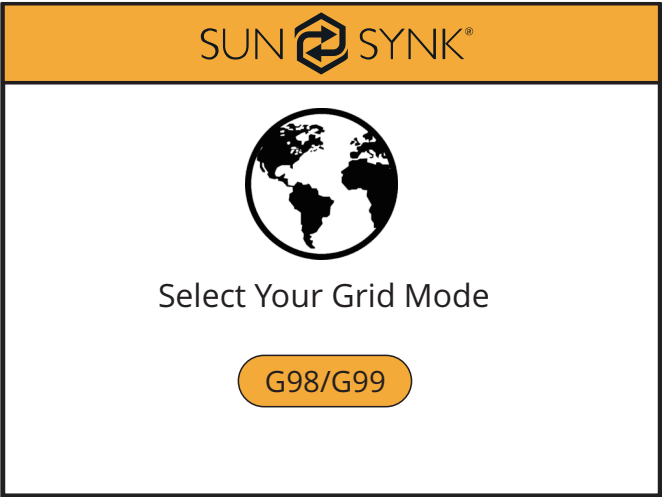


Grid Mode Settings

Change the language settings via the “Basic Settings” page by pressing the “Factory Reset” button. Then a password input page will be shown. The default password is “1234”.

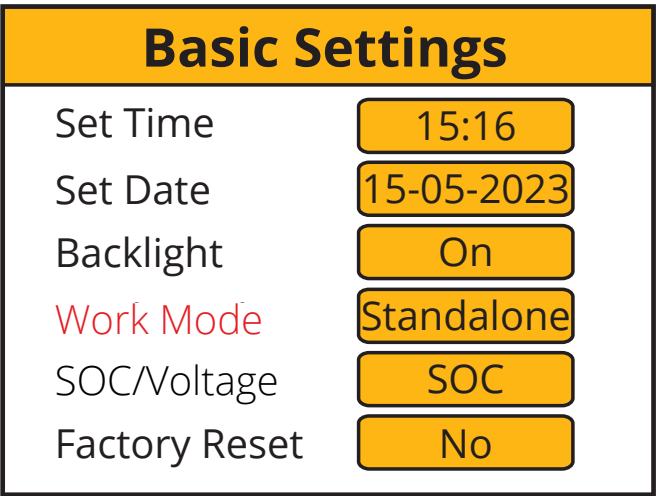


Then select the grid mode according to your region by swiping right.



Work Mode Settings

Change the work mode settings via the "Basic Settings" page by pressing the "Work Mode" button. Then a password input page will be shown. The default password is "1234".



Then, the "Work Mode Settings" page will display.

Work Mode Settings

Standalone

Single-Phase Master

Single-Phase Slave02

What does this page display?

The Work Mode selected

Single-Phase Master

Single-Phase Slave number

What you can do from this page

Change the number of Slave Inverters (maximum 15 slaves)

System Logger

System Logger





Solar Production

Grid Production

SN: XXXXXXXXXX
DEVICE MODEL: SM3.6kWLL
DEVICE POWER: 3.6KW
MAIN VERSION: VX.X-XXXX
LCD VERSION: VX.X-XXXX

Solar Production

Daily Energy1KWh

Monthly Energy30KWh

Year Energy3600KWh

Total Energy7200KWh

Grid Production

Daily Energy1KWh

Monthly Energy30KWh

Year Energy3600KWh

Total Energy7200KWh

What does this page display?

Solar production icon

Grid production icon

What you can do from this page

Daily solar energy produced

Monthly solar energy produced

Yearly solar energy produced

Total solar energy produced

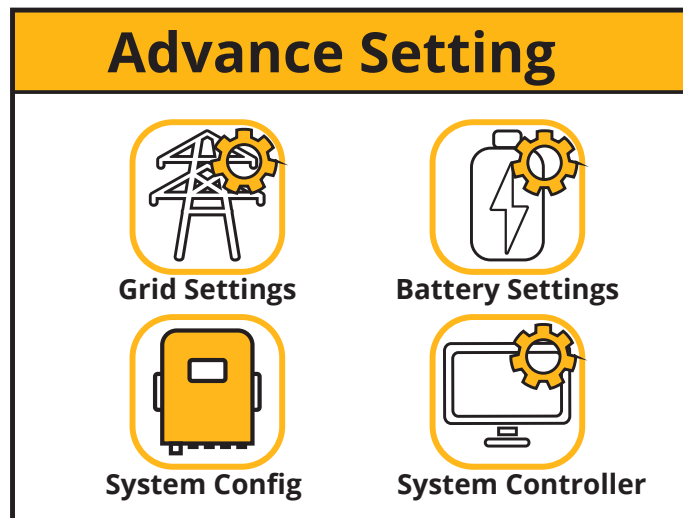
Daily grid energy used

Monthly grid energy used

Yearly grid energy used

Total grid energy produced

Advance Settings



What does this page display?

Grid Settings page icon

System Configuration page icon

Battery Settings page icon

System Controller page icon

What you can do from this page

You can access the grid, system, inverter, and battery setting pages.

Grid Settings

Grid Settings	
Grid Mode	G98/G99
Max Grid Volt	253V
Min Grid Volt	195.5V
Min Grid Freq	47.5Hz
Max Grid Freq	52.0Hz
Voltage	AC 230V
Frequency	50Hz

What does this page display?

Grid Mode

Maximum grid voltage allowed

Minimum grid voltage allowed

Minimum grid frequency

Maximum grid frequency

Battery Settings

Battery Settings	
Low Battery Cut Off	10%
Reboot Battery	20%
Max Charge Current	40A
Charge from AC	Yes
Low Battery	15%
Float Charge	56.0V

Battery Settings	
Low Battery Cut Off	45.0V
Reboot Battery	50.0V
Max Charge Current	40.0A
Charge from AC	Yes
Low Battery	49.0V
Float Charge	56.0V

What does this page display?

Low battery SOC/Voltage

Reboot SOC/Voltage

Maximum charge current

Charge from the mains

Low Battery SOC/Voltage

Float charge SOC/Voltage

What you can do from this page

Set a *low voltage* cut-off for the batteries. Before setting this, please refer to the battery characteristics.

The *reboot voltage* is the voltage that the batteries must reach before the inverter switches on again.

Maximum charge is the maximum current that the system will provide to charge the batteries. This is normally rated at 0.5C, the battery's Ah (s) x 0.5. For example, if you have installed a 20Ah battery, then the maximum charge current should be set at 10A. The lower the setting, the longer the batteries will last.

If *charge from the mains* is set as *YES* the batteries will charge from the mains grid.

Float charge voltage must be set accordingly to the specifications of the battery used.

Set the Low Battery Voltage to set the point where Low power mode will take affect.

PLEASE NOTE

If the Charge from AC is set to No, the battery cannot be charged from AC GRID. Otherwise, the battery can be charged from AC GRID.

System Settings

System Config	
Max Discharge Current	70A
Max Battery Voltage	56.0V
Import Trickle Feed	030W
Export Control	Zero Export
Earth Neutral Bond	Enable
Night Power Saving	Enable

What does this page display?

Maximum discharge current

Maximum battery voltage

Input power to prevent export

Export Control

Earth bonding

Night Power Shaving

What you can do from this page

Set the maximum discharge current from the batteries.

Set the maximum voltage the batteries should be charged to.

Set the "Import Trickle Feed" from GRID, minimum 20W.

Set the "Export Control". Could be "UPS", "Zero Export", "Sell", and "Smart Meter".

If Earth Neutral Bond is enabled, the relay will make and earth neutral bond on the load port of the inverter after the grid power fails. This is for earth leakage devices to function correctly on this island circuit.

The Night Power Saving can be set to "Enable" or "Disable".

Export Control

The Export Control can be set as "UPS", "Zero Export", "Sell", and "Smart Meter".

1. "UPS"

When the "Export Control" is set to "UPS", the inverter will not export power to the home load via the "GRID" connector, just power the essential load that is connected to the "LOAD" connector. When the "Charge from Main" is set to "Yes", the battery can be charged from the main AC and PV, and the charge time period can be set via the "System Controller" page.

In the "System Controller" page, when the "charge" option is set to "N", the inverter will not be charged by the main AC from "Start Time" to "Stop Time" in this time period. When the "Charge" option is set to "Y", the battery will be charged by the main AC from "Start Time" to "Stop Time" to "Vol" setting value in this time period.

2. "Zero Export"

When the "Export Control" is set to "Zero Export", the inverter will export power to the home load via the "GRID" connector and power the essential load that connected to the "LOAD" connector at the same time. The export power to the home load will not exceed the total power of the home load, so there is no exceeded power feed out, this is called "Zero Export". A CT (Limit) must be connected to the inverter in this work mode.

3. "Sell"

When the "Export Control" is set to "Sell", the inverter will sell back any excess power produced by the solar panels to the grid. The power selling time and power settings are determined by "System Controller".

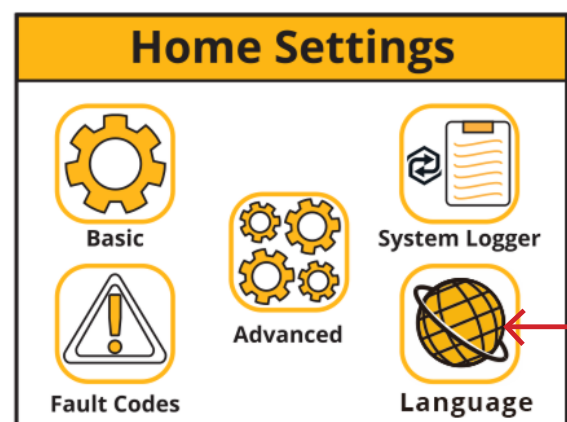
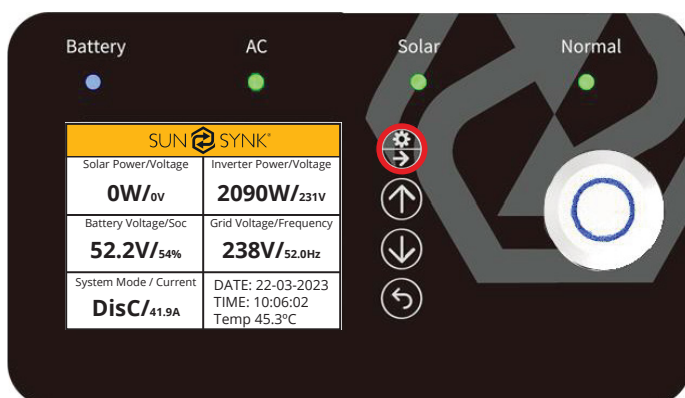
4. "Smart Meter"

This mode measures both imported and exported energy and communicates the data to the energy management system via Modbus.

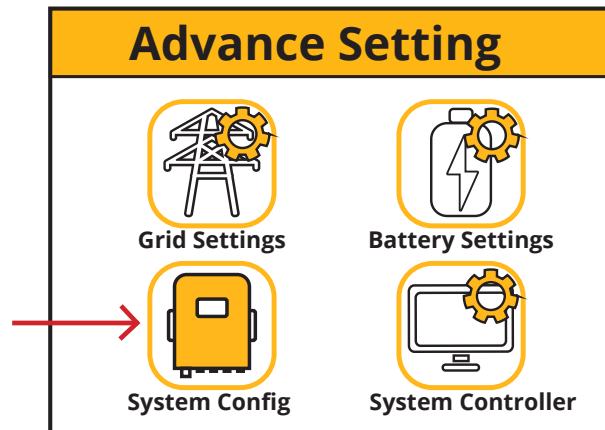
Export Settings

1. Press the Settings button on the main screen.

2. Select Advanced Settings.



3. Select "System Config". In the "Export Control" option, you can select the "UPS", "Zero Export", "Sell" and "Smart Meter".



System Config	
Max Discharge Current	70A
Max Battery Voltage	56.0V
Import Trickle Feed	030W
Export Control	UPS
Earth Neutral Bond	Enable
Night Power Saving	Enable

System Config	
Max Discharge Current	70A
Max Battery Voltage	56.0V
Import Trickle Feed	030W
Export Control	Zero Export
Earth Neutral Bond	Enable
Night Power Saving	Enable

System Config	
Max Discharge Current	70A
Max Battery Voltage	56.0V
Import Trickle Feed	030W
Export Control	Sell
Earth Neutral Bond	Enable
Night Power Saving	Enable

System Config	
Max Discharge Current	70A
Max Battery Voltage	56.0V
Import Trickle Feed	030W
Export Control	Smart Meter
Earth Neutral Bond	Enable
Night Power Saving	Enable

Which operating mode the machine is working in is shown in the following screens:

SUN  SYNK		
CT Power	Essential Load Power	Home Load Power
0W	0W	0W
Work Mode: Standalone Input Trickle Feed: 30W Export Control: UPS Earth Neutral Bond: Enable Night Power Saving: Enable		

SUN  SYNK		
CT Power	Essential Load Power	Home Load Power
0W	0W	0W
Work Mode: Standalone Input Trickle Feed: 30W Export Control: Zero Export Earth Neutral Bond: Enable Night Power Saving: Enable		

SUN  SYNK		
CT Power	Essential Load Power	Home Load Power
0W	0W	0W
Work Mode: Standalone Input Trickle Feed: 30W <u>Export Control: Sell</u> Earth Neutral Bond: Enable Night Power Saving: Enable		

SUN  SYNK		
CT Power	Essential Load Power	Home Load Power
0W	0W	0W
Work Mode: Standalone Input Trickle Feed: 30W <u>Export Control: Smart Meter</u> Earth Neutral Bond: Enable Night Power Saving: Enable		

In case of "Sell" mode, the power selling time and power settings are determined by the setting screen below.

System Controller					
	Time Start	Time Stop	Power	%/Voltage	Charge
1	00:00	06:00	1500W	52.0V	Y
2	06:00	12:00	1500W	52.0V	Y
3	12:00	18:00	1500W	52.0V	Y
4	18:00	23:59	1500W	52.0V	Y

PLEASE NOTE

This would only allow users to control the amount of power sold from the energy stored in the pack. Any power from the PV above a set voltage or SOC is sold to the grid.

In the case of "Smart Meter" mode, the CT power display data when the smart meter is not connected to the inverter (left) and when it is (right) are shown below.

SUN  SYNK		
CT Power	Essential Load Power	Home Load Power
0W	0W	1W
Work Mode: Standalone Input Trickle Feed: 30W Export Control: Smart Meter Earth Neutral Bond: Enable Night Power Saving: Enable		

SUN  SYNK		
CT Power	Essential Load Power	Home Load Power
-970W	0W	0W
Work Mode: Standalone Input Trickle Feed: 30W Export Control: Smart Meter Earth Neutral Bond: Enable Night Power Saving: Enable		

PLEASE NOTE

The 30W data of the CT Power represents the anti-reflux function of the inverter. When the inverter is using both Grid and Battery power, as long as the load power does not exceed the battery's capacity, the Grid power will consistently maintain a stable output of 30W, regardless of the total load power.

Charge from AC

When the "Charge from AC" option is set to "Yes," the inverter can be charged by both the main AC and PV. Conversely, setting it to "No" restricts charging solely to PV, disabling charging from the main AC source.

Charge from AC

Charge from AC

When the "Charge from AC" setting is configured to "Yes," the inverter can receive charge from both the main AC and PV sources. Additionally, users can define the charging time period through the "System Controller" page.

Within the "System Controller" page, when the "charge" option is set to "N," the inverter will not accept charge from the main AC during the specified time period, ranging from the "Start Time" to the "Stop Time." Conversely, when the "Charge" option is set to "Y," the inverter will charge from the main AC within the designated time period, extending from the "Start Time" to the "Stop Time," until reaching the specified "Vol" setting value.

Earth Neutral Bond

When the Earth Neutral Bond is set to "Enable," it ensures that the earth is connected to the GRID earth whenever the GRID has power. Conversely, setting it to "Disable" renders this function unavailable.

Earth Neutral Bond

Earth Neutral Bond

Night Power Saving

When the Night Power Saving mode is set to "Enable," the function becomes accessible and operational. Conversely, setting it to "Disable" renders the function unavailable.

PLEASE NOTE

The "Night Power Saving" function is only operable when the "Charge from AC" setting is configured to "No" and there is no PV power input detected.

The Night Power Saving working mode is described as follow:

1. First, you need set the "Low Battery Voltage" value at the "Battery Settings" page of the LCD display.
2. Then you need to set the "Night Power Saving" time periods and the value of "Vol" on the "System Controller" page.

There are 4 time periods, the inverter will discharge the battery until its voltage matches the specified value set at the "Vol" section. If the values set are lower than the "Low Battery Voltage" threshold, once the battery voltage reaches this level, the inverter will cease its DC to DC conversion. Consequently, only the essential load connected to the "LOAD" connector will be powered by the main AC. Since the primary standby power consumption of the inverter stems from its DC to DC conversion, discontinuing this process significantly reduces standby power consumption, leading to substantial energy savings.

PLEASE NOTE

Please remember that when the inverter is working on the "Night Power Saving" state, when the main AC is off, the UPS function shift time will be longer, can't be immediate, it will take around 30 seconds.

When there is PV power input, then the inverter's DC to DC converting will work again, because without this converting, the batter packs can't be charged.

Setting Details

1. UPS Mode

When this mode function is enabled, the inverter's output is solely directed to the load and will not export any power to the GRID, even if it remains connected. To activate this mode, ensure that the "Charge from AC" setting is configured to "Yes" and the Export Control is set to "UPS".

Battery Settings	
Low Battery Cut Off	45.0V
Reboot Battery	50.0V
Max Charge Current	40.0A
Charge from AC	Yes
Low Battery	49.0V
Float Charge	56.0V

System Config	
Max Discharge Current	70A
Max Battery Voltage	56.0V
Import Trickle Feed	030W
Export Control	UPS
Earth Neutral Bond	Enable
Night Power Saving	Enable

Configure the duration for charging the battery to a specific voltage percentage. In instances where the PV system is disconnected, it's recommended to set the voltage percentage to 56V and designate all time ranges as "Y" (Yes). Determine the start time for charging the battery by selecting either "Y" (Yes) or "N" (No).

System Controller					
	Time Start	Time Stop	Power	%/Voltage	Charge
1	00:00	06:00	2000W	100%	Y
2	06:00	12:00	2000W	100%	Y
3	12:00	18:00	2000W	100%	Y
4	18:00	23:59	2000W	100%	Y

2. Zero Export Mode

This mode function enables the inverter to simultaneously export power to the home load through the “GRID” connector and power essential loads connected to the “LOAD” connector. When the zero export feature is activated, the inverter exports energy to the grid. However, the maximum power exported will not surpass the total power consumption of the grid’s load.

Battery Settings	
Low Battery Cut Off	45.0V
Reboot Battery	50.0V
Max Charge Current	40.0A
Charge from AC	Yes
Low Battery	49.0V
Float Charge	56.0V

System Config	
Max Discharge Current	70A
Max Battery Voltage	56.0V
Import Trickle Feed	030W
Export Control	Zero Export
Earth Neutral Bond	Enable
Night Power Saving	Enable

System Controller				
	Time Start	Time Stop	Power	%/Voltage Charge
1	00:00	06:00	2000W	52.0V Y
2	06:00	12:00	2000W	52.0V Y
3	12:00	18:00	2000W	52.0V Y
4	18:00	23:59	2000W	52.0V Y

3. Night Power Saving

In the absence of PV input and when the battery is not being charged from AC, the inverter will supply power to the load directly from the battery. If the battery level reaches the preset value specified in the system control during that time period, and it is configured as “Y,” the inverter will operate at a reduced power level from the grid to ensure the battery level does not drop to a level that triggers inverter shutdown. During this time, the load power consumption will be sourced from the grid. The settings for this operation are as follows:

Battery Settings

Low Battery Cut Off

45.0V

Reboot Battery

50.0V

Max Charge Current

40.0A

Charge from AC

No

Low Battery

47.0V

Float Charge

56.0V

System Config

Max Discharge Current

70A

Max Battery Voltage

56.0V

Import Trickle Feed

030W

Export Control

Export

Earth Neutral Bond

Enable

Night Power Saving

Enable

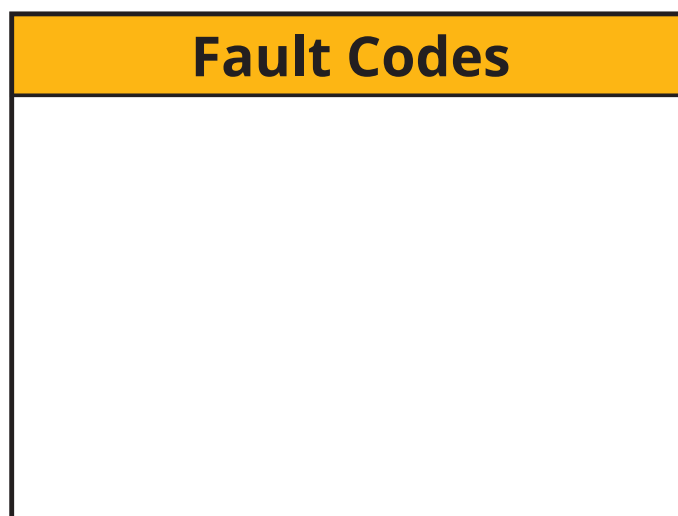
System Controller

	Time Start	Time Stop	Power	%/Voltage	Charge
1	00:00	06:00	2000W	47V	Y
2	06:00	12:00	2000W	47V	Y
3	12:00	18:00	2000W	47V	Y
4	18:00	23:59	2000W	47V	Y

If the low battery voltage is set higher, the %voltage will be placed higher accordingly.

Fault Codes

To access fault codes, simply navigate to the Home Settings menu and click on the Fault Codes icon.



If any of the fault messages listed in the following table appear on your inverter and persist after restarting, please contact your local vendor or service center. Ensure to provide the following information:

1. Inverter serial number.
2. Distributor or service center of the inverter.
3. On-grid power generation date.
4. A detailed problem description, including the fault code and indicator status displayed on the LCD.
5. Your contact information.

Error Code	Description	Potential Method for Measurement and Fix
F07	DC/DC_Softstart_Fault	1. Startup problems, replace the control board, if not, remove the motherboard to measure the MOS tube is in good condition.
F10	AuxPowerBoard_Failure	1. Power supply failure, update power board.
F13	Working mode change	Inverter work mode changed: 1. Reset the inverter. 2. Seek help from Sunsynk Mobile.
F15	Short circuit protecting	Short circuit fault: 1. Maintain the connection. 2. Proceed to the settings to modify the work mode. 3. Wait approximately 3-4 minutes. 4. The device should return to its normal working condition, with the error cleared. 5. Seek help from Sunsynk Mobile.
F18	AC over current fault or hardware	AC slide over current fault: 1. Check if the backup load power is within the range of the inverter. 2. Restart and check if it is normal.
F20	DC over current fault of the hardware	DC over current fault: 1. Check PV module and battery connections. 2. Reset the system.

Error Code	Display Error	Potential Method for Measurement and Fix
F23	AC leakage current is trans over current	Leakage current fault: 1. Check the PV module and inverter cables. 2. You may have a faulty PV panel (earth short). 3. Restart inverter.
F24	DC insulation impedance failure	PV isolation resistance is too low: 1. Check if the connection of PV panels and inverter are firmly connected. 2. Check if the earth bond cable on inverters is connected to the ground.
F26	The bus bar is unbalanced	1. Please wait 5 minutes to see if it returns to normal. 2. Fully reset the inverter.
F29	ECAN communicate	1. When in parallel mode, check the parallel communication cable connection and hybrid communication address settings. 2. During the parallel system startup period, inverters will report F29. When all inverters are in ON status, it will disappear automatically; 3. If the fault exists, please contact us for help.
F30	Load current exceeding	1. Try to reduce the load power. 2. Seek help from Sunsynk Mobile.
F34	Over Load Protection	1. Reduce appliance power on LOAD side (system will auto-reboot in 2 minutes).
F35	No AC grid	1. Check if the inverter's connected to the AC grid. 2. Check if the RSCD had not tripped. 3. Check if the switch and fuses between the inverter and grid are all switched on.
F37	Battery activation overcurrent	1. System will auto-reboot in 2 minutes.
F39	DC-DC over current	1. Push the power button of the inverter to restart it, system will auto-reboot in 2 minutes.
F40	DC over current	1. If the battery SOC shows 0, turn off the unit and restart it
F41	Parallel system stop	1. Check the hybrid inverter working status. If there's 1pcs hybrid inverter is in OFF status, the other hybrid inverters may report F41 fault in parallel system. 2. If the fault exists, please contact us for help.
F42	AC line low voltage	Grid voltage fault: 1. Check if the voltage is in the range of standard voltage in specification, this can be adjusted via the grid set up page. 2. Check if grid cables are correctly connected.
F45	AC line HIGH voltage	1. Grid exceeds 251V, and the inverter switch is off 2. Grid exceeds 251V, and the inverter switch is on, but the battery is drained
F47	AC over frequency	Grid voltage fault: 1. Check if the voltage is in the range of standard voltage in specification, this can be adjusted via the grid set up page. 2. Check if grid cables are correctly connected.

Error Code	Display Error	Potential Method for Measurement and Fix
F48	AC lower frequency	Grid frequency out of range: 1. Check if the frequency is in the range of specification. 2. You may need to adjust the frequency on the grid set up page.
F55	DC busbar voltage is high	User: External Battery Input voltage is high 1. Installer: check inverter's bus voltage might be too high. Observe the battery voltage value on the LCD (the value will be restored automatically if it is normal), if it is not normal for a long period, you have to check the control board or the voltage acquisition part of the motherboard.
F56	DC bus bar voltage is too low	Battery low voltage: 1. Check if the battery voltage is too low. 2. If the battery voltage is too low use the PV or grid to charge the battery. 3. Check the battery BMS. Important: Especially with lithium batteries, ensure that the batteries Max. discharge current or power specification is the same or higher than the inverter specification.
F60	Smoke alarm	When the smoke alarm is lifted, use the App to restart the inverter (Refer to the relevant content of the App user manual).
F61	Bus one shutdown	1. Reset the inverter. 2. Seek help from Sunsynk Mobile.
F62	DRMs0 stop	Reserved Error code
F63	FAN Error	1. A technician needs to check the internal fan wire or replace fan. 2. Seek help from Sunsynk Mobile.
F64	Heat sink high-temperature failure	Heat sink temperature is too high: 1. Check if the working environment temperature is too high. 2. Turn off the inverter for 30 minutes and restart.

COMMISSIONING

Startup / Shutdown Procedure

The installation of the inverter should be carried out by a qualified or licensed electrical engineer, adhering to the wiring regulations of the country. Before powering on the inverter, the engineer must conduct the following tests: earth bond, RCD, and earth leakage tests. Additionally, they should verify that the solar panel Voc voltage does not exceed 450V and check the battery voltage.

Once these tests are completed satisfactorily, the following power-on sequence should be followed:

1. Turn on the battery breaker.
2. Set the start button to the "on" position.
3. Turn on the AC power.
4. Turn on the DC (PV isolator).

For shutdown, follow this sequence:

1. Turn off the PV isolator.
2. Turn off the AC power.
3. Set the start button to the "off" position.
4. Turn off the battery isolator.

Information for Commissioning the Inverter

Once the inverter is successfully powered up, it must be programmed and configured according to the programming features provided above.

	Check the <i>earth bond</i> on the solar panels.	Check the Voc does not exceed 450V.	Ensure both MPPTs are balanced.
	Measure the supply voltage, check it matches the settings of the inverter.	If it falls out of the setting range it will cause the inverter to shut down and alarm.	See grid set up page.
	Check the battery charge and discharge is within the C rating of the battery. Too high will damage the battery.		Check the battery BMS is communicating with the inverter.
	This is the heart of the system, this controls everything.	Ensure you are familiar with this, if you fully understand the controller you will fully appreciate the capabilities of there inverter.	
	Familiarise yourself with common fault codes.		

GFDI Fault

Before the inverter initiates grid connection, it will conduct impedance checks between PV+ and ground, as well as PV- and ground. If either of these impedance values is less than 33k, the inverter will refrain from connecting to the grid and will display error code F24 on its LCD screen.

MAINTENANCE

The inverter is designed to require minimal maintenance. However, it's crucial to ensure its optimal performance. We recommend performing the following tasks at least twice a year (for environments prone to dust, weekly maintenance may be necessary):

1. Clean all cooling fans and air ducts to ensure they are free from dust and debris.
2. Verify that there are no fault codes displayed, and ensure proper communication with lithium batteries.

Additionally, for weekly maintenance in areas prone to micro insect accumulation, consider using micro-mesh filters as an available option to prevent clogging and ensure uninterrupted operation.

APPENDIX A

When utilizing an external residual current device (RCD), it's essential to select a device type (A/AC, etc.) with a tripping current of 30mA or higher.

Use of RCDs

Residual Current Devices (RCDs): An RCD designated for an IES (Inverter Energy System) can be employed to fulfill the mechanical cable protection criteria and isolation requirements outlined in BS 7671 for the cable running from the switchboard to the IES.

1. Disconnect all live conductors (including the actives and neutral).
2. Be of the type specified in the inverter manufacturer's instructions or as labelled on the inverter.

We strongly advise using an RCD on all circuits and sub-circuits connected to the Sunsynk Mobile inverter. Specifically, we recommend utilizing a Residual Current Breaker with Overcurrent Protection (RCBO) for enhanced safety and protection.

Earth-leakage protection class	Type A
Earth-leakage sensitivity	30mA
Curve code	C
Network type	AC
Poles description	2P
Earth-leakage protection time delay	Instantaneous

For more information, training videos, software upgrades, help line or forum please refer to <http://www.sunsynkmobile.com> - Tech Support (Do not forget to register first on the website).



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