

### **How to generally clean and care for wineo glued and click-connected design flooring**

#### **Preventative measures**

Sufficiently sized textile clean-off zones of at least 4 to 6 running metres can reduce the amount of dirt brought into a property by up to 80%, significantly influencing the utility value of the flooring and the cleaning costs.

wineo design flooring should be cleaned regularly, with the nature and extent of the cleaning depending on the area of application and frequency of use.

Cleaning and protective measures during construction: During the construction phase, dust, sand and any other loose dirt should be removed with a broom or vacuum cleaner. Once laid, the surface should be protected with a suitable cover during subsequent interior construction work.

#### **Cleaning once construction is finished**

After removing any loose dirt from the flooring, we recommend a 2-stage wet cleaning process for eliminating soiling. This should be completed using a suitable cleaner for PU-coated flooring. If cleaning the flooring with a machine, we recommend the use of suitable red pads or soft brushes. (You will find a selection of suitable cleaning agents in our list of recommended cleaners.)

#### **Everyday cleaning**

wineo design flooring should be cleaned daily, or at longer intervals, as deemed necessary. To remove loose dirt, the flooring can be swept, hoovered or damp wiped. Specially impregnated wet wipes or a damp mop can be used. If soiling is more severe, with stubborn dirt, add a suitable cleaner (e.g. a pH-neutral multi-wetting cleaner) to the water. Then clean the floor using a 2-stage wiping system (Stage 1: loosen and pick up dirt (1st bucket); Stage 2: wipe again with a clean cloth/mop (2nd bucket)). Mechanically-caused soiling, e.g. heel marks, can generally be removed using a monodisc machine with red pad.

#### **Basic cleaning**

If the wineo design flooring is severely or extremely soiled, it should be subjected to thorough mechanical cleaning. The basic cleaning procedure is simplified significantly by the use of red pads or brushes and a water suction attachment. Please finish off by wiping the surface using a sufficient amount of clean water. If you have any queries, please contact the manufacturer of your chosen cleaner.

#### **Treatment / refurbishment**

The PUR surface treatment applied at the factory provides the wineo design flooring with the best possible protection during transportation and construction, and meets the requirements for the designated application of the flooring (utilisation class). In specific instances, applying an additional coating as a precaution may be advisable, depending on the level of stress you expect the flooring to have to withstand. In such cases, we recommend applying a suitable PU seal. In areas exposed to heavy traffic, the use of care film (e.g. spray cleaners) to refurbish the flooring may be necessary or advisable. If you have any questions about this treatment, please contact our service hotline.

#### **Stain removal**

All staining and aggressive substances must be removed from the surface immediately. When treating stains with cleaning agents or stain removers, check material compatibility beforehand. This should be carried out on an inconspicuous section or loose sample of the flooring. Make sure you follow the instructions of the manufacturer when using the cleaning agent.

### General notes:

Following the installation process, the floor covering must be suitably covered to protect it against damage in areas that are regularly frequented during the construction phase. Moisture trapped under items of furniture must be avoided.

Chairs, tables and furniture legs must be protected with suitable protector pads or underlay. You can purchase these from suppliers such as Wagner System GmbH, [www.wagner-system.de](http://www.wagner-system.de), or magiGLIDE, [www.magiglide.de](http://www.magiglide.de). In educational establishments, we recommend using protective pads supplied by VS-Möbelwerke [www.vs-moebel.de](http://www.vs-moebel.de). As a precautionary measure, the lightest, non-migrating furniture gliders should be used.

Only use suitable chair and furniture castors in accordance with DIN EN 12529 (type "S"– soft). Chair castors as well as chair and furniture gliders must be regularly maintained. Contact areas of chair and furniture gliders must lie completely flat and be rounded at the edges. Metal gliders can corrode when exposed to moisture, and cause stains. Terracotta or pottery plant pots/planters can cause discolouration on elastic floor coverings. Please place them on suitable trays.

Check the compatibility of adhesive tape with elastic floor coverings in advance with the relevant manufacturer or the user of the floor covering.

Coloured rubber or plastic gliders and castors can discolour elastic floor coverings, as can dark car, bicycle or trolley tyres. Wherever possible, please use light, non-migrating furniture gliders, castors and tyres. Contact with coloured chemicals and other dyed materials should always be avoided or rather, in the event of contact, such substances should be removed from the surface of the floor covering as quickly as possible.

High point loads on a small contact area (e.g. stiletto or high heels) can cause irreversible indentations or damage to elastic floor coverings. If necessary, use appropriate and suitably large underlay to distribute loads.

The non-slip properties and safe-footing characteristics of floor coverings are significantly influenced by the presence of dirt, cleaning frequency and the cleaning/maintenance products used. Please only use matching cleaning and maintenance products from one manufacturer. Abrasive cleaning powders, sanitary cleaners, acids and strong solvents can damage the covering surface or items of furniture.

All wineo floor coverings demonstrate excellent light fastness. This is verified and documented by independent institutes in accordance with international standards. It is not possible, however, to rule out the possibility of fading/changes in colour over time in areas exposed to strong UV light. Sufficiently sized shades can be used to minimize or prevent fading and changes in colour.

Pigmented wound and hand disinfectants as well as hair dye or bleaching agents and disinfectants containing peroxide can cause irreversible discolouration. If you are unsure about using chemical colouring substances or food products, first check resistance on an inconspicuous part of the flooring or a loose sample. In the case of doubt, please contact our service hotline.

### Disposal:

Private disposal: Same as coated furniture items; can be thrown out with the usual household/bulk waste.  
Commercial disposal: Waste code number: AVV 170203